

LOCAL EXCHANGE SERVICE

**METROPOLITAN TELECOMMUNICATIONS OF NORTH CAROLINA, LLC**

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO LOCAL EXCHANGE SERVICE  
WITHIN THE STATE OF NORTH CAROLINA

**CHECK SHEET**

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**EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND OF ABBREVIATIONS  
TECHNICAL TERMS USED IN THIS PRODUCT GUIDE.**

The following symbols shall be used in this product guide for the purpose indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in the location of text.
- N - To signify new rate or regulation.
- R - To signify reduced rate.
- S - To signify reissued matter.
- T - To signify a change in text but no change in rate or regulation.

## **APPLICATION OF PRODUCT GUIDE**

This Product Guide sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications service by Metropolitan Telecommunications of North Carolina, LLC to customers within the local exchange service area, defined herein.



## SECTION 1 – DEFINITION OF TERMS

Certain terms used generally throughout this product guide are defined below.

Account Codes:	Allows a User to allocate local calls to a 4-digit, non-verified account code.
Advance Payment:	Payment of all or part of a charge required before the start of service.
Authorized User:	A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.
Business Service:	A switched network service that provides for dial Station Communications that is described as a business or commercial rate.
Call Forward Busy:	Automatically routes incoming calls to a designated answering point when the called line is busy.
Call Forward No Answer:	Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.
Call Forward Variable:	Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.
Call Hold:	Allows the User to hold one call for any length of time provided that neither party goes On Hook.  Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.
Call Pickup:	Allows a User to answer incoming calls to another Station line within a defined call Pickup group. Call Pickup is provided as either Group Call Pickup, where the predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

**SECTION 1 - DEFINITION OF TERMS (continued)**

**Call Waiting:** Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

**Call Waiting Cancel:** Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two-digit code.

**Call Number Delivery:** Identifies the 10-digit number of the calling party.

**Call Number Delivery Blocking:** Blocks the delivery of the number to the called party on a per call basis.

**Class of Service:** Used to prevent a Station from dialing certain codes and numbers.

**Company:** Metropolitan Telecommunications of North Carolina, LLC, which is the issuer of this product guide.

**Commission:** North Carolina Utilities Commission

**Conference/Six-Way:** The User can sequentially call up to five other people and add them together to make up a six-way call.

**Conference/Three-Way:** The User can sequentially call up to two other people and add them together to make up a three-way call.

**Customer:** The person, firm, corporation or other entity that orders service and is responsible for the payment of charges and for compliance with the Company's product guide regulations.

**Dial Pulse (DP):** The pulse type employed by rotary dial Station sets.

**Direct Inward Dialing (DID):** A service attribute that routes incoming calls directly to Stations, bypassing a central answering point.

**SECTION 1 - DEFINITION OF TERMS (continued)**

Dual Tone Multi-Frequency ("DTMF"):	The pulse type employed by tone dial Station sets.
Individual Case Basis:	A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.
Joint User:	A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.
LATA:	A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.
Local Calling:	A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.
Local Exchange Carrier:	A company that furnishes exchange telephone service.
Mbps:	Megabits, or millions of bits, per second.
Message Waiting:	This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).
Most Idle Trunk Selection (MIDL):	MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.
Multiple Appearance Directory Numbers:	A directory number that is assigned more than once to one or more Proprietary Business Sets.

**SECTION 1 - DEFINITION OF TERMS (continued)**

- Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.
- Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.
- Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.
- On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.
- Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

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**SECTION 1 - DEFINITION OF TERMS (continued)****Service**

**Commencement Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the customer's refusal to accept service which does not conform to standards set forth in the Service Order and this product guide, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

**Service Order:** The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this product guide, but the duration of the service is calculated from the Service Commencement Date.

**Services:** The Company's telecommunications services offered on the Company's network.

**Shared Facilities:** A facility or equipment system subsystem that can be used simultaneously by several Customers.

**Speed Call:** Provides a User with the option to call selected directory numbers by dialing a one-two-digit code.

**Station:** Telephone equipment from or to which calls are placed.

**TBD:** To Be Determined.

**Toll Denial** This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance.

**Trunk:** A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

**User:** A customer or any other person authorized by the Customer to use service provided under this product guide.

## SECTION 2 - REGULATIONS

### 2.1 Undertaking of the Company

#### 2.1.1 Scope:

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of North Carolina under the terms of this product guide.

The Company is responsible under this product guide only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services or to communicate with its own customers.

#### 2.1.2 Shortage of Equipment or Facilities

The furnishing of service under this product guide is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as the facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

#### 2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, via telephone or in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this product guide, a month is considered to have 30 days. All calculations of dates set forth in this product guide shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this product guide.

**SECTION 2 – REGULATIONS (continued)**

## 2.1.3 Terms and Conditions (continued)

- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this product guide prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- 2.1.3.4 This product guide shall be interpreted and governed by the laws of the State of North Carolina without regard for its choice of laws provision.
- 2.1.3.5 The Customer has no property right to the Telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.1.3.6 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.7 below.
- 2.1.3.7 The Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of the termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only expected. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

**SECTION 2 - REGULATIONS (continued)**

## 2.1.4 Liability of the Company

2.1.4.1 The liability of the Company for damages arising out of the furnishing of its Service, including but not limited to mistakes, omissions, interruption, delay, or errors, or other defects, representations, or use of these services or damages arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, lost profits, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this product guide. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damage associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption of restoration of any service or facilities offered under this product guide, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.



**SECTION 2 - REGULATIONS (continued)**

## 2.1.4 Liability of the Company (continued)

2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; and law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

2.1.4.4 The Company shall not be liable for (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of common carriers or warehousemen.

2.1.4.5 The Company shall not be liable for any damages or losses due to the fault of negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation; failure to operate, maintenance, removal, condition, location, or use of installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

**SECTION 2 - REGULATIONS (continued)**

## 2.1.4 Liability of the Company (continued)

- 2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
- 2.1.4.8 Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss of damage arising from Customer's use of services furnished under this product guide, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others. All other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this product guide.
- 2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by Customer for the specific services giving rise to the claim.
- 2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

**SECTION 2 - REGULATIONS (continued)**

## 2.1.4 Liability of the Company (continued)

2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, or materials and supplies, for interconnection of the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

**SECTION 2 - REGULATIONS (continued)**

## 2.1.4 Liability of the Company (continued)

## 2.1.4.14 With respect to Emergency Number 911 Service:

(a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

(b) The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings, other than charged listing, shall be limited to the amount of actual impairment of the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

**SECTION 2 - REGULATIONS (continued)**

## 2.1.4 Liability of the Company (continued)

- 2.1.4.16 In conjunction with a non-published telephone number, as described in Section 3.4.5.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
- 2.1.4.17 When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this product guide Customer acknowledges and agrees with the release of information as described above.
- 2.1.4.18 In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.3.2, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- 2.1.4.19 The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.

## 2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to any individual Customer but affect many Customers services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable, notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

**SECTION 2 - REGULATIONS (continued)**

## 2.1.6 Provisions of Equipment and Facilities

- 2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this product guide. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to a Customer.
- 2.1.6.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.1.6.3 Equipment the Company provided or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.
- 2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this product guide, the responsibility of the Company shall be limited to the furnishing of facilities offered under this product guide and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  - (b) the reception of signals by Customer provided equipment; or
  - (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

**SECTION 2 - REGULATIONS (continued)****2.1.7 Non-routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply.

If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.8 Ownership of Facilities**

Title to all facilities provided in accordance with this product guide remains in the Company, its agents or contractors.

**2.2 Prohibited Uses**

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

**2.3 Obligations of the Customer**

2.3.1 The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this product guide;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

**SECTION 2 - REGULATIONS (continued)**

## 2.3 Obligations of the Customer (continued)

## 2.3.1 The Customer shall be responsible for: (continued)

(c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the premises of the Customer, at the level of heating and air conditioning necessary to maintain the proper operating environment of such premises.

(d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Local Exchange Service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be born entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting any order for service;

(e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;



**SECTION 2 - REGULATIONS (continued)**

## 2.3 Obligations of the Customer (continued)

## 2.3.1 The Customer shall be responsible for: (continued)

(f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under section 2.3.1 (d); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.

(g) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and

(h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which services are interrupted for such purposes.

## 2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys fees for:

(a) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Customer, its employees, agents, representatives or invitees; or

**SECTION 2 - REGULATIONS (continued)**

## 2.3.2 Claims (continued)

(b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between Customer and Company or this product guide.

## 2.4 Customer Equipment and Channels

## 2.4.1 In General

A Customer may transmit or receive information or signals via the facilities of the Company.

## 2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance.

**SECTION 2 - REGULATIONS (continued)****2.4 Customer Equipment and Channels (continued)**

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

**2.4.3 Interconnection of Facilities**

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Local Exchange Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the product guides of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this product guide may be connected to Customer provided terminal equipment in accordance with the provisions of this product guide.

**2.4.4 Inspections**

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with requirements set forth in section 2.4.2.2 for the installations, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

**SECTION 2 - REGULATIONS (continued)****2.4 Customer Equipment and Channels (continued)**

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm. The Company will, upon a request from the customer 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

**2.5 Payment Arrangements**

The following provisions shall apply to all service:

**2.5.1 Payment for Service**

The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 120 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specific, those charges may be passed on to the Customer.

**SECTION 2 - REGULATIONS (continued)****2.5 Payment Arrangements (continued)****2.5.1.1 Taxes**

The customer is responsible for the payment of any sales, use, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of Local Services. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers located in the affected jurisdictions.

**2.5.1.1.1 Other Charges**

If an entity other than the Company (e.g. another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's non-recurring charge is specified, those charges will be passed on to the Customer. It shall be the responsibility of the Customer to pay any such taxes that subsequently became applicable retroactively.

**2.5.2 Billing and Collection of Charges**

Bills will be rendered monthly to Customer.

**2.5.2.1** All service, installation, monthly Recurring, and Non-Recurring Charges are due and payable upon receipt.

**2.5.2.2** The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in such service is provided.

**2.5.2.3** For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rated basis. For this purpose every month is considered to have 30 days.

**2.5.2.4** A check return charge will be assessed for checks with insufficient funds or non-existing accounts.

**SECTION 2 - REGULATIONS (continued)****2.5 Payment Arrangements (continued)****2.5.3 Disputed Bills**

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Utilities Commission in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

**2.5.4 Advance Payments**

Reserved for future use.

**2.5.5 Deposits**

2.5.5.1 Applicants for service or any existing Customer whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two month's charges for service or facility which has a minimum payment period of one month.

**SECTION 2 - REGULATIONS (continued)**

## 2.5 Payment Arrangements (continued)

## 2.5.5 Deposits

2.5.5.2 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit to the Customer's account.

2.5.5.3 Deposits held for business customers will accrue interest.

**SECTION 2 - REGULATIONS (continued)****2.5 Payment Arrangements (continued)****2.5.6 Discontinuance of Service**

- 2.5.6.1 Upon non payment of any amounts owing to the Company, the Company may, by giving five days' prior written notice served personally upon the Customer; eight days written notice in postpaid wrapper; or five days after the Customer signs or refuses a registered letter containing written notice, suspend service without incurring any liability.
- 2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability, if such violation continues during the 30 day period.
- 2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge and involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the Customer, immediately discontinue or suspend service without incurring any liability.
- 2.5.6.5 Upon any governmental prohibition or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue service without incurring any liability.



**SECTION 2 - REGULATIONS (continued)**

## 2.5 Payment Arrangements (continued)

## 2.5.6 Discontinuance of Service (continued)

2.5.6.6 The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability.

2.5.6.6.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.6.1 (a-f) if;

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (c) The Customer has been given written notices as described in Section 2.5.6.1 by the Company of any past due amount (which remains unpaid in whole or part) for any of the Company's other common carrier communications services to which the Customer either subscribes or has subscribed to use; or

**SECTION 2 - REGULATIONS (continued)**

## 2.5 Payment Arrangements (continued)

## 2.5.6 Discontinuance of Service (continued)

## 2.5.6.6 (continued)

## 2.5.6.6.1 (continued)

(d) The Customer uses or attempts to use service with the intent to avoid the payment of the product guide charges, either in whole or in part, by:

(d.1) Using or attempting to use service by rearranging, tampering with, or making connection to the Company's service not authorized by this product guide; or

(d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or

(d.3) Any other fraudulent means or devices; or

(e) Use of Service in such a manner as to interfere with the services of other users; or

(f) Use of service for unlawful purposes.

2.5.6.6.2 Immediately upon written notice to the Customer of any sum thirty (30) days past due;

2.5.6.6.3 Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

**SECTION 2 - REGULATIONS (continued)**

## 2.5 Payment Arrangements (continued)

## 2.5.6 Discontinuance of Service (continued)

2.5.6.6.4 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this product guide if the noncompliance is not corrected within the ten (10) day period; or

2.5.6.6.5 Upon five (5) days written notice, excluding Sundays and holidays, for non-payment of a bill for service.

2.5.6.7 The suspension of discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

2.5.6.8 Upon the Company's discontinuance of service to the Customer under section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this product guide.

## 2.5.7 Interest on Customer Overpayments

A Customer who makes a payment to the Company in excess of the Correct charge for telephone service, which overpayment was caused by erroneous billing by the Company, shall be paid interest on the amount of the overpayment.

**SECTION 2 - REGULATIONS (continued)****2.6 Allowances for Interruptions in Service**

- 2.6.1 **Credit for Interruptions:** When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption, whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's product guides. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on pro-rata basis against the rates specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up at the next whole 24 hours.

**2.6.2 Limitations on Allowances**

No credit allowance will be made for:

- (a) interruptions due to the negligence of or noncompliance with the provisions of this product guide by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including, but not limited to, the Customer or other common carriers connected to the Company's facilities;

**SECTION 2 - REGULATIONS (continued)**

## 2.6 Allowances for Interruptions in Service (continued)

## 2.6.2 Limitations on Allowances (continued)

- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 User of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the product guided rates and charges for the alternative services used.

**SECTION 2 - REGULATIONS (continued)****2.7 Cancellation of Service****2.7.1 Cancellation of Applications for Service**

The following provisions shall apply to all service offerings:

2.7.1.1 Unless the Company breaches its obligations, applications for service are non-cancelable after 48 hours, unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.7.1.2 Where prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

**2.7.2 Cancellation of Service by the Customer**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and payable within the period set forth in 2.5.5, all costs, fees and expenses incurred in connection with:

**SECTION 2 - REGULATIONS (continued)**

## 2.7.2 Cancellation of Service by the Customer (cont.)

- 1) all Non-Recurring Charges reasonably expended by the Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable Service Order product guide for the balance of the then current term.

## 2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company (b) pursuant to any sale or transfer of substantially all assets of the Company; (c) pursuant to any financing, merger or reorganization of the Company.

## 2.9 Notices and Communications

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

**SECTION 2 - REGULATIONS (continued)**

- 2.9.3 All notices or other communications required to be given pursuant to this product guide will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communications, or bill with the U.S. Mail or a private delivery service prepaid and properly addressed, or when actually received or refused by the Addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.



**SECTION 3 - SERVICE AREAS**

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) AT&T Telecommunications
- 2) Frontier (former Verizon GTE, former Verizon Contel)
- 3) Brightspeed of North Carolina fCentral Tel. NC, Embarq (T)
- 4) Brightspeed of Eastern North Carolina fUnited Tel. NC, Embarq (T)
- 5) Brightspeed of Central North Carolina fMebtel, Inc. (T)
- 6) Verizon (Knotts Island)
- 7) Windstream North Carolina (N)
- 8) Windstream Concord |
- 9) Windstream Lexcom (N)

3.2 Rate Groups

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office. The Rate Group for each end office is shown in Section 8 of this Price Guide.

3.3 Local Calling Areas

3.3.1 AT&T Service Areas

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Acme	Lake Waccamaw (ICE) Whiteville (ICE)	Atkinson Boiling Springs Lake (ICE), Bolivia (ICE), Castle Hayne Burgaw, Carolina Beach, Holden Beach (ICE), Long Beach, Longwood (ICE), Scotts Hill, Shallotte (ICE), Southport, Wrightsville Beach Seaside (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Anderson	Prospect Hill (ICE) Burlington, Gibsonville (ICE), Mebane (ICE), Yanceyville (ICE) Kimesville, Saxapahaw	Monticello, Reidsville, Roxboro (ICE), Ruffin, Timberlake (ICE) Eden (ICE), Greensboro Julian, Liberty (Randolph Co.) (ICE), Madison (ICE), Stoneville (ICE), Summerfield
Apex	Cary Fuguay-Varina (ICE), Raleigh Durham (Wake County)- (919-293)(ICE), Knightdale, GTE Research Triangle Park1 (ICE), Pittsboro (ICE) Wake Forest (ICE), Wendell	Fuguay-Varina (ICE), Raleigh Angier (ICE) Broadway (ICE), Chapel Hill, balance of the Durham excjhang (ICE) Clayton (ICE), Creedmoor (ICE), Hillsborough (ICE), Sanford (ICE)
Arden	Asheville, Enka-Candler, Fairview Black Mountain, Hendersonville, Leicester, Swannanoa, Weaverville (ICE) Barnardsville (ICE)	Brevard (ICE), Canton, Lake Lure, Saluda (ICE) D Clyde, Garden City (ICE), Maggie Valley, Mars Hill (ICE), Marshall (ICE), Old Fort (ICE), Waynesville E Burnsville (ICE), Cullowhee (ICE), Glenwood Providence (ICE), Guntertown (ICE), Hot Springs (ICE), Marion (ICE), Micaville (ICE), Sevier (ICE), Sylva (ICE)

## 3.3.1 AT&amp;T Service Areas (continued)

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Asheville	Arden, Enka-Candler, Leicester, Swannanoa, Weaverville (ICE) Barnardsville (ICE), Black Mountain, Fairview	Marshall (ICE) Canton, Clyde, Hendersonville, Lake Lure, Mars Hill (ICE), Old Fort (ICE) D Brevard (ICE), Burnsville (ICE), Garden City (ICE), Guntertown (ICE), Hot Springs (ICE), Maggie Valley, Micaville (ICE), Saluda (ICE), Waynesville Bakersville (ICE), Cullowhee (ICE), Glenwood Providence (ICE), Marion (ICE), Sevier (ICE), Sylva (ICE)
Atkinson	Burgaw	Acme Castle Hayne Scotts Hill, Wilmington, Wrightsville Beach Boiling Springs Lake (ICE), Bolivia (ICE), Carolina Beach

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Belmont	Gastonia, Lowell, Mt. Holly, Mill Creek, SC, Stanley Charlotte, South Crowders Creek	Lake Wylie, SC, Lake Wylie West, SC Bessemer City, Clover, SC, Huntersville, Pineville (ICE) Cherryville, Davidson, Denver, Fort Mill, SC (ICE), Kings Mountain, Lincolnton, Matthews (ICE), Rock Hill, SC (ICE), York, SC Antioch, SC, Concord (ICE), Grover, Harrisburg (ICE), Hemby Basic rate dge (ICE), Hickory Grove, SC, Indian Trail (ICE), Kannapolis (ICE), Maiden, Mooresville (ICE), Sharon, SC, Shelby, Sherrills Ford (ICE), Waxhaw (ICE) Alton (ICE), Catawba (ICE), China Grove-Landis (ICE), Claremont, Cleveland, Fort Lawn, SC (ICE), Goose Creek (ICE), Hickory (ICE), Hildebran (ICE), Lancaster, SC (ICE), Lattimore, Lawndale, Locust, Monroe (ICE), Mountain View (ICE), Mt. Pleasant (ICE), New Salem (ICE), Newton, Oakboro (ICE), Statesville, Troutman, Wingate (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Bessemer City	Cherryville, Gastonia, Kings Mountain, Mill Creek, SC1, South Crowders Creek Lowell, Stanley	Antioch, SC, Belmont, Clover, SC, Grover, Lincolnton, Mt. Holly, Shelby Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Lawndale, Maiden, York, SC Caroleen, Charlotte, Davidson, Denver, Ellenboro, Fort Mill, SC (ICE), Hickory Grove, SC, Huntersville, Mountain View (ICE), Newton, Pineville (ICE), Rock Hill, SC (ICE), Sharon, SC, Sherrills Ford (ICE) Bethlehem (ICE), Catawba (ICE), Claremont, Forest City, Granite Falls (ICE), Harrisburg (ICE), Hemby Bridge (ICE), Hickory (ICE), Hildebran (ICE), Indian Trail (ICE), Matthews (ICE), Mooresville (ICE), Morganton, Rutherfordton, Troutman, Valdese (ICE), Waxhaw (ICE)
Black Mountain / Asheville	Fairview, Swannanoa Old Fort (ICE) Arden, Asheville, Barnardsville (ICE), Weaverville (ICE) Enka-Candler Burnsville (ICE), Glenwood Providence Leicester	Old Fort (ICE) Garden City (ICE), Lake Lure Burnsville (ICE), Glenwood Providence (ICE), Marion (ICE), Mars Hill (ICE), Micaville (ICE), Sevier (ICE) Bakersville (ICE), Canton, Hendersonville, Marshall (ICE), Saluda (ICE) Brevard (ICE), Clyde, Guntertown (ICE), Hot Springs (ICE), Waynesville

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Blowing Rock	Boone, Watauga (ICE)	Sugar Grove (ICE) Banner Elk (ICE), Beech Mountain (ICE), Newland Lenoir Bethlehem (ICE), Granite Falls (ICE), Morganton, Spruce Pine, Valdese (ICE) Hickory (ICE), Hildebran (ICE), Mountain View (ICE), Stony Point, Taylorsville
Boone	Blowing Rock, Sugar Grove (ICE), Watauga (ICE)	Banner Elk (ICE), Beech Mountain (ICE) Newland Lenoir, Spruce Pine Bethlehem (ICE), Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Morganton, Taylorsville, Valdese (ICE)
Burgaw	Atkinson, Castle Hayne Scotts Hill	Acme, Wilmington, Wrightsville Beach Boiling Springs Lake (ICE), Bolivia (ICE), Carolina Beach
Burlington	Gibsonville (ICE), Mebane (ICE) Anderson, Kimesville, Saxapahaw Prospect Hill (ICE)	Greensboro, Julian, Liberty (Randolph Co.) (ICE), Monticello Ramseur (ICE), Randleman (ICE), Reidsville, Ruffin, Summerfield, Timberlake (ICE), Yanceyville (ICE) Asheboro, (ICE), Eden (ICE), High Point (ICE), Kernersville (ICE), Madison (ICE), Roxboro (ICE), Stoneville (ICE), Thomasville (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Canton	Clyde, Waynesville Maggie Valley	Enka-Candler, Leicester Arden, Asheville, Brevard (ICE), Marshall (ICE), Weaverville (ICE) Barnardsville (ICE), Black Mountain, Cherokee (ICE), Cullowhee (ICE), Fairview, Guntertown (ICE), Hendersonville, Hot Springs (ICE), Mars Hill (ICE), Swannanoa, Sylva (ICE) Bryson City (ICE), Burnsville (ICE), Cashiers (ICE), Franklin (ICE), Highlands (ICE), Lake Lure, Old Fort (ICE), Saluda (ICE)
Caroleen	Ellenboro, Forest City Rutherfordton Lawndale	Lattimore Shelby Antioch, SC, Grover Bessemer City, Cherryville, Hickory Grove, SC, Kings Mountain Clover, SC, Gastonia, Hildebran (ICE), Lincolnton, Lowell, Maiden, Mill Creek, SC, Morganton, Mountain View (ICE), Sharon, SC, South Crowders Creek, Valdese (ICE), York, SC
Carolina Beach	Wilmington, Wrightsville Beach	Boiling Springs Lake (ICE) Bolivia (ICE), Southport Castle Hayne, Long Beach, Scotts Hill Acme, Holden Beach (ICE), Shallotte (ICE) Atkinson, Burgaw, Longwood (ICE), Seaside (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Cary	Apex, Raleigh Fuquay-Varina (ICE) Durham (Wake County) – (919-293)(ICE), Knightdale, GTE Research Triangle Park2 (ICE), Wake Forest (ICE) Pittsboro (ICE), Wendell, Zebulon	Angier (ICE), Chapel Hill, Clayton (ICE), balance of the Durham exchange (ICE) Broadway (ICE), Creedmore (ICE), Hillsborough (ICE) Olivia (ICE), Sanford (ICE), Selma
Cary-BST Research Triangle Park	Apex, Raleigh Fuquay-Varina (ICE) Chapel Hill, balance of Durham exchange (ICE), Durham (Wake County) – (919-293)(ICE), GTE Research Triangle Park2 (ICE), Knightdale, Wake Forest (ICE) Creedmoor (ICE), Pittsboro (ICE), Wendell, Zebulon	Angier (ICE), Clayton (ICE) Broadway (ICE), Hillsborough (ICE) Olivia (ICE), Sanford (ICE), Selma
Castle Hayne	Scotts Hill, Wilmington Burgaw	Wrightsville Beach Acme, Atkinson, Carolina Beach Boiling Springs Lake (ICE), Bolivia (ICE) Holden Beach (ICE), Long Beach, Shallotte (ICE), Southport



**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.1 AT&T Service Areas (continued)**

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Chapel Hill	408 central office prefix of the Durham exchange (ICE), Hillsborough (ICE), Pittsboro (ICE), GTE Research Triangle Park2 (ICE), BST Research Triangle3, Saxapahaw Mebane (ICE) Raleigh-Durham Airport4	balance of the Durham exchange (ICE) Apex, Cary Creedmoor (ICE), Fuquay-Varina (ICE), balance of the Raleigh exchange Angier (ICE), Broadway (ICE), Clayton (ICE), Knightdale, Olivia (ICE), Sanford (ICE), Wake Forest (ICE), Wendell Zebulon
Charlotte	Matthews (ICE), Pineville (ICE) Belmont, Harrisburg (ICE), Hemby Bridge (ICE), Huntersville, Indian Trail (ICE), Lake Wylie, SC, Mt. Holly Davidson, Stanley, Waxhaw (ICE) Denver, Locust, Mooresville (ICE)	Lake Wylie West, SC, Lowell Concord (ICE), Fort Mill, SC (ICE), Gastonia, Goose Creek (ICE), Mill Creek, SC, South Crowders Creek Bessemer City, China Grove-Landis (ICE), Clover, SC, Kannapolis (ICE), Kings Mountain, Lincolnton, Monroe (ICE), Mt. Pleasant (ICE), New Salem (ICE), Oakboro (ICE), Rock Hill, SC (ICE), Sherrills Ford (ICE), Wingate (ICE), York, SC Albermarle (ICE), Alton (ICE), Antioch, SC, Catawba (ICE), Cherryville, Claremont, Cleveland, Fort Lawn, SC (ICE), Granite Quarry-Rockwell (ICE), Grover, Hickory Grove, SC, Lancaster, SC (ICE), Maiden, Marshville (ICE), New London (ICE), Newton, Peachland-Polkton (ICE), Salisbury, Sharon, SC, Shelby, Statesville, Troutman

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Cherryville	Bessemer City, Lincolnton Gastonia, Shelby	Antioch, SC, Grover, Kings Mountain, Lawndale, Mill Creek, SC1, Stanley Belmont, Clover, SC, Denver, Lattimore, Lowell, Maiden, Mountain View (ICE), Mt. Holly, Newton, South Crowders Creek Caroleen, Catawba (ICE), Claremont, Ellenboro, Forest City, Granite Falls (ICE), Hickory (ICE), Hickory Grove, SC, Hildebran (ICE), Huntersville, Lake Wylie, SC, Lake Wylie West, SC, Sharon, SC, Sherrills Ford (ICE), Valdese (ICE), York, SC Bethlehem (ICE), Charlotte, Davidson, Fort Mill, SC (ICE), Lenoir, Mooresville (ICE), Morganton, Pineville (ICE), Rock Hill, SC (ICE), Rutherfordton, Statesville, Stony Point, Taylorsville, Troutman

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Claremont	Catawba (ICE), Maiden, Newton Hickory (ICE), Sherrills Ford (ICE)	Bethlehem (ICE), Denver, Hildebran (ICE), Mountain View (ICE), Statesville, Stony Point, Taylorsville, Troutman Granite Falls (ICE), Lincolnton, Mooresville (ICE) Cherryville, Cleveland, Davidson, Harmony (ICE), Huntersville, Lenoir, Mt. Holly, New Hope (ICE), Stanley, Union Grove (ICE), Valdese (ICE) Belmont, Bessemer City, Charlotte, China Grove-Landis (ICE), Concord (ICE), Cooleemee (ICE), Gastonia, Harrisburg (ICE), Ijames (ICE), Kannapolis (ICE), Kings Mountain, Lawndale, Lowell, Mill Creek, SC, Mocksville (ICE), Morganton, Salisbury, Shelby, South Crowders Creek

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Cleveland	Salisbury	Cooleemee (ICE) China Grove-Landis (ICE), Ijames (ICE), Mocksville (ICE), Mooresville (ICE), Statesville, Troutman Davidson, Granite Quarry-Rockwell (ICE), Harmony (ICE), Kannapolis (ICE), Sherrills Ford (ICE) Catawba (ICE), Claremont, Concord (ICE), Denver, Harrisburg (ICE), Huntersville, Mt. Pleasant (ICE), New Hope (ICE), Stony Point, Union Grove (ICE) Albemarle (ICE), Badin (ICE), Belmont, Bethlehem (ICE), Charlotte, Hickory (ICE), Lincolnton, Locust, Lowell, Maiden, Mountain View (ICE), Mt. Holly, New London (ICE), Newton, Oakboro (ICE), Stanley, Taylorsville
Clyde	Canton, Maggie Valley, Waynesville	Enka-Candler, Leicester Asheville, Cullowhee (ICE), Sylva (ICE) Arden, Brevard (ICE), Cherokee (ICE), Fairview, Guntertown (ICE), Hendersonville, Hot Springs (ICE), Mars Hill (ICE), Marshall (ICE), Swannanoa, Weaverville (ICE) Barnardsville (ICE), Black Mountain, Bryson City (ICE), Cashiers (ICE), Franklin (ICE), Highlands (ICE), Lake Lure, Saluda (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Davidson	Huntersville, Mooresville (ICE) Troutman Charlotte, Statesville	Denver, Kannapolis (ICE), Sherrills Ford (ICE) Belmont, Catawba (ICE), China Grove-Landis (ICE), Cleveland, Concord (ICE), Harrisburg (ICE), Lowell, Maiden, Mt. Holly, Stanley Bessemer City, Claremont, Cooleemee (ICE), Gastonia, Granite Quarry-Rockwell (ICE), Hemby Bridge (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lincolnton, Locust, Matthews (ICE), Mill Creek, SC, Mt. Pleasant (ICE), Newton, Pineville (ICE), Salisbury, Stony Point Albemarle (ICE), Bethlehem (ICE), Cherryville, Clover, SC, Fort Mill, SC (ICE), Goose Creek (ICE), Granite Falls (ICE), Harmony (ICE), Hickory (ICE), Hildebran (ICE), Ijames (ICE), Indian Trail (ICE), Kings Mountain, Mocksville (ICE), Monroe (ICE), Mountain View (ICE), New Hope (ICE), New London (ICE), New Salem (ICE), Oakboro (ICE), South Crowders Creek, Taylorsville, Union Grove (ICE)

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.1 AT&T Service Areas (continued)**

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Denver	Sherrills Ford (ICE) Lincolnton, Maiden, Newton Mt. Holly Charlotte	Catawba (ICE), Claremont, Davidson, Huntersville, Mooresville (ICE), Stanley, Troutman Belmont, Cherryville, Gastonia, Lowell, Mill Creek, SC1, Mountain View (ICE), Statesville Bessemer City, Bethlehem (ICE), China Grove-Landis (ICE), Cleveland, Concord (ICE), Granite Falls (ICE), Harrisburg (ICE), Hickory (ICE), Hildebran (ICE), Kannapolis (ICE), Kings Mountain, Lake Wylie, SC, Lake Wylie West, SC, South Crowders Creek, Stony Point, Taylorsville Antioch, SC, Clover, SC, Cooleemee, Fort Mill, SC (ICE), Granite Quarry-Rockwell (ICE), Grover, Harmony (ICE), Hemby Bridge (ICE), Ijames (ICE), Indian Trail (ICE), Lattimore, Lawndale, Lenoir, Locust, Matthews (ICE), Mocksville (ICE), Morganton, Mt. Pleasant (ICE), New Hope (ICE), Pineville (ICE), Salisbury, Shelby, Union Grove (ICE), Valdese (ICE), York, SC

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Ellenboro	Caroleen, Forest City Rutherfordton	Lattimore Lawndale, Shelby Antioch, SC, Grover Bessemer City, Cherryville, Hickory Grove, SC, Kings Mountain, Morganton Clover, SC, Gastonia, Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Lincolnton, Lowell, Maiden, Mill Creek, SC, Mountain View (ICE), Newton, Sharon, SC, South Crowders Creek, Stanley, Valdese (ICE), York, SC
Enka-Candler	Arden, Asheville, Leicester Fairview, Swannanoa, Weaverville (ICE) Barnardsville (ICE), Black Mountain	Canton, Clyde Brevard (ICE), Hendersonville, Mars Hill (ICE), Marshall (ICE), Waynesville Guntertown (ICE), Hot Springs (ICE), Lake Lure, Maggie Valley, Old Fort (ICE), Saluda (ICE) Burnsville (ICE), Cashiers (ICE), Cherokee (ICE), Cullowhee (ICE), Garden City (ICE), Glenwood Providence (ICE), Marion (ICE), Micaville (ICE), Sevier (ICE), Sylva (ICE)
Fairmont	Lumberton, Pembroke, Rowland, Rowland, SC Maxton (ICE) Parkton (ICE), Red Springs (ICE), St. Pauls (ICE)	Fair Bluff (ICE) Laurinburg Gibson, Laurel Hill (ICE), Newtonville, SC, Wagram (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Fairview	Arden, Black Mountain, Swannanoa Asheville, Enka-Candler, Weaverville (ICE) Barnardsville (ICE), Leicester	Hendersonville, Lake Lure, Old Fort (ICE) Saluda (ICE) Brevard (ICE), Burnsville (ICE), Canton, Clyde, Garden City (ICE), Glenwood Providence (ICE), Marion (ICE), Mars Hill (ICE), Marshall (ICE), Micaville (ICE), Sevier (ICE) Bakersville (ICE), Guntertown (ICE), Hot Springs (ICE), Maggie Valley, Waynesville
Forest City	Caroleen, Ellenboro, Rutherfordton	Lattimore Lawndale, Shelby Antioch, SC, Cherryville, Grover Bessemer City, Clover, SC, Gastonia, Hickory Grove, SC, Hildebran (ICE), Kings Mountain, Lincolnton, Mill Creek, SC1, Morganton, Mountain View (ICE), Sharon, SC, South Crowders Creek, Valdese (ICE)



**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Gastonia	Belmont, Bessemer City, Clover, SC, Kings Mountain, Lowell, Mill Creek, SC, South Crowders Creek, Stanley Cherryville, Lake Wylie, SC, Lake Wylie West, SC, Mt. Holly	Lincolnton Antioch, SC1, Charlotte, Denver, Fort Mill, SC (ICE), Grover, Pineville (ICE), Shelby, York, SC Davidson, Hickory Grove, SC, Huntersville, Lattimore, Lawndale, Maiden, Matthews (ICE), Mooresville (ICE), Newton, Rock Hill, SC (ICE), Sharon, SC, Sherrills Ford (ICE) Bethlehem (ICE), Caroleen, Catawba (ICE), Claremont, Concord (ICE), Ellenboro, Forest City, Goose Creek (ICE), Granite Falls (ICE), Harrisburg (ICE), Hemby Bridge (ICE), Hickory (ICE), Hildebran (ICE), Indian Trail (ICE), Kannapolis (ICE), Mountain View (ICE), Statesville, Troutman, Valdese (ICE), Waxhaw (ICE)
Gibson	Laurel Hill (ICE), Laurinburg, Newtonville, SC	Hamlet, Rockingham Wagram (ICE) Ellerbe (ICE), Pembroke, Rowland, Rowland, SC1 Fairmont, Lumberton

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.1 AT&T Service Areas (continued)**

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Goldsboro	Fremont (ICE), Grantham, LaGrange (ICE), Mt. Olive, Princeton (ICE), Moss Hill (ICE), Snow Hill (ICE)	Selma Clayton (ICE), Knightdale, Wendell, Zebulon
Grantham	Mt. Olive Goldsboro, Newton Grove (ICE), Princeton (ICE) Smithfield (ICE) Four Oaks (ICE), Kenly (ICE) Benson (ICE)	Selma Clayton (ICE) Angier (ICE), Knightdale, Wendell, Zebulon
Greensboro	Gibsonville (ICE), Julian, Kimesville, Monticello, Summerfield Kernersville (ICE), Liberty (Randolph Co.) (ICE)	High Point (ICE) Burlington, Randleman (ICE), Reidsville, Thomasville (ICE) Anderson, Asheboro (ICE), Eden (ICE), Jackson Creek (ICE), Madison (ICE), Mebane (ICE), Ramseur (ICE), Ruffin, Saxapahaw, Stanleyville (ICE), Stoneville (ICE), Walkertown (ICE), Walnut Cove (ICE), Welcome (ICE), Winston-Salem Advance (ICE), Danbury (ICE), Denton (ICE), Farmer (ICE), King (ICE), Lewisville (ICE), Lexington (ICE), Oldtown (ICE), Pisgah (ICE), Prospect Hill (ICE), Quaker Gap (ICE), Reeds (ICE), Rural Hall (ICE), Sandy Ridge (ICE), Seagrove (ICE), Southmont (ICE), Yanceyville (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Grover	Antioch, SC, Blacksburg, SC (ICE), Kings Mountain, Shelby	Bessemer City, Cherryville, Clover, SC, Hickory Grove, SC, Lattimore, South Crowders Creek Caroleen, Ellenboro, Gastonia, Lawndale, Lowell, Mill Creek, SC, Sharon, SC, York, SC Belmont, Forest City, Fort Mill, SC (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lincolnton, Mt. Holly, Rock Hill, SC (ICE), Stanley Charlotte, Denver, Hickory (ICE), Hildebran (ICE), Huntersville, Maiden, Mountain View (ICE), Newton, Pineville (ICE), Rutherfordton
Hamlet	Rockingham Ellerbe (ICE)	Gibson, Laurel Hill (ICE), Newtonville, SC Lauringburg, Wagram (ICE) Pembroke, Rowland, Rowland, SC
Hendersonville	Saluda (ICE) Arden, Lake Lure	Fairview Asheville, Brevard (ICE), Enka-Candler, Swannanoa Black Mountain, Canton, Clyde, Leicester, Old Fort (ICE), Weaverville (ICE) Barnardsville (ICE), Cashiers (ICE), Cullowhee (ICE), Garden City (ICE), Glenwood Providence (ICE), Maggie Valley, Marion (ICE), Mars Hill (ICE), Marshall (ICE), Waynesville

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Huntersville	Davidson Charlotte, Mooresville (ICE)	Belmont, Concord (ICE), Denver, Harrisburg (ICE), Kannapolis (ICE), Mt. Holly, Stanley China Grove-Landis (ICE), Lowell, Matthews (ICE), Sherrills Ford (ICE), Troutman Bessemer City, Catawba (ICE), Cherryville, Claremont, Cleveland, Clover, SC, Fort Mill, SC (ICE), Gastonia, Goose Creek (ICE), Granite Quarry-Rockwell (ICE), Hemby Bridge (ICE), Indian Trail (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lincolnton, Locust, Maiden, Mill Creek, SC, Mt. Pleasant (ICE), Newton, Pineville (ICE), Salisbury, South Crowders Creek, Statesville Albemarle (ICE), Antioch, SC, Bethlehem (ICE), Cooleemee (ICE), Grover, Harmony (ICE), Hickory (ICE), Hildebran (ICE), Ijames (ICE), Kings Mountain, Marshville (ICE), Mocksville (ICE), Monroe (ICE), Mountain View (ICE), New London (ICE), New Salem (ICE), Oakboro (ICE), Rock Hill, SC (ICE), Stony Point, Waxhaw (ICE), Wingate (ICE), York, SC

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Julian	Liberty (Randolph Co.) (ICE) Greensboro Monticello Summerfield	Kimesville, Randleman (ICE) Gibsonville (ICE), Ramseur (ICE) Asheboro (ICE), Burlington, High Point (ICE), Saxapahaw Farmer (ICE), Jackson Creek (ICE), Kernersville (ICE), Mebane (ICE), Pisgah (ICE), Seagrove (ICE), Thomasville (ICE) Anderson, Badin Lake (ICE), Biscoe (ICE), Denton (ICE), Lexington (ICE), Madison (ICE), Prospect Hill (ICE), Reeds (ICE), Reidsville, Ruffin, Southmont (ICE), Stanleyville (ICE), Walkertown (ICE), Walnut Cove (ICE), Welcome (ICE), Winston-Salem, Yanceyville (ICE)
Kimesville	Burlington, Gibsonville (ICE), Greensboro, Saxapahaw Anderson	Mebane (ICE), Monticello, Ramseur (ICE), Randleman (ICE) Asheboro (ICE), High Point (ICE), Prospect Hill (ICE), Reidsville, Summerfield Denton (ICE), Eden (ICE), Farmer (ICE), Jackson Creek (ICE), Kernersville (ICE), Madison (ICE), Pisgah (ICE), Ruffin, Seagrove (ICE), Thomasville (ICE), Walkertown (ICE), Welcome (ICE), Winston-Salem, Yanceyville (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Kings Mountain	Antioch, SC, Bessemer City, Gastonia, Grover, Mill Creek, SC1, South Crowders Creek Shelby	Cherryville, Clover, SC, Lowell Belmont, Hickory Grove, SC, Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Lawndale, Lincolnton, Mt. Holly, Sharon, SC, Stanley, York, SC Caroleen, Charlotte, Denver, Ellenboro, Fort Mill, SC (ICE), Maiden, Mountain View (ICE), Newton, Pineville (ICE), Rock Hill, SC (ICE) Catawba (ICE), Claremont, Davidson, Forest City, Granite Falls (ICE), Harrisburg (ICE), Hickory (ICE), Hildebran (ICE), Huntersville, Indian Trail (ICE), Matthews (ICE), Mooresville (ICE), Morganton, Rutherfordton, Sherrills Ford (ICE), Valdese (ICE), Waxhaw (ICE)
Knightdale	Raleigh, Wendell, Zebulon Wake Forest (ICE) Apex, Cary, Smithfield (ICE) Durham(Wake County) – (919-293) (ICE), Fuquay-Varina (ICE), GTE Research Triangle Park2 (ICE)	Clayton (ICE) Selma Angier (ICE), Creedmoor (ICE), balance of the Durham exchange (ICE) Broadway (ICE), Chapel Hill, Goldsboro, Grantham, Hillsborough (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Lake Lure	Columbus(ICE), Hendersonville, Rutherfordton, Tryon(ICE)	Black Mountain, Fairview, Old Fort (ICE), Saluda (ICE), Swannanoa Arden, Asheville, Garden City (ICE), Glenwood Providence (ICE), Marion (ICE) Barnardsville (ICE), Enka-Candler, Sevier (ICE), Weaverville (ICE) Brevard (ICE), Burnsville (ICE), Canton, Clyde, Leicester, Mars Hill (ICE), Marshall (ICE), Micaville (ICE)
Lattimore	Lawndale, Shelby	Caroleen, Ellenboro Antioch, SC1, Forest City, Grover Bessemer City, Cherryville, Kings Mountain, Rutherfordton Clover, SC, Gastonia, Hickory Grove, SC, Lincolnton, Mill Creek, SC2, Morganton, South Crowders Creek Belmont, Bethlehem (ICE), Denver, Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lowell, Maiden, Mountain View (ICE), Mt. Holly, Newton, Sharon, SC, Stanley, Valdese (ICE), York, SC
Laurinburg	Gibson, Laurel Hill (ICE), Maxton (ICE), Newtonville, SC Wagram (ICE)	Hamlet, Pembroke, Rockingham, Rowland, Rowland, SC Ellerbe (ICE), Fairmont, Lumberton Fair Bluff (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Lawndale	Lattimore, Shelby Caroleen	Cherryville, Ellenboro Antioch, SC, Bessemer City, Forest City, Grover, Kings Mountain, Lincolnton, Mountain View (ICE) Clover, SC, Gastonia, Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Lowell, Maiden, Mill Creek, SC, Morganton, Newton, Rutherfordton, South Crowders Creek, Stanley, Valdese (ICE) Belmont, Bethlehem (ICE), Catawba (ICE), Claremont, Denver, Hickory Grove, SC, Lake Wylie, SC, Lake Wylie West, SC, Lenoir, Mt. Holly, Sharon, SC, Sherrills Ford (ICE), York, SC
Leicester	Asheville, Enka-Candler, Weaverville (ICE) Arden Barnardsville (ICE), Fairview, Swannanoa Black Mountain	Canton, Clyde, Mars Hill (ICE), Marshall (ICE) Guntertown (ICE), Hot Springs (ICE), Maggie Valley, Waynesville Brevard (ICE), Burnsville (ICE), Hendersonville, Old Fort (ICE) Bakersville (ICE), Cherokee (ICE), Cullowhee (ICE), Garden City (ICE), Lake Lure, Marion (ICE), Micaville (ICE), Saluda (ICE), Sevier (ICE), Sylva (ICE)



**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Lenoir	Granite Falls (ICE), Hickory (ICE)	Bethlehem (ICE), Hildebran (ICE), Morganton, Valdese (ICE), Blowing Rock, Mountain View (ICE), Taylorsville, Watauga (ICE) Banner Elk (ICE), Beech Mountain (ICE), Boone, Catawba (ICE), Claremont, Maiden, Newland, Newton, Spruce Pine, Stony Point, Sugar Grove (ICE) Cherryville, Denver, Lawndale, Lincolnton, New Hope (ICE), Sherrills Ford (ICE), Statesville, Troutman, Union Grove (ICE)
Liberty (Cherokee Co.)	Benton, Tenn., Blue Ridge, Ga., Copper Basin, Tenn., Dial, Ga., Lakewood Ga., McCaysville, Ga., Murphy (ICE), Suit (ICE)	

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Lincolnton	Cherryville, Maiden Denver	Bessemer City, Gastonia, Mill Creek, SC2, Mountain View (ICE), Newton, Stanley Belmont, Catawba (ICE), Claremont, Hickory (ICE), Hildebran (ICE), Kings Mountain, Lawndale, Lowell, Mt. Holly, Shelby, Sherrills Ford (ICE), South Crowders Creek Antioch, SC, Bethlehem (ICE), Charlotte, Clover, SC, Davidson, Granite Falls (ICE), Grover, Huntersville, Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Mooresville (ICE), Statesville, Stony Point, Troutman, Valdese (ICE) Caroleen, China Grove-Landis (ICE), Cleveland, Concord (ICE), Ellenboro, Forest City, Fort Mill, SC (ICE), Harrisburg (ICE), Hickory Grove, SC, Kannapolis (ICE), Lenoir, Matthews (ICE), Morganton, Pineville (ICE), Rock Hill, SC (ICE), Sharon, SC, Taylorsville, York, SC

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.1 AT&T Service Areas (continued)**

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Locust	Oakboro (ICE) Albermarle (ICE), Concord (ICE) Badin (ICE), New London (ICE), Norwood (ICE) Charlotte	Goose Creek (ICE), New Salem (ICE) Harrisburg (ICE), Hemby Bridge (ICE), Mt. Pleasant (ICE) Ansonville (ICE), Indian Trail (ICE), Kannapolis (ICE), Marshville (ICE), Matthews (ICE), Monroe (ICE), Peachland-Polkton, (ICE), Wingate (ICE) Alton (ICE), China Grove-Landis (ICE), Davidson, Granite Quarry-Rockwell (ICE), Huntersville, Pineville (ICE), Salisbury, Wadesboro (ICE), Waxhaw (ICE) Belmont, Cleveland, Cooleemee (ICE), Denver, Fort Mill, SC (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lilesville (ICE), Lowell, Mooresville (ICE), Morven (ICE), Mt. Holly, Stanley, Troutman
Long Beach	Southport Wilmington	Holden Beach (ICE) Boiling Springs Lake (ICE), Bolivia (ICE), Shallotte (ICE) Carolina Beach, Seaside (ICE) Acme, Longwood (ICE), Wrightsville Beach Castle Hayne, Scotts Hill

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.1 AT&T Service Areas (continued)**

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Lowell	Belmont, Gastonia, Mill Creek, SC Mt. Holly, South Crowders Creek, Stanley Bessemer City	Charlotte, Clover, SC, Kings Mountain, Lake Wylie, SC, Lake Wylie West, SC Antioch, SC, Cherryville, Davidson, Denver, Fort Mill, SC (ICE), Grover, Huntersville, Lincolnton, Pineville (ICE), York, SC Harrisburg (ICE), Hemby Bridge (ICE), Hickory Grove, SC, Indian Trail (ICE), Lawndale, Maiden, Matthews (ICE), Mooresville (ICE), Newton, Rock Hill, SC (ICE), Sharon, SC, Shelby, Sherrills Ford (ICE) Caroleen, Catawba (ICE), China Grove-Landis (ICE), Claremont, Cleveland, Concord (ICE), Ellenboro, Goose Creek (ICE), Hickory (ICE), Hildebran (ICE), Kannapolis (ICE), Lattimore, Locust, Monroe (ICE), Mountain View (ICE), Mt. Pleasant (ICE), Statesville, Troutman, Waxhaw (ICE)
Lumberton	Fairmont, Pembroke, St. Pauls (ICE) Maxton (ICE), Parkton (ICE), Red Springs (ICE), Rowland, Rowland, SC	Fair Bluff (ICE) Laurinburg, Wagram (ICE) Gibson, Laurel Hill (ICE), Newtonville, SC

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.1 AT&T Service Areas (continued)**

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Maggie Valley	Clyde, Waynesville Canton	Sylva (ICE) Cherokee (ICE), Cullowhee (ICE), Leicester Arden, Asheville, Brevard (ICE), Bryson City (ICE), Cashiers (ICE), Enka-Candler, Franklin (ICE), Hot Springs (ICE), Marshall (ICE), Weaverville (ICE) Barnardsville (ICE), Fairview, Guntertown (ICE), Hendersonville, Highlands (ICE), Mars Hill (ICE), Swannanoa
Maiden	Claremont, Lincolnton, Newton Denver, Hickory (ICE), Sherrills Ford (ICE)	Catawba (ICE), Hildebran (ICE), Mountain View (ICE) Bessemer City, Bethlehem (ICE), Cherryville, Davidson, Granite Falls (ICE), Stanley, Stony Point, Troutman Belmont, Gastonia, Huntersville, Kings Mountain, Lawndale, Lenoir, Lowell, Mill Creek, SC, Mooresville (ICE), Morganton, Mt. Holly, Shelby, South Crowders Creek, Statesville, Taylorsville, Valdese (ICE) Antioch, SC, Caroleen, Charlotte, China Grove-Landis (ICE), Cleveland, Clover, SC, Concord (ICE), Cooleemee (ICE), Ellenboro, Grover, Harmony (ICE), Harrisburg (ICE), Ijames (ICE), Kannapolis (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lattimore, New Hope (ICE), Pineville (ICE), Union Grove (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Monticello	Greensboro, Summerfield Julian	Reidsville Gibsonville (ICE) Anderson, Burlington, Eden (ICE), Kimesville, Madison (ICE), Ruffin, Stoneville (ICE) High Point (ICE), Kernersville (ICE), Liberty (Randolph Co.) (ICE), Mebane (ICE), Prospect Hill (ICE), Randleman (ICE), Saxapahaw, Walkertown (ICE), Walnut Cove (ICE), Yanceyville (ICE) Asheboro (ICE), Danbury (ICE), King (ICE), Oldtown (ICE), Quaker Gap (ICE), Ramseur (ICE), Rural Hall (ICE), Sandy Ridge (ICE), Stanleyville (ICE), Thomasville (ICE), Welcome (ICE), Winston-Salem
Morganton	Valdese (ICE) Hildebran (ICE)	Granite Falls (ICE), Lenoir Hickory (ICE), Mountain View (ICE) Bethlehem (ICE), Blowing Rock, Ellenboro, Lattimore, Lawndale, Maiden, Newland, Newton, Spruce Pine, Watauga (ICE) Banner Elk (ICE), Beech Mountain (ICE), Bessemer City, Boone, Caroleen, Catawba (ICE), Cherryville, Claremont, Denver, Forest City, Kings Mountain, Lincolnton, Rutherfordton, Shelby, Stony Point, Sugar Grove (ICE), Taylorsville

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Mt. Holly	Belmont, Lowell, Stanley Charlotte, Gastonia, Mill Creek, SC, South Crowders Creek Denver	Bessemer City, Huntersville, Lake Wylie, SC, Lake Wylie West, SC, Cherryville, Clover, SC, Davidson, Fort Mill, SC (ICE), Harrisburg (ICE), Kings Mountain, Lincolnton, Matthews (ICE), Mooresville (ICE), Pineville (ICE), Sherrills Ford (ICE) Antioch, SC, Catawba (ICE), Claremont, Concord (ICE), Goose Creek (ICE), Grover, Hemby Bridge (ICE), Indian Trail (ICE), Kannapolis (ICE), Maiden, Newton, Rock Hill, SC (ICE), Shelby, Troutman, York, SC Bethlehem (ICE), China Grove-Landis (ICE), Cleveland, Granite Quarry-Rockwell (ICE), Hickory (ICE), Hickory Grove, SC, Hildebran (ICE), Lattimore, Lawndale, Locust, Monroe (ICE), Mountain View (ICE), Mt. Pleasant (ICE), New Salem (ICE), Oakboro (ICE), Sharon, SC, Statesville, Stony Point, Waxhaw (ICE), Wingate (ICE)
Mt. Olive	Grantham Goldsboro	Selma Clayton (ICE)

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.1 AT&T Service Areas (continued)**

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Newland	Banner Elk (ICE), Beech Mountain (ICE) Spruce Pine	Blowing Rock, Sugar Grove (ICE), Watauga (ICE) Boone Lenoir, Morganton Bethlehem (ICE), Granite Falls (ICE), Hildebran (ICE), Valdese (ICE)
Newton	Catawba (ICE), Claremont, Hickory (ICE), Maiden, Mountain View (ICE) Denver, Sherrills Ford (ICE)	Bethlehem (ICE), Granite Falls (ICE), Hildebran (ICE), Lincolnton Cherryville, Statesville, Stony Point, Taylorsville, Troutman, Valdese (ICE) Bessemer City, Davidson, Gastonia, Huntersville, Kings Mill Creek, SC2, Mountain, Lawndale, Lenoir, Lowell, Mooresville (ICE), Morganton, Mt. Holly, New Hope (ICE), Stanley Antioch, SC, Belmont, Charlotte, China Grove-Landis (ICE), Cleveland, Clover, SC, Concord (ICE), Cooleemee (ICE), Ellenboro, Grover, Harmony (ICE), Ijames (ICE), Kannapolis (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Shelby, South Crowders Creek, Union Grove (ICE)
Pembroke	Maxton (ICE), Red Springs (ICE) Fairmont, Lumberton, Rowland, Rowland, SC, St. Pauls (ICE) Parkton (ICE)	Laurel Hill (ICE), Laurinburg, Wagram (ICE) Fair Bluff (ICE), Gibson, Newtonville, SC Hamlet, Rockingham



**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Raleigh	Cary, Knightdale Apex, Clayton (ICE), Wake Forest (ICE), Wendell Angier (ICE), Durham (Wake County)– (919-293)(ICE), Fuquay-Varina (ICE), GTE Research Triangle Park1 (ICE), Zebulon Benson (ICE), Creedmoor (ICE), Four Oaks (ICE), Selma, Smithfield (ICE), Franklinton (ICE), Louisburg (ICE) Kenly (ICE), Pittsboro (ICE), Princeton (ICE), Spring Hope (ICE)	Balance of the Durham exchange (ICE) Chapel Hill Broadway (ICE), Hillsborough (ICE), Sanford (ICE)
Raleigh Durham Airport	Cary, Knightdale Apex, Clayton (ICE), Wake Forest (ICE), Wendell Angier, Fuquay-Varina (ICE), GTE Research Triangle Park1 (ICE), Zebulon, balance of Durham exchange(ICE) Benson, Chapel Hill, Creedmoor, Franklinton (ICE), Four Oaks, Louisburg (ICE), Selma, Smithfield Kenly (ICE), Pittsboro (ICE), Princeton (ICE), Spring Hope (ICE)	Broadway (ICE), Hillsborough (ICE), Sanford (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Reidsville	Ruffin Eden (ICE), Stoneville (ICE) Madison (ICE)	Monticello Anderson, Gibsonville (ICE), Greensboro, Summerfield, Yanceyville (ICE) Burlington, Kernersville (ICE), Kimesville, Mebane (ICE), Prospect Hill (ICE), Sandy Ridge (ICE), Walnut Cove (ICE) Danbury (ICE), High Point (ICE), Julian, King (ICE), Liberty (Randolph Co.) (ICE), Oldtown (ICE), Quaker Gap (ICE), Randleman (ICE), Roxboro (ICE), Rural Hall (ICE), Saxapahaw, Stanleyville (ICE), Thomasville (ICE), Timberlake (ICE), Walkertown (ICE), Winston-Salem
Rockingham	Ellerbe (ICE), Hamlet	Gibson, Laurel Hill (ICE), Newtonville, SC1 Laurinburg Wagram (ICE) Pembroke, Rowland, Rowland, SC
Rowland	Rowland, SC Fairmont, Maxton (ICE), Pembroke Lumberton, Red Springs (ICE) Parkton (ICE), St. Pauls (ICE)	Fair Bluff (ICE), Laurinburg Gibson, Laurel Hill (ICE), Newtonville, SC, Wagram (ICE) Hamlet, Rockingham

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Ruffin	Reidsville Eden (ICE) Stoneville (ICE) Madison (ICE)	Yanceyville (ICE) Anderson, Monticello Burlington, Gibsonville (ICE), Greensboro, Mebane (ICE), Prospect Hill (ICE), Summerfield Danbury (ICE), Julian, Kernersville (ICE), Kimesville, Roxboro (ICE), Sandy Ridge (ICE), Saxapahaw, Timberlake (ICE), Walkertown (ICE), Walnut Cove (ICE)
Rutherfordton	Forest City Caroleen, Ellenboro, Green Creek (ICE), Lake Lure	Lattimore Lawndale, Shelby Antioch, SC, Bessemer City, Cherryville, Grover, Hildebran (ICE), Kings Mountain, Morganton, Spruce Pine, Valdese (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Salisbury	China Grove-Landis (ICE), Granite Quarry-Rockwell (ICE), Churchland(ICE) Cleveland, Reeds(ICE)	Cooleemee (ICE), Kannapolis (ICE) Concord (ICE), Ijames (ICE), Mocksville (ICE), Mooresville (ICE), Mt. Pleasant (ICE), New London (ICE) Albemarle (ICE), Badin (ICE), Davidson, Harmony (ICE), Harrisburg (ICE), Huntersville, Locust, Sherrills Ford (ICE), Statesville, Troutman Catawba (ICE), Charlotte, Claremont, Denver, Goose Creek (ICE), Hemby Bridge (ICE), New Hope (ICE), New Salem (ICE), Norwood (ICE), Oakboro (ICE), Stony Point, Union Grove (ICE)
Saxapahaw	Burlington, Kimesville, Mebane (ICE), Chapel Hill Gibsonville (ICE) Anderson	Liberty (Randolph Co.) (ICE) Julian Greensboro, Monticello, Prospect Hill (ICE), Ramseur (ICE), Randleman (ICE) Asheboro (ICE), High Point (ICE), Reidsville, Roxboro (ICE), Ruffin, Seagrove (ICE), Summerfield, Timberlake (ICE), Yanceyville (ICE)
Scotts Hill	Castle Hayne, Wrightsville Beach Topsail Island1 (ICE), Wilmington Burgaw, Holly Ridge1 (ICE)	Carolina Beach Acme, Atkinson, Boiling Springs Lake (ICE), Bolivia (ICE) Long Beach, Southport

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Selma	Princeton (ICE), Smithfield (ICE) Clayton (ICE), Four Oaks (ICE), Kenly (ICE) Benson (ICE) Raleigh	Goldsboro, Grantham, Knightdale, Wendell, Zebulon Angier (ICE), Fuquay-Varina (ICE), Mt. Olive Apex, Cary, Wake Forest (ICE)
Shelby	Antioch, SC, Grover, Lattimore, Lawndale Cherryville, Kings Mountain	Bessemer City, Caroleen, Ellenboro Clover, SC, Forest City, Gastonia, Lincolnton, Mill Creek, SC2, South Crowders Creek Belmont, Hickory Grove, SC, Lake Wylie, SC, Lake Wylie West, SC, Lowell, Maiden, Mountain View (ICE), Mt. Holly, Rutherfordton, Sharon, SC, Stanley, York, SC Bethlehem (ICE), Catawba (ICE), Charlotte, Claremont, Denver, Fort Mill, SC (ICE), Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Morganton, Newton, Pineville (ICE), Rock Hill, SC (ICE), Sherrills Ford (ICE), Valdese (ICE)
South Crowders Creek	Belmont, Bessemer City, Clover, S.C., Gastonia, Kings Mountain, Lake Wylie, S.C., Lake Wylie West, S.C., Lowell, Mill Creek, S.C., Mt. Holly, Stanley, York, S.C.	

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Southport	Long Beach Wilmington	Boiling Springs Lake (ICE) Bolivia (ICE), Carolina Beach Holden Beach (ICE), Shallotte (ICE) Acme, Seaside (ICE), Wrightsville Beach Castle Hayne, Longwood (ICE), Scotts Hill
Spruce Pine	Bakersville (ICE) Newland	Banner Elk (ICE), Beech Mountain (ICE) Blowing Rock, Boone, Lenoir, Morganton, Sugar Grove (ICE), Valdese (ICE), Watauga (ICE) Granite Falls (ICE), Hildebran (ICE), Rutherfordton

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Stanley	Belmont, Gastonia, Lowell, Mill Creek, SC1, Mt. Holly  Bessemer City, South Crowders Creek Charlotte	Cherryville, Denver, Huntersville, Lincolnton Charlotte Clover, SC, Davidson, Kings Mountain, Lake Wylie, SC, Lake Wylie West, SC, Maiden, Mooresville (ICE), Pineville (ICE), Sherrills Ford (ICE) Antioch, SC, Catawba (ICE), Claremont, Concord (ICE), Fort Mill, SC (ICE), Grover, Harrisburg (ICE), Hickory (ICE), Kannapolis (ICE), Lawndale, Matthews (ICE), Mountain View (ICE), Newton, Shelby, Troutman, York, SC Bethlehem (ICE), China Grove-Landis (ICE), Cleveland, Ellenboro, Goose Creek (ICE), Granite Falls (ICE), Hemby Bridge (ICE), Hickory Grove, SC, Hildebran (ICE), Indian Trail (ICE), Lattimore, Locust, Mt. Pleasant (ICE), Rock Hill, SC (ICE), Sharon, SC, Statesville, Stony Point, Taylorsville, Valdese (ICE), Waxhaw (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Statesville	Troutman Harmony (ICE), Mooresville (ICE), Stony Point Davidson, New Hope (ICE), Union Grove (ICE)	Catawba (ICE), Claremont, Cleveland, Sherrills Ford (ICE) Cooleemee (ICE), Denver, Ijames (ICE), Mocksville (ICE), Newton, Taylorsville Bethlehem (ICE), China Grove-Landis (ICE), Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Huntersville, Kannapolis (ICE), Lincolnton, Maiden, Mountain View (ICE), Salisbury Belmont, Charlotte, Cherryville, Concord (ICE), Gastonia, Granite Quarry-Rockwell (ICE), Harrisburg (ICE), Lenoir, Lowell, Mill Creek, SC1, Mt. Holly, Mt. Pleasant (ICE), Stanley, Valdese (ICE)
Stony Point	Taylorsville Statesville	Bethlehem (ICE), Catawba (ICE), Claremont, New Hope (ICE), Troutman, Union Grove (ICE) Granite Falls (ICE), Harmony (ICE), Hickory (ICE), Maiden, Mountain View (ICE), Newton, Sherrills Ford (ICE) Cleveland, Cooleemee (ICE), Davidson, Denver, Hildebran (ICE), Ijames (ICE), Lenoir, Lincolnton, Mocksville (ICE), Mooresville (ICE) Blowing Rock, Cherryville, China Grove-Landis (ICE), Huntersville, Kannapolis (ICE), Morganton, Mt. Holly, Salisbury, Stanley, Valdese (ICE)



**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.1 AT&T Service Areas (continued)**

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Summerfield	Greensboro, Monticello Julian	Kernersville (ICE), Madison (ICE), Walkertown (ICE), Walnut Cove (ICE) Eden (ICE), Gibsonville (ICE), High Point (ICE), Reidsville, Stanleyville (ICE), Stoneville (ICE), Winston-Salem Burlington, Danbury (ICE), Kimesville, King (ICE), Oldtown (ICE), Quaker Gap (ICE), Randleman (ICE), Ruffin, Rural Hall (ICE), Sandy Ridge (ICE), Thomasville (ICE), Welcome (ICE) Advance (ICE), Anderson, Asheboro (ICE), East Bend (ICE), Forbush (ICE), Jackson Creek (ICE), Lewisville (ICE), Lexington (ICE), Liberty (Randolph Co.) (ICE), Mebane (ICE), Pilot Mountain (ICE), Prospect Hill (ICE), Ramseur (ICE), Reeds (ICE), Saxapahaw, Shoals (ICE), Westfield (ICE), Yanceyville (ICE)
Swannanoa	Asheville, Black Mountain, Fairview Arden, Barnardsville (ICE), Enka-Candler, Weaverville (ICE) Leicester	Lake Lure, Old Fort (ICE) Garden City (ICE), Hendersonville, Mars Hill (ICE), Marshall (ICE) Burnsville (ICE), Canton, Clyde, Glenwood Providence (ICE), Guntertown (ICE), Marion (ICE), Micaville (ICE), Saluda (ICE), Sevier (ICE) Bakersville (ICE), Brevard (ICE), Hot Springs (ICE), Maggie Valley, Waynesville

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Taylorsville	Bethlehem (ICE), Stony Point Hickory (ICE)	Catawba (ICE), Claremont, New Hope (ICE) Granite Falls (ICE), Hildebran (ICE), Lenoir, Mountain View (ICE), Newton, Statesville, Union Grove (ICE) Denver, Harmony (ICE), Ijames (ICE), Maiden, Sherrills Ford (ICE), Troutman, Valdese (ICE) Blowing Rock, Boone, Cherryville, Cleveland, Cooleemee (ICE), Davidson, Lincolnton, Mocksville (ICE), Mooresville (ICE), Morganton, Stanley, Sugar Grove (ICE), Watauga (ICE)
Troutman	Mooresville (ICE), Statesville Davidson	Sherrills Ford (ICE) Catawba (ICE), Claremont, Cleveland, Denver, Stony Point China Grove-Landis (ICE), Cooleemee (ICE), Harmony (ICE), Huntersville, Ijames (ICE), Kannapolis (ICE), Maiden, Newton Bethlehem (ICE), Concord (ICE), Granite Quarry-Rockwell (ICE), Harrisburg (ICE), Hickory (ICE), Hildebran (ICE), Lincolnton, Mocksville (ICE), Mountain View (ICE), Mt. Holly, New Hope (ICE), Salisbury, Stanley, Taylorsville, Union Grove (ICE) Belmont, Bessemer City, Charlotte, Cherryville, Gastonia, Granite Falls (ICE), Lenoir, Locust, Lowell, Mill Creek, SC1, Mt. Pleasant (ICE), Valdese (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.1 AT&amp;T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Waynesville	Canton, Clyde, Maggie Valley	Sylva (ICE) Cherokee (ICE), Cullowhee (ICE), Enka-Candler, Leicester Arden, Asheville, Brevard (ICE), Bryson City, Cashiers (ICE), Hot Springs (ICE), Marshall (ICE), Weaverville (ICE) Barnardsville (ICE), Black Mountain, Fairview, Franklin (ICE), Guntertown (ICE), Hendersonville, Highlands (ICE), Mars Hall (ICE), Saluda (ICE), Swannanoa
Wendell	Knightdale, Zebulon Raleigh, Wake Forest (ICE) Smithfield (ICE) Apex, Cary, Fuquay-Varina (ICE) Durham (Wake County) (919-293)(ICE), GTE Research Triangle Park (ICE)	Clayton (ICE) Selma Angier (ICE), Creedmoor (ICE) Chapel Hill, balance of the Durham exchange (ICE), Goldsboro, Grantham Hillsborough (ICE)
Wilmington	Castle Hayne, Wrightsville Beach Carolina Beach, Scotts Hill  Acme, Southport Holly Ridge (ICE), Long Beach, Topsail Island (ICE)	Boiling Springs Lake (ICE), Bolivia (ICE) Atkinson, Burgaw, Holden Beach (ICE) Longwood (ICE), Seaside (ICE), Shallotte (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Winston-Salem	Lewisville (ICE), Oldtown (ICE), Stanleyville (ICE), Walkertown (ICE) Advance (ICE), Kernersville (ICE), King (ICE), Rural Hall (ICE), Walnut Cove (ICE) Courtney (ICE), East Bend (ICE), Forbush (ICE), Quaker Gap (ICE) Cooleemee (ICE), Danbury (ICE), IJames (ICE), Mocksville (ICE)	Welcome (ICE) High Point (ICE), Lexington (ICE), Reeds (ICE), Shoals (ICE), Summerfield, Thomasville (ICE) Boonville (ICE), Brooks (ICE), Churchland (ICE), Greensboro, Level Cross (ICE), Madison (ICE), Pilot Mountain (ICE), Sandy Ridge (ICE), Westfield (ICE), Yadkinville (ICE) Asheboro (ICE), Beulah (ICE), Denton (ICE), Dobson (ICE), Eden (ICE), Elkin (ICE), Farmer (ICE), Gibsonville (ICE), Jackson Creek (ICE), Julian, Kimesville, Monticello, Mt. Airy (ICE), Randleman (ICE), Red Brush (ICE), Reidsville, Southmont (ICE), State Road (ICE), Stoneville (ICE), Zephyr (ICE)
Wrightsville Beach	Scotts Hill, Wilmington Carolina Beach	Castle Hayne Boiling Springs Lake (ICE), Bolivia (ICE) Acme, Atkinson, Burgaw, Long Beach, Southport Holden Beach (ICE), Shallotte (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.1 AT&T Service Areas (continued)

<b>Exchange</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>
Zebulon	Knightdale, Wendell Spring Hope(ICE), Wake Forest (ICE) Louisburg (ICE), Raleigh, Smithfield (ICE) Cary Apex, Durham (Wake County) – (919-293) (ICE), Fuquay-Varina (ICE), GTE Research Triangle Park1 (ICE)	Clayton (ICE) Selma Creedmoor (ICE) Angier (ICE), balance of the Durham exchange (ICE), Goldsboro, Grantham Chapel Hill, Hillsborough (ICE)

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.2 Frontier former Verizon GTE Areas

<b>Home Exchange</b>	<b>Additional Exchanges</b>	<b>Multi-Area Exchanges</b>
Durham (All NXXs except 293)	Bell Creedmoor/Butner Pittsboro Raleigh-Durham Airport Roxboro Timberlake Frontier RTP	Apex Cary Chapel Hill Durham NXX293 Fuquay-Varina Hillsborough Knightdale Raleigh/Garner Wake Forest Wendell Zebulon
Durham NXX 293	Apex BellSouth RTP Cary Creedmoor/Butner Fuquay-Varina Knightdale Raleigh/Durham Airport Raleigh/Garner Frontier RTP Wake Forest Wendell Zebulon	Chapel Hill Durham (All NXXs except 293) Hillsborough

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.2 Frontier former Verizon GTE Areas (continued)

<b>Home Exchange</b>	<b>Additional Exchanges</b>	<b>Multi-Area Exchanges</b>
Frontier RTP	Apex BellSouth RTP Cary Chapel Hill Creedmoor/Butner Durham Fuquay-Varina Knightdale Pittsboro Raleigh-Durham Airport Raleigh/Garner Roxboro Timberlake Wake Forest Wendell Zebulon	Hillsborough
Creedmoor/Butner	BellSouth RTP Durham Durham NXX293 Oxford Raleigh-Durham Airport Raleigh/Garner Frontier RTP	Apex Cary Chapel Hill Fuquay-Varina Hillsborough Knightdale Wake Forest Wendell Zebulon

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.2 Frontier former Verizon GTE Areas (continued)

<b>Home Exchange</b>	<b>Additional Exchanges</b>	<b>Extended Calling Exchanges</b>
Altan	Goose Creek Hemby Bridge Indian Trial Marshville Matthews Monroe New Salem Waxhaw Wingate	Charlotte
Goose Creek	Altan Hemby Bridge Indian Trial Locust Marshville Matthews Monroe New Salem Waxhaw Wingate	Charlotte
Monroe	Altan Goose Creek Hemby Bridge Indian Trial Marshville Matthews New Salem Waxhaw Wingate	Charlotte



**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.3 Frontier former Verizon Contel Areas**

<b>Home Exchange</b>	<b>Additional Exchanges</b>
Andrews	Andrews, Hayesville, Murphy, Suit
Bakersville	Bakersville, Spruce Pine
Bryson City	Bryson City, Cherokee
Burnsville	Burnsville, Micaville
Cashiers	Cashiers, Sylva, Cullowhee, Highlands
Cherokee	Cherokee, Bryson City, Sylva
Cullowhee	Cullowhee, Sylva, Cashiers
Fontana	Fontana, Robbinsville
Franklin	Franklin, Highlands
Garden City	Garden City, Glenwood-Providence, Marion Old Fort, Sevier
Glenwood-Providence	Glenwood-Providence, Garden City, Marion Old Fort, Sevier
Guntertown	Guntertown, Marshall, Mars Hill, Hot Springs
Hayesville	Hayesville, Andrews, Suit, Murphy
Highlands	Highlands, Franklin, Cashiers
Hot Springs	Hot Springs, Guntertown, Marshall, Mars Hill
Marion	Marion, Garden City, Glenwood-Providence, Old Fort, Sevier
Marshall	Marshall, Guntertown, Mars Hill, Hot Springs
Mars Hill	Mars Hill, Marshall, Guntertown, Hot Springs
Micaville	Micaville, Burnsville
Murphy	Murphy, Andrews, Hayesville, Liberty, Suit
Old Fort	Old Fort, Garden City, Glenwood- Providence, Marion, Sevier
Robbinsville	Robbinsville, Fontana
Sevier	Sevier, Garden City, Glenwood-Providence, Marion, Old Fort
Suit	Suit, Andrews, Hayesville, Liberty, Murphy
Sylva	Sylva, Cullowhee, Cashiers, Cherokee
Weaverville	Weaverville, Asheville, Arden, Black Mountain, Enka-Candler, Fairview, Leicester, Swannanoa, Barnardsville

**SECTION 3 - SERVICE AREAS (continued)**  
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3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>(Bands 2 - 6)</b>
Asheboro	Coleridge, Farmer, Jackson Creek, Liberty, Pisgah, Ramseur, Randleman, Seagrove	Band 4 - Badin Lake, Denton, High Point, Julian, Thomasville  Band 5 - Biscoe, Candor, Greensboro, Kimesville, Lexington, Southmont, Troy, Welcome Band 6 - Advance, Burlington, Churchland, Gibsonville, Kernersville, Monticello, Mount Gilead, Reeds, Saxapahaw, Summerfield, Walkertown, West End, Winston-Salem
Bethlehem	Granite Falls, Hickory, Mountain View, Taylorsville	Band 2 – Hildebran  Band 3 - Catawba, Claremont, Lenoir, Newton, Stony Point, Valdese Band 4 - Maiden Band 5 - Blowing Rock, Denver, Lincolnton, Morganton, New Hope, Sherrills Ford, Statesville, Troutman, Union Grove Band 6 - Banner Elk, Bessemer City, Boone, Cherryville, Cleveland, Davidson, Gastonia, Harmony, Huntersville, Ijames, Lattimore, Lawndale, Mooresville, Mount Holly, Newland, Shelby, Stanley, Sugar Grove, Watauga
Biscoe	Candor, Mount Gilead, Troy, West End	Band 3 - Pisgah, Seagrove  Band 4 - Badin Lake, Farmer Band 5 - Asheboro, Denton, Jackson Creek, Ramseur Band 6 - Julian, Liberty, Randleman, Southmont

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>(Bands 2 - 6)</b>
Boonville	Brooks, Courtney, Dobson, East Bend, Elkin, Forbush, Level Cross, Mount Airy, State Road, Yadkinville, Zephyr	Band 2 - Shoals  Band 3 - Clingman Band 4 - Beulah, King, Lewisville, Lomax, Oldtown, Pilot Mountain, Red Brush, Roaring Gap Band 5 - Advance, Glade Creek, Hays, Mulberry, North Wilkesboro, Quaker Gap, Rural Hall, Sparta, Stanleyville, Westfield, Winston-Salem Band 6 - Boomer, Champion, Churchland, Danbury, Kernersville, Lexington, Reeds, Sandy Ridge, Scottville, Walkertown, Walnut Cove, Welcome
Candor	Biscoe, Mount Gilead, Troy, West End	Band 4 - Pisgah, Seagrove  Band 5 - Asheboro, Badin Lake, Farmer Band 6 - Denton, Jackson Creek, Liberty, Ramseur, Randleman, Southmont
Catawba	Claremont, Hickory, Newton, Sherrills Ford	Band 3 - Bethlehem, Denver, Maiden, Statesville, Stony Point, Taylorsville, Troutman Band 4 - Davidson, Granite Falls, Hildebran, Lincolnton, Mooresville, Mountain View Band 5 - Cherryville, Cleveland, Cooleemee, Harmony, Huntersville, Ijames, Kannapolis, Lenoir, Mount Holly, New Hope, Stanley, Union Grove, Valdese Band 6 - Belmont, Bessemer City, China Grove- Landis, Charlotte, Concord, Gastonia, Granite Quarry-Rockwell, Harrisburg, Kings Mountain, Lawndale, Lowell, Mocksville, Morganton, Salisbury, Shelby, South Crowders Creek

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Danbury	<b>(Band 1)</b> Quaker Gap, Sandy Ridge, Walnut Cove, Winston-Salem	<b>(Bands 2 - 6)</b> Band 3 - King, Madison, Pilot Mountain, Rural Hall, Stanleyville, Westfield Band 4 - East Bend, Kernersville, Oldtown, Shoals, Stoneville, Walkertown Band 5 - Dobson, Eden, Forbush, Lewisville, Level Cross, Mount Airy, Red Brush, Summerfield Band 6 - Advance, Beulah, Boonville, Brooks, Courtney, Elkin, Greensboro, High Point, Monticello, Reeds, Reidsville, Ruffin, State Road, Thomasville, Welcome, Yadkinville, Zephyr
Dobson	Beulah, Boonville, Elkin, Level Cross, Mount Airy, Pilot Mountain, Red Brush, Shoals, State Road, Westfield, Zephyr	Band 3 - Glade Creek, Roaring Gap  Band 4 - Brooks, East Bend, Forbush, Lomax, Yadkinville Band 5 - Clingman, Courtney, Danbury, Hays, King, Lewisville, Mulberry, North Wilkesboro, Oldtown, Quaker Gap, Rural Hall, Sparta, Stanleyville Band 6 - Advance, Boomer, Champion, Nathans Creek, Sandy Ridge, Scottville, Walkertown, Walnut Cove, Winston-Salem
Eden	Madison, Reidsville, Ruffin, Stoneville	Band 4 - Monticello, Sandy Ridge, Summerfield Band 5 - Anderson, Danbury, Greensboro, Walnut Cove, Yanceyville Band 6 - Burlington, Gibsonville, High Point, Kernersville, Kimesville, King, Mebane, Oldtown, Pilot Mountain, Prospect Hill, Quaker Gap, Rural Hall, Stanleyville, Walkertown, Westfield, Winston-Salem

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<p><b>(Band 0)</b> Elkin</p>	<p><b>(Band 1)</b> Boonville, Brooks, Clingman, Courtney, Dobson, East Bend, Forbush, Hays, Level Cross, Lomax, North Wilkesboro, State Road, Yadkinville, Zephyr</p>	<p><b>(Bands 2 - 6)</b> Band 3 - Beulah, Roaring Gap  Band 4 - Glade Creek, Mount Airy, Mulberry, Red Brush, Shoals Band 5 - Boomer, Champion, King, Lewisville, Oldtown, Pilot Mountain, Scottville, Sparta, Westfield Band 6 - Advance, Baldwin, Churchland, Danbury, Nathans Creek, Quaker Gap, Reeds, Rural Hall, Stanleyville, Walkertown, Walnut Cove, Welcome, West Jefferson, Winston-Salem</p>
<p>Granite Falls</p>	<p>Bethlehem, Hickory, Lenoir, Mountain View</p>	<p>Band 2 - Hildebran, Valdese  Band 3 - Morganton, Newton Band 4 - Catawba, Claremont, Maiden, Stony Point, Taylorsville Band 5 - Blowing Rock, Cherryville, Denver, Lawndale, Lincolnton, Sherrills Ford, Statesville Band 6 - Banner Elk, Beech Mountain, Bessemer City, Boone, Davidson, Ellenboro, Gastonia, Harmony, Kings Mountain, Lattimore, Mooresville, New Hope, Newland, Shelby, Spruce Pine, Stanley, Sugar Grove, Troutman, Union Grove, Watauga</p>

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<p><b>(Band 0)</b> Hays</p>	<p><b>(Band 1)</b> Boomer, Champion, Clingman, Elkin, Lomax, Mulberry, North Wilkesboro</p>	<p><b>(Bands 2 - 6)</b> Band 3 - Roaring Gap, State Road  Band 4 - Brooks, Glade Creek, Nathans Creek, Scottville, Sparta, Zephyr Band 5 - Baldwin, Beulah, Boonville, Dobson, Lansing, Level Cross, Red Brush, West Jefferson, Yadkinville Band 6 - Courtney, Creston, East Bend, Forbush, Mount Airy, Pilot Mountain, Shoals</p>
<p>Hickory</p>	<p>Bethlehem, Catawba, Claremont, Granite Falls, Hildebran, Lenoir, Maiden, Mountain View, Newton, Sherrills Ford, Taylorsville</p>	<p>Band 3 - Valdese Band 4 - Lincolnton, Morganton, Stony Point  Band 5 - Cherryville, Denver, Lawndale, New Hope, Stanley, Statesville, Troutman Band 6 - Belmont, Bessemer City, Blowing Rock, Boone, Cleveland, Davidson, Ellenboro, Gastonia, Grover, Harmony, Huntersville, Kings Mountain, Lattimore, Lowell, Mooresville, Mount Holly, Shelby, Union Grove, Watauga</p>

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Hildebran	<b>(Band 1)</b> Hickory, Morganton, Mountain View, Valdese	<b>(Bands 2 - 6)</b> Band 2 - Bethlehem, Granite Falls Band 3 - Claremont, Lenoir, Maiden, Newton Band 4 - Catawba, Lincolnton, Taylorsville Band 5 - Cherryville, Denver, Lawndale, Sherrills Ford, Statesville, Stony Point, Troutman Band 6 - Belmont, Bessemer City, Blowing Rock, Boone, Caroleen, Davidson, Ellenboro, Forest City, Gastonia, Grover, Harmony, Huntersville, Kings Mountain, Lattimore, Lowell, Mooresville, Mount Holly, New Hope, Newland, Rutherfordton, Shelby, South Crowders Creek, Spruce Pine, Stanley, Union Grove, Watauga
Hillsborough	Chapel Hill, Durham (including RTP), Mebane, Prospect Hill	Band 5 - Apex, Cary (including RTP) Creedmoor Band 6 - Fuquay-Varina, Knightdale, Raleigh, Wake Forest, Wendell, Zebulon
Madison	Eden, Reidsville, Ruffin, Sandy Ridge, Stoneville	Band 3 - Danbury, Summerfield, Walnut Cove Band 4 - Kernersville, Monticello, Quaker Gap, Rural Hall, Walkertown Band 5 - Greensboro, King, Oldtown, Pilot Mountain, Stanleyville, Westfield, Winston-Salem Band 6 - Anderson, Burlington, East Bend, Forbush, Gibsonville, High Point, Julian, Kimesville, Level Cross, Lewisville, Mount Airy, Shoals, Thomasville, Welcome, Yanceyville

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)**

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Mocksville	<b>(Band 1)</b> Advance, Cooleemee, Ijames,  Winston-Salem	<b>(Bands 2 - 6)</b> Band 3 - Cleveland, Harmony Band 4 - Salisbury, Statesville, Union Grove Band 5 - China Grove-Landis, Granite Quarry, Rockwell, Kannapolis, Mooresville, New Hope, Stony Point, Troutman Band 6 - Catawba, Claremont, Concord, Davidson, Denver, Huntersville, Mount Pleasant, New London, Sherrills Ford, Taylorsville
Mount Airy	Beulah, Boonville, Dobson, Level Cross, Pilot Mountain, Red Brush, Shoals, Westfield, Zephyr	Band 4 - East Bend, Elkin, Forbush, Glade Creek, King, Quaker Gap, State Road  Band 5 - Brooks, Danbury, Lewisville, Lomax, Oldtown, Roaring Gap, Rural Hall, Sandy Ridge, Sparta, Stanleyville, Walnut Cove, Yadkinville Band 6 - Clingman, Courtney, Hays, Kernersville, Madison, Mulberry, North Wilkesboro, Scottville, Stoneville, Walkertown, Winston-Salem
Mount Gilead	Biscoe, Candor, Troy, West End	Band 4 - Badin Lake Band 5 - Denton, Farmer, Pisgah, Seagrove Band 6 - Asheboro, Jackson Creek, Southmont



**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>(Bands 2 - 6)</b>
Mountain View	Bethlehem, Granite Falls, Hickory, Hildebran, Newton	Band 3 - Claremont, Lincolnton, Maiden, Valdese Band 4 - Catawba, Cherryville, Denver, Lawndale, Lenoir, Morganton, Sherrills Ford, Stony Point, Taylorsville Band 5 - Bessemer City, Kings Mountain, Shelby, Stanley, Statesville, Troutman Band 6 - Belmont, Blowing Rock, Davidson, Caroleen, Cleveland, Ellenboro, Forest City, Gastonia, Grover, Harmony, Huntersville, Lattimore, Lowell, Mooresville, Mount Holly, New Hope, South Crowders Creek, Union Grove
Mulberry	Boomer, Champion, Clingman, Hays, Lomax, North Wilkesboro	Band 3 - Roaring Gap  Band 4 - Baldwin, Elkin, Glade Creek, Nathans Creek, Scottville, Sparta, State Road, West Jefferson, Zephyr Band 5 - Beulah, Boonville, Brooks, Creston, Dobson, Lansing, Yadkinville Band 6 - Courtney, East Bend, Forbush, Level Cross, Mount Airy, Red Brush, Shoals
North Wilkesboro	Boomer, Champion, Clingman, Elkin, Hays Lomax, Mulberry, State Road	Band 4 - Brooks, Roaring Gap, Zephyr  Band 5 - Baldwin, Beulah, Boonville, Courtney, Dobson, Glade Creek, Nathans Creek, Scottville, Sparta, West Jefferson, Yadkinville Band 6 - Creston, East Bend, Forbush, Lansing, Level Cross, Mount Airy, Red Brush, Shoals

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Pilot Mountain	<b>(Band 1)</b> Beulah, Dobson, Level Cross, Mount Airy, Red Brush, Shoals, Westfield	<b>(Bands 2 - 6)</b> Band 2 - King Band 3 - Danbury, East Bend, Forbush, Quaker Gap, Rural Hall Band 4 - Boonville, Lewisville, Oldtown, Stanleyville, Walnut Cove, Yadkinville, Zephyr Band 5 - Brooks, Courtney, Elkin, Glade Creek, Kernersville, Madison, Roaring Gap, Sandy Ridge, State Road, Walkertown, Winston-Salem Band 6 - Advance, Clingman, Eden, High Point, Lomax, Reeds, Sparta, Stoneville, Summerfield, Welcome
Prospect Hill	Anderson, Burlington, Hillsborough Yanceyville	Band 3 - Mebane, Roxboro, Timberlake Band 4 – Gibsonville Band 5 - Kimesville, Monticello, Reidsville, Ruffin, Saxapahaw Band 6 - Eden, Greensboro, Julian, Liberty, Summerfield

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Quaker Gap	<b>(Band 1)</b> Danbury, King, Walnut Cove, Winston-Salem	<b>(Bands 2 - 6)</b> Band 2 - Rural Hall Band 3 - East Bend, Oldtown, Pilot Mountain, Sandy Ridge, Shoals, Stanleyville, Walkertown, Walkertown, Westfield Band 4 - Forbush, Kernersville, Level Cross, Lewisville, Madison, Mount Airy Band 5 - Advance, Beulah, Boonville, Courtney, Dobson, Red Brush, Stoneville, Summerfield, Yadkinville, Zephyr Band 6 - Brooks, Churchland, Eden, Elkin, Greensboro, Glade Creek, High Point, Lexington, Monticello, Reeds, Reidsville, Roaring Gap, State Road, Thomasville, Welcome
Ramseur	Asheboro, Coleridge, Liberty	Band 2 - Randleman Band 3 - Julian, Seagrove Band 4 - Jackson Creek, Kimesville, Pisgah Band 5 - Badin Lake, Biscoe, Burlington, Denton, Farmer, Gibsonville, Greensboro, High Point, Saxapahaw, Thomasville Troy Band 6 - Candor, Kernersville, Lexington, Mebane, Monticello, Reeds, Southmont, Summerfield, Welcome, West End

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Roaring Gap	<b>(Band 1)</b> Glade Creek, Scottville, Sparta	<b>(Bands 2 - 6)</b> Band 2 - Lomax, State Road Band 3 - Beulah, Dobson, Elkin, Hays, Mulberry, Zephyr Band 4 - Boonville, Clingman, Level Cross, North Wilkesboro, Red Brush Band 5 - Boomer, Brooks, Champion, East Bend, Forbush, Lansing, Mount Airy, Nathans Creek Pilot Mountain, Shoals, West Jefferson, Yadkinville Band 6 - Baldwin, Courtney, Creston, King, Lewisville, Quaker Gap, Westfield
Roxboro	Milton, Oxford, Timberlake, Yanceyville, Durham (including RTP), Virgilina, NC	Band 3 - Prospect Hill  Band 4 - Anderson Band 5 - Mebane Band 6 - Burlington, Gibsonville, Reidsville, Ruffin, Saxapahaw
Sandy Ridge	Danbury, Madison, Stoneville	Band 3 - Quaker Gap, Walnut Cove Band 4 - Eden, King, Rural Hall, Westfield Band 5 - East Bend, Kernersville, Mount Airy, Oldtown, Pilot Mountain, Reidsville Shoals, Stanleyville, Summerfield, Walkertown, Winston-Salem Band 6 - Beulah, Boonville, Dobson Forbush, Greensboro, High Point, Level Cross, Lewisville, Monticello, Red Brush, Ruffin, Yadkinville

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>(Bands 2 - 6)</b>
Seagrove	Asheboro, Coleridge, Farmer, Jackson Creek, Pisgah	Band 3 - Biscoe, Ramseur, Troy
		Band 4 - Badin Lake, Candor, Denton, Randleman
		Band 5 - Julian, Liberty, Mount Gilead, Southmont, Thomasville, West End
		Band 6 - Churchland, Greensboro, High Point, Kimesville, Lexington, Reeds, Saxapahaw, Welcome
Sherrills Ford	Catawba, Claremont, Denver, Hickory, Maiden, Newton	Band 2 - Mooresville, Troutman
		Band 3 - Davidson, Statesville
		Band 4 - Cleveland, Huntersville, Lincolnton, Mount Holly, Mountain View, Stanley, Stony Point
		Band 5 - Belmont, Bessemer City, Bethlehem, Charlotte, Cherryville, China Grove- Landis, Concord, Cooleemee, Gastonia, Granite Falls, Harmony, Harrisburg, Hildebran, Ijames, Kannapolis, Lowell, New Hope Salisbury, Taylorsville, Union Grove
		Band 6 - Granite Quarry-Rockwell, Kings Mountain, Lawndale, Lenoir, Matthews, Mocksville, Mount Pleasant, Pineville, South Crowders Creek, Shelby, Valdese

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> State Road	<b>(Band 1)</b> Boonville, Brooks, Dobson, Elkin, Level Cross, Lomax, North Wilkesboro, Zephyr	<b>(Bands 2 - 6)</b> Band 2 - Roaring Gap  Band 3 - Beulah, Clingman, Glade Creek, Hays, Red Brush Band 4 - East Bend, Forbush, Mount Airy, Mulberry, Shoals, Sparta, Yadkinville, Band 5 - Boomer, Champion, Courtney, King, Lewisville, Pilot Mountain, Scottville, Westfield Band 6 - Advance, Baldwin, Danbury, Lansing, Nathans Creek, Oldtown, Quaker Gap, Rural Hall, Stanleyville, West Jefferson, Winston-Salem
Stoneville	Eden, Madison, Reidsville, Ruffin, Sandy Ridge	Band 4 - Danbury, Monticello, Summerfield, Walnut Cove Band 5 - Greensboro, Kernersville, King, Quaker Gap, Rural Hall, Stanleyville, Walkertown Band 6 - Anderson, Burlington, East Bend, Gibsonville, High Point, Lewisville, Mount Airy, Oldtown, Pilot Mountain, Shoals, Westfield, WinstonSalem, Yanceyville
Timberlake	Durham (including RTP), Oxford, Roxboro	Band 3 – Prospect Hill  Band 4 – Anderson, Mebane Band 5 – Burlington, Yanceyville Band 6 – Gibsonville, Reidsville, Ruffin, Saxapahaw

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>(Bands 2 - 6)</b>
Troy	Biscoe, Candor, Mount Gilead, West End, Badin Lake	Band 3 - Pisgah, Seagrove  Band 4 – Farmer Band 5 - Asheboro, Denton, Jackson Creek, Ramseur, Southmont Band 6 - Lexington, Liberty, Randleman, Thomasville
Valdese	Hildebran, Morganton	Band 2 - Granite Falls Band 3 - Bethlehem, Hickory, Lenoir, Mountain View Band 4 - Newton Band 5 - Blowing Rock, Catawba, Cherryville, Claremont, Lawndale, Lincolnton, Maiden, Spruce Pine, Taylorsville Band 6 - Banner Elk, Beech Mountain, Bessemer City, Boone, Caroleen, Denver, Ellenboro, Forest City, Gastonia, Kings Mountain, Lattimore, New Hope, Newland, Rutherfordton, Shelby, Sherrills Ford, Stanley, Statesville, Stony Point, Sugar Grove, Troutman, Watauga
Virgilina, NC	Virgilina, VA; Halifax, VA, South Boston, VA; Turbeville, VA, Volens, VA, Roxboro, NC; Oxford, NC	None

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Walkertown	<b>(Band 1)</b> Walnut Cove, Winston-Salem, Kernersville	<b>(Bands 2 - 6)</b> Band 2 – Oldtown, Rural Hall, Stanleyville  Band 3 - King, Lewisville, Quaker Gap, Summerfield Band 4 - Advance, Danbury, East Bend, High Point, Madison, Shoals, Thomasville, Welcome Band 5 - Courtney, Forbush Greensboro, Level Cross, Lexington, Monticello, Pilot Mountain, Reeds, Sandy Ridge, Stoneville, Westfield, Yadkinville Band 6 - Asheboro, Beulah, Boonville, Brooks, Churchland, Denton, Dobson, Eden, Elkin, Gibsonville, Jackson Creek, Julian, Kimesville, Liberty, Mount Airy, Randleman, Red Brush Reidsville, Ruffin, Southmont, Zephyr
Walnut Cove	Danbury, Quaker Gap, Walkertown, Winston-Salem	Band 2 - Rural Hall, Stanleyville Band 3 - Kernersville, King, Madison Oldtown, Sandy Ridge, Summerfield Band 4 - East Bend, Lewisville, Pilot Mountain, Shoals, Stoneville, Westfield Band 5 - Advance, Eden, Forbush, Greensboro, High Point, Level Cross, Monticello, Mount Airy, Reidsville, Thomasville, Welcome Band 6 -Beulah, Boonville, Brooks, Churchland, Courtney, Dobson, Elkin, Gibsonville, Julian, Lexington, Randleman, Red Brush, Reeds, Ruffin, Yadkinville, Zephyr



**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.4 Brightspeed of NC fCentral Tel. NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>(Bands 2 - 6)</b>
West End	Aberdeen, Biscoe, Candor, Carthage, Mount Gilead, Pinebluff, Pinehurst, Robbins, Southern Pines, Troy, Vass, Whispering Pines	Band 5 - Pisgah, Seagrove Band 6 - Asheboro, Badin Lake Farmer, Jackson Creek, Ramseur
West Jefferson	Baldwin, Creston, Lansing, Nathans Creek	Band 3 - Scottville  Band 4 - Champion, Mulberry, Sparta Band 5 - Boomer, Glade Creek, Hays, Lomax, North Wilkesboro, Roaring Gap Band 6 - Beulah, Clingman, Elkin, State Road, Zephyr
Yadkinville	Boonville, Brooks, Courtney, East Bend Elkin, Forbush	Band 3 - Level Cross, Lewisville, Shoals  Band 4 - Advance, Clingman, Dobson, King, Oldtown, Pilot Mountain, Rural Hall, Stanleyville, State Road, Zephyr Band 5 - Beulah, Churchland, Hays, Lomax, Mount Airy, Mulberry, North Wilkesboro, Quaker Gap, Roaring Gap, Red Brush, Reeds, Walkertown, Welcome, Westfield, Winston-Salem Band 6 - Boomer, Champion, Danbury, Glade Creek, High Point, Kernersville, Lexington, Sandy Ridge, Southmont, Sparta, Thomasville, Walnut Cove
Yanceyville	Anderson, Gatewood, Milton, Prospect Hill, Roxboro	Band 3 – Ruffin Band 4 - Reidsville Band 5 - Burlington, Eden, Gibsonville, Mebane, Monticello, Timberlake Band 6 - Greensboro, Julian, Kimesville, Madison, Saxapahaw, Stoneville, Summerfield

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Ahoskie	<b>(Band 1)</b> Aulander, Colerain, Gatesville, Lewiston, Murfreesboro, Roxobel, Windsor, Winton, Woodland	<b>(Bands 2 - 6)</b> Band 4 - Conway, Rich Square, Welch  Band 5 –Edenton, Hamilton, Hertford, Jackson, Piney Woods, Scotland Neck, Seaboard, Sunbury Band 6 - Bethel, Enfield, Halifax, Plymouth, Roanoke Rapids, Robersonville, South Mills, Weldon, Williamston, Woodville
Angier	Benson, Dunn, Dunn-Cumberland County, Four Oaks, Fuquay-Varina, Lillington, Raleigh, Smithfield	Band 3 - Apex  Band 4 - Broadway, Cary (including RTP), Clayton Band 5 - Knightdale, Olivia, Sanford, Selma, Wendell Band 6 - Chapel Hill, Durham (including RTP), Grantham, Wake Forest, Zebulon
Atlantic	Beaufort, Marshallberg, Morehead City, Newport, Swansboro-West Carteret	Band 5 - Ocracoke, Oriental  Band 6 - Aurora, Bayboro, Havelock, Swan Quarter
Aulander	Ahoskie, Colerain, Lewiston, Murfreesboro, Roxobel, Windsor, Winton, Woodland	Band 2 - Rich Square  Band 4 - Conway, Hamilton, Jackson, Scotland Neck Band 5 - Gatesville, Halifax, Robersonville, Seaboard, Welch, Williamston Band 6 - Bethel, Edenton, Enfield, Hertford, Piney Woods, Plymouth, Roanoke Rapids, Sunbury, Tarboro,

Weldon, Whitakers

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Aurora	<b>(Band 1)</b> Bath, Belhaven, New Bern, Pike Road, Pinetown, Sidney, Washington	<b>(Bands 2 - 6)</b> Band 3 - Bayboro Band 4 - Oriental, Vanceboro Band 5 - Havelock, Swan Quarter Band 6 - Atlantic, Ayden, Greenville, Grifton, Marshallberg, Morehead City, Newport, Plymouth, Pollocksville, Trenton
Ayden	Greenville, Grifton, Snow Hill	Band 3 - Farmville Band 4 - Fountain, Kinston, Vanceboro, Washington Band 5 - Bethel, LaGrange, Moss Hill, Pinetops, Robersonville, Stantonsburg, Trenton Band 6 - Aurora, Bath, Elm City, Fremont, Hamilton, Lucama, New Bern, Pinetown, Pink Hill, Pollocksville, Rocky Mount, Tarboro, Williamston, Wilson
Bailey	Elm City, Kenly, Lucama, Stantonsburg, Wilson	Band 3 - Nashville, Spring Hope Band 4 - Fremont, Rocky Mount Band 5 - Fountain, Franklinton, Louisburg, Pinetops Band 6 - Enfield, Farmville, La Grange, Snow Hill, Tarboro, Whitakers
Bath	Aurora, Belhaven, Pike Road, Pinetown, Sidney, Washington	Band 5 - Bayboro, New Bern, Plymouth, Swan Quarter, Vanceboro, Williamston Band 6 - Ayden, Bethel, Creswell, Greenville Grifton, Hamilton, Oriental, Pollocksville, Robersonville, Windsor

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Bayboro	<b>(Band 1)</b> New Bern, Oriental	<b>(Bands 2 - 6)</b> Band 3 - Aurora Band 4 - Havelock Band 5 - Bath, Beaufort, Belhaven, Marshallberg, Morehead City, Newport, Pollocksville, Sidney, Vanceboro Band 6 - Atlantic, Pike Road, Pinetown, Swan Quarter, Trenton, Washington
Beaufort	Atlantic, Marshallberg, Morehead City, Newport, Swansboro-West Carteret	Band 4 - Havelock, Oriental  Band 5 - Bayboro Band 6 - New Bern, Pollocksville
Belhaven	Aurora, Bath, Pike Road, Pinetown, Sidney, Washington	Band 4 - Swan Quarter Band 5 - Bayboro, Creswell, Plymouth Band 6 - Columbia, Edenton, Engelhard, New Bern, Oriental, Vanceboro, Williamston, Windsor
Benson	Angier, Clayton, Dunn, Dunn-Cumberland County, Four Oaks, Grantham, Kenly, Princeton, Raleigh, Selma, Smithfield	Band 3 - Coharie, Lillington,  Newton Grove Band 5 - Clinton, Faison, Fayetteville, Herring, Roseboro Band 6 - Six Runs, South River, Warsaw

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>(Bands 2 - 6)</b>
Bethel	Greenville	Band 2 - Robersonville Band 3 - Hamilton, Pinetops, Tarboro Band 4 - Farmville, Fountain, Williamston Band 5 - Ayden, Elm City, Lewiston, Rocky Mount, Roxobel, Scotland Neck, Snow Hill, Stantonsburg, Washington, Whitakers, Windsor Band 6 - Ahoskie, Aulander, Bath, Enfield, Fremont, Grifton, Halifax, Kinston, Lucama, Nashville, Pinetown, Plymouth, Rich Square, Vanceboro, Wilson, Woodland
Beulaville	Kenansville	Band 3 - Richlands, Rose Hill Band 4 - Wallace, Warsaw Band 5 - Faison, Harrells, Jacksonville, Six Runs Band 6 - Clinton, Garland, Herring, Holly Ridge, Maysville, Newton Grove, Sneads Ferry, Topsail Island
Bladenboro	Abbottsburg, Elizabethtown	Band 2 - Clarkton Band 3 - Chadbourn, Lisbon, White Oak, Whiteville Band 4 - Cypress Creek, St. Pauls Band 5 - Garland, Kelly, Lake Waccamaw, Parkton, Red Springs, South River, Tabor City Band 6 - Fayetteville, Harrells, Maxton, Raeford, Roseboro
Bonlee	Bennett, Goldston, Pittsboro, Sanford, Siler City	Band 3 - Coleridge, High Falls  Band 4 - Carthage, Robbins Band 5 - Vass, Whispering Pines Band 6 - Aberdeen, Lillington, Pinebluff, Pinehurst, Southern Pines

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Buxton	<b>(Band 1)</b> Kill Devil Hills, Manteo, Waves	<b>(Bands 2 - 6)</b> Band 5 - Ocracoke Band 6 - Engelhard
Carthage	Aberdeen, High Falls, Pinebluff, Pinehurst, Robbins, Sanford, Southern Pines, Vass, West End,  Whispering Pines	Band 3 - Bennett Band 4 - Bonlee, Goldston Band 5 - Coleridge, Pittsboro, Raeford, Siler City Band 6 - Fayetteville, Lillington, Parkton, Red Springs
Chadbourn	Fair Bluff, Tabor City, Whiteville	Band 3 - Abbottsburg, Bladenboro, Clarkton, Band 4 - Lake Waccamaw, Lisbon Band 5 - Elizabethtown Band 6 - Cypress Creek, Garland, Kelly, Red Springs, St. Pauls, White Oak
Clarkton	Abbotsburg, Elizabethtown, Lisbon, Whiteville	Band 2 - Bladenboro  Band 3 - Chadbourn, Lake Waccamaw Band 4 - Cypress Creek, Kelly, White Oak Band 5 - Garland, Harrells, South River, St. Pauls, Tabor City Band 6 - Clinton, Parkton, Red Springs, Roseboro
Clayton	Benson, Four Oaks, Kenly, Princeton, Raleigh, Selma, Smithfield	Band 3 - Knightdale, Wendell, Zebulon  Band 4 - Angier, Cary (including RTP), Fuquay-Varina Band 5 - Apex, Grantham, Wake Forest Band 6 - Broadway, Chapel Hill, Creedmoor, Durham (including RTP), Goldsboro, Mt. Olive

ISSUE DATE: April 13, 2015

EFFECTIVE DATE: April 13, 2015

Andoni Economou  
COO & EVP  
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New York, NY 10041

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)**

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Clinton	<b>(Band 1)</b> Coharie (via Herring), Faison, Garland, Harrells (via Six Runs), Herring, Newton, Grove, Roseboro, Six Runs, South River	<b>(Bands 2 - 6)</b> Band 3 - Warsaw  Band 4 - Cypress Creek, Kenansville, Rose Hill Band 5 - Benson, Dunn, Dunn-Cumberland County, Wallace, White Oak Band 6 - Beulaville, Clarkton, Elizabethtown, Fayetteville, Four Oaks, Kelly, Lillington, Lisbon, Parkton, Princeton, Smithfield, St. Pauls
Coinjock	Edenton, Elizabeth City, Gatesville, Hertford, Kill Devil Hills, Knotts Island, Mamie, Moyock, Piney Woods, Shiloh, South Mills Sunbury, Weeksville, Welch, Woodville	Band 6 - Columbia, Manteo
Colerain	Ahoskie, Aulander, Murfreesboro, Windsor, Winton	Band 2 - Welch Band 3 - Edenton, Gatesville, Piney Woods Band 4 - Hertford, Sunbury Band 5 - Lewiston, Plymouth, Rich Square, Roxobel, South Mills, Williamston, Woodland, Woodville Band 6 - Columbia, Conway, Creswell, Elizabeth City, Hamilton, Jackson, Moyock, Pike Road, Robersonville, Scotland Neck, Shiloh, Weeksville

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges (Bands 2 - 6)</b>
<b>(Band 0)</b> Columbia	<b>(Band 1)</b> Creswell, Edenton, Kill Devil Hills, Manteo, Plymouth	Band 4 - Weeksville Band 5 - Elizabeth City, Hertford, Mamie, Pike Road, Shiloh, Woodville Band 6 - Belhaven, Coinjock, Colerain, Engelhard, Moyock, Piney Woods, Sidney, South Mills, Swan Quarter, Welch, Windsor
Conway	Halifax, Jackson, Murfreesboro, Rich Square, Roanoke Rapids, Seaboard, Weldon, Woodland	Band 4 - Ahoskie, Aulander, Roxobel, Winton  Band 5 - Gatesville, Lewiston, Scotland Neck Band 6 - Colerain, Enfield, Hamilton, Littleton, Piney Woods, Sunbury, Welch, Whitakers, Windsor
Creswell	Columbia, Plymouth	Band 4 - Edenton, Pike Road Band 5 - Belhaven, Hertford, Weeksville, Welch, Woodville Band 6 - Bath, Colerain, Elizabeth City, Engelhard, Mamie, Pinetown, Piney Woods, Shiloh, Sidney, South Mills, Swan Quarter, Williamston, Windsor
Dunn	Angier, Benson, Coharie, Dunn-Cumberland County, Lillington	Band 3 - Four Oaks, Newton Grove Band 4 - Herring, Smithfield Band 5 - Clinton, Faison, Fayetteville, Princeton, Roseboro, South River Band 6 - Cypress Creek, Garland, Parkton, Six Runs, St. Pauls, Vass, Warsaw, White Oak



**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>Area Exchanges</b>
		<b>(Bands 2 - 6)</b>
Dunn-Cumberland	Angier, Benson, Coharie, Dunn, Fayetteville, Lillington	Band 3 - Four Oaks, Newton Grove
		Band 4 - Herring, Smithfield Band 5 - Clinton, Faison, Princeton, Roseboro, South River Band 6- Cypress Creek, Garland, Parkton, Six Runs, St. Pauls, Vass, Warsaw, White Oak
Edenton	Coinjock, Columbia, Elizabeth City, Gatesville, Hertford, Mamie, Moyock, Piney Woods, Shiloh, South Mills, Sunbury, Weeksville, Welch, Windsor, Woodville	Band 3 – Colerain  Band 4 - Creswell, Plymouth Band 5 – Ahoskie, Pike Road, Williamston, Winton Welch, Windsor, Woodville Band 6 - Aulander, Belhaven, Hamilton, Lewiston, Murfreesboro, Pinetown, Robersonville, Roxobel, Woodland
Elizabeth City	Coinjock, Edenton, Gatesville, Hertford, Mamie, Moyock, Piney Woods, Shiloh, South Mills, Sunbury, Weeksville, Welch, Woodville	Band 5 – Columbia Band 6 - Colerain, Creswell, Kill Devil Hills, Winton
Elizabethtown	Abbotsburg, Bladenboro, Clarkton, Cypress Creek (via White Oak), Kelly (via Lisbon), Lisbon, White Oak	Band 4 - Garland, Lake Waccamaw, South River, Whiteville  Band 5 - Chadbourn, Harrells, Parkton, Roseboro, St. Pauls Band 6 - Clinton, Coharie, Fayetteville, Herring, Red Springs, Rose Hill, Six Runs, Tabor City, Wallace, Warsaw

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)**

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Elm City	<b>(Band 1)</b> Bailey, Kenly, Lucama, Stantonsburg, Wilson	<b>(Bands 2 - 6)</b> Band 2 - Rocky Mount  Band 3 - Fountain, Nashville, Pinetops Band 4 - Farmville, Fremont, Spring Hope, Tarboro Band 5 - Bethel, Enfield, Snow Hill, Whitakers Band 6 - Ayden, Franklinton, Greenville, Grifton, Halifax, Hamilton, La Grange, Louisburg, Robersonville, Scotland Neck
Enfield	Halifax, Littleton, Roanoke Rapids, Rocky Mount, Scotland Neck, Weldon, Whitakers	Band 4 - Jackson, Tarboro  Band 5 - Elm City, Lewiston, Nashville, Pinetops, Rich Square, Roxobel, Seaboard, Spring Hope, Woodland Band 6 - Ahoskie, Aulander, Bailey, Bethel, Conway, Fountain, Hamilton, Louisburg, Murfreesboro, Norlina, Robersonville, Warrenton, Wilson
Engelhard	Swan Quarter	Band 5 - Ocracoke Band 6 - Belhaven, Buxton, Columbia, Creswell, Kill Devil Hills, Manteo, Pike Road, Sidney, Waves
Faison	Clinton, Six Runs, Warsaw	Band 3 - Kenansville, Newton Grove Band 4 - Herring, Rose Hill Band 5 - Benson, Beulaville, Coharie, Dunn, Dunn-Cumberland County, Four Oaks, Garland, Harrells, Princeton, Roseboro, Smithfield, South River, Wallace Band 6 - Cypress Creek, Richlands

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Farmville	<b>(Band 1)</b> Fountain, Greenville, Snow Hill	<b>(Bands 2 - 6)</b> Band 3 - Ayden, Pinetops, Stantonsburg Band 4 - Bethel, Elm City, Grifton, Tarboro, Wilson Band 5 - Fremont, Kinston, La Grange, Lucama, Moss Hill, Robersonville, Rocky Mount Band 6 - Bailey, Hamilton, Kenly, Nashville, Pink Hill, Scotland Neck, Spring Hope, Trenton, Vanceboro, Washington, Whitakers, Williamston
Fayetteville	Dunn-Cumberland County, Lillington, Olivia, Parkton, Raeford, Red Springs, St. Pauls	Band 4 - Coharie, South River  Band 5 - Benson, Cypress Creek, Dunn, Herring, Roseboro, Southern Pines, Vass, White Oak, Band 6 - Abbottsburg, Aberdeen, Bladenboro, Carthage, Clinton, Elizabethtown, Four Oaks, Garland, Maxton, Newton Grove, Pinebluff, Pinehurst, Six Runs, Whispering Pines
Fountain	Farmville, Greenville	Band 2 - Pinetops Band 3 - Elm City, Snow Hill, Stantonsburg, Wilson Band 4 - Ayden, Bethel, Fremont, Lucama, Rocky Mount, Tarboro Band 5 - Bailey, Grifton, Kenly, Kinston, La Grange, Nashville, Robersonville Band 6 - Enfield, Hamilton, Moss Hill, Scotland Neck, Spring Hope, Vanceboro, Washington, Whitakers, Williamston

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Four Oaks	<b>(Band 1)</b> Angier, Benson, Clayton, Grantham, Kenly, Princeton, Raleigh, Selma, Smithfield	<b>(Bands 2 - 6)</b> Band 3 - Dunn, Dunn-Cumberland County, Newton Grove Band 4 - Coharie Band 5 - Faison, Herring, Lillington Band 6 - Clinton, Fayetteville, Roseboro, Six Runs, South River, Warsaw
Franklinton	Louisburg, Raleigh, Wake Forest	Band 3 - Henderson Band 4 - Oxford, Spring Hope Band 5 - Bailey, Nashville, Norlina, Warrenton Band 6 - Elm City, Kenly, Lucama, Littleton, Rocky Mount
Fremont	Goldsboro	Band 2 - Kenly, Lucama, Stantonsburg Band 3 - Wilson Band 4 - Bailey, Elm City, Fountain, La Grange, Snow Hill Band 5 - Farmville, Kinston, Moss Hill, Nashville, Pinetops, Rocky Mount, Spring Hope Band 6 - Ayden, Bethel, Greenville, Grifton, Pink Hill, Tarboro
Fuquay-Varina	Angier, Apex, Cary (including RTP), Durham (RTP only), Durham (293 NXX), Knightdale, Lillington, Raleigh, Wake Forest, Wendell, Zebulon	Band 4 - Broadway, Clayton  Band 5 - Chapel Hill, Durham (excluding RTP and 293 NXX), Olivia, Sanford, Selma Band 6 - Creedmoor, Hillsborough

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>(Bands 2 - 6)</b>
Garland	Clinton, Cypress Creek, Harrells, Herring, Roseboro	Band 3 - South River  Band 4 - Elizabethtown, Lisbon, Rose Hill, Six Runs, White Oak Band 5 - Abbottsburg, Bladenboro, Clarkton, Coharie, Faison, Kelly, Kenansville, Wallace, Warsaw Band 6 - Beulaville, Chadbourn, Dunn, Dunn-Cumberland County, Fayetteville, Lake Waccamaw, Newton Grove, Parkton, St. Pauls, Whiteville
Gatesville	Ahoskie, Coinjock, Edenton, Elizabeth City, Hertford, Moyock, Murfreesboro, Piney Woods, Shiloh, South Mills, Sunbury, Weeksville, Welch, Winton, Woodville	Band 3 - Colerain  Band 5 - Aulander, Conway, Woodland Band 6 - Jackson, Lewiston, Plymouth, Rich Square, Roxobel, Seaboard, Windsor
Gibsonville	Anderson, Burlington, Greensboro, Kimesville, Saxapahaw	Band 3 - Julian, Mebane, Monticello  Band 4 - Liberty, Prospect Hill, Reidsville, Summerfield Band 5 - High Point, Kernersville, Ramseur, Randleman, Ruffin, Yanceyville Band 6 - Asheboro, Eden, Jackson Creek, Madison, Roxboro, Stoneville, Thomasville, Timberlake, Walkertown, Walnut Cove, Winston-Salem

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges (Bands 2 - 6)</b>
<b>(Band 0)</b> Goldston	<b>(Band 1)</b> Bennett, Bonlee, Pittsboro, Sanford, Siler City	Band 4 - Carthage, Coleridge, High Falls, Robbins Band 5 - Pinehurst, Southern Pines, Vass, Whispering Pines Band 6 - Aberdeen, Lillington, Pinebluff
Greenville	Ayden, Bethel, Farmville, Robersonville, Snow Hill	Band 3 - Fountain Band 4 - Grifton, Pinetops, Washington Band 5 - Hamilton, Kinston, Pinetown, Stantonsburg, Tarboro, Vanceboro, Williamston Band 6 - Aurora, Bath, Elm City, Fremont, La Grange, Lewiston, Lucama, Moss Hill, New Bern, Plymouth, Rocky Mount, Scotland Neck, Sidney, Trenton, Whitakers, Wilson, Windsor
Grifton	Ayden, Greenville, Kinston	Band 3 - Snow Hill Band 4 - Farmville, La Grange, Trenton, Vanceboro Band 5 - Fountain, Moss Hill, New Bern, Pink Hill, Pollocksville, Stantonsburg, Washington Band 6 - Aurora, Bath, Bethel, Elm City, Fremont, Lucama, Pinetops, Pinetown, Robersonville, Tarboro, Williamston, Wilson

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges (Bands 2 - 6)</b>
<b>(Band 0)</b> Halifax	<b>(Band 1)</b> Conway, Enfield, Jackson, Littleton, Rich Square, Roanoke Rapids, Scotland Neck, Seaboard, Weldon, Woodland	Band 4 - Roxobel, Whitakers  Band 5 - Aulander, Lewiston, Murfreesboro, Rocky Mount, Tarboro Band 6 - Ahoskie, Bethel, Elm City, Hamilton, Nashville, Norlina, Pinetops, Robersonville, Warrenton, Winton
Hamilton	Robersonville, Williamston	Band 3 - Bethel, Lewiston, Windsor Band 4 - Aulander, Roxobel, Scotland Neck, Tarboro Band 5 - Ahoskie, Greenville, Pinetops, Plymouth, Rich Square, Washington, Woodland Band 6 - Ayden, Bath, Colerain, Conway, Edenton, Elm City, Enfield, Farmville, Fountain, Halifax, Jackson, Murfreesboro, Pike Road, Pinetown, Rocky Mount, Seaboard, Welch, Weldon, Whitakers, Winton
Havelock	Morehead City, New Bern, Newport	Band 3 - Oriental Band 4 - Bayboro, Beaufort, Pollocksville Band 5 - Aurora, Marshallberg, Trenton Band 6 - Atlantic, Vanceboro
Henderson	Eppes Fork (Virginia), Norlina, Oxford, Warrenton	Band 3 - Franklinton  Band 4 - Louisburg Band 5 - Littleton Band 6 - Nashville, Spring Hope

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Hertford	<b>(Band 1)</b> Coinjock, Edenton, Elizabeth City, Gatesville, Mamie, Moyock, Piney Woods, Shiloh, South Mills, Sunbury, Weeksville, Welch, Woodville	<b>(Bands 2 - 6)</b> Band 4 - Colerain  Band 5 - Ahoskie, Columbia, Creswell, Plymouth, Windsor, Winton Band 6 - Aulander, Lewiston, Murfreesboro, Pike Road
Holly Ridge	Jacksonville, Maysville, Richlands, Scotts Hill (270 NXX), Sneads Ferry, Swansboro-Onslow, Topsail Island, Wilmington	Band 5 -Swansboro-West Carteret  Band 6 - Beulaville, Kenansville, Rose Hill, Wallace
Jackson	Conway, Halifax, Rich Square, Roanoke Rapids, Seaboard, Weldon, Woodland	Band 4 - Aulander, Enfield, Murfreesboro, Roxobel, Scotland Neck  Band 5 - Ahoskie, Lewiston, Littleton, Whitakers, Winton Band 6 - Colerain, Gatesville, Hamilton, Rocky Mount, Tarboro, Windsor
Jacksonville	Holly Ridge, Maysville, Richlands, Sneads Ferry, Swansboro-Onslow, Topsail Island	Band 4 - Swansboro-West Carteret  Band 5 - Beulaville Band 6 - Kenansville, Rose Hill, Wallace
Kenansville	Beulaville, Rose Hill, Warsaw	Band 3 - Faison, Six Runs, Wallace Band 4 - Clinton, Harrells Band 5 - Garland, Herring, Newton Grove, Richlands Band 6 - Coharie, Cypress Creek, Holly Ridge, Jacksonville, Kelly, Princeton, Roseboro, South River



**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>Area Exchanges</b>
Kenly	Bailey, Benson, Clayton, Elm City, Four Oaks, Grantham, Lucama, Princeton, Raleigh, Selma, Smithfield, Stantonsburg, Wilson	<b>(Bands 2 - 6)</b>
		Band 2 - Fremont
		Band 5 - Fountain, La Grange, Nashville, Snow Hill, Spring Hope
		Band 6 - Farmville, Franklinton, Kinston, Louisburg, Moss Hill, Pinetops, Rocky Mount, Tarboro
Kernersville	Winston-Salem, Walkertown, High Point, Greensboro	Band 3 - Oldtown, Rural Hall, Stanleyville, Summerfield, Walnut Cove
		Band 4 - Danbury, King, Lewisville, Madison, Quaker Gap, Thomasville, Welcome
		Band 5 - Advance, Churchland, East Bend, Forbush, Gibsonville, Jackson Creek, Julian, Lexington, Monticello, Pilot Mountain, Randleman, Reeds, Reidsville, Sandy Ridge, Shoals, Stoneville
		Band 6 - Asheboro, Boonville, Brooks, Burlington, Courtney, Denton, Eden, Farmer, Kimesville, Level Cross, Liberty, Mount Airy, Ramseur, Ruffin, Southmont, Westfield, Yadkinville
Kill Devil Hills	Buxton, Coinjock, Columbia, Mamie, Manteo, Waves	Band 6 - Elizabeth City, Engelhard, Moyock, Shiloh, Weeksville
Kinston	Grifton, La Grange, Moss Hill, Pink Hill, Snow Hill, Trenton	Band 4 - Ayden
		Band 5 - Farmville, Fountain, Fremont, Greenville, Pollocksville, Stantonsburg, Vanceboro
		Band 6 - Bethel, Kenly, Lucama, New Bern, Pinetops, Washington, Wilson

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> La Grange	<b>(Band 1)</b> Goldsboro, Kinston, Snow Hill	<b>(Bands 2 - 6)</b> Band 2 - Moss Hill Band 4 - Fremont, Grifton, Pink Hill, Stantonsburg Band 5 - Ayden, Farmville, Fountain, Kenly, Lucama, Trenton, Wilson Band 6 - Bailey, Elm City, Greenville, Pinetops, Pollocksville, Vanceboro
Lake Waccamaw	Acme, Whiteville	Band 3 - Clarkton, Kelly, Lisbon Band 4 - Abbottsburg, Chadbourn, Elizabethtown Band 5 - Bladenboro, Tabor City Band 6 - Cypress Creek, Garland, Harrells, White Oak
Lewiston	Ahoskie, Aulander, Roxobel, Windsor	Band 3 - Hamilton, Rich Square, Scotland Neck, Woodland Band 4 - Robersonville, Williamston Band 5 - Bethel, Colerain, Conway, Enfield, Halifax, Jackson, Murfreesboro, Plymouth, Seaboard, Tarboro, Winton Band 6 - Edenton, Gatesville, Greenville, Hertford, Pinetops, Pinetown, Piney Woods, Roanoke Rapids, Rocky Mount, Sunbury, Welch, Weldon, Whitakers
Lillington	Angier, Broadway, Dunn, Dunn-Cumberland County, Fayetteville, Fuquay-Varina, Olivia	Band 3 - Benson Band 4 - Coharie Band 5 - Four Oaks, Newton Grove, Smithfield, Vass Band 6 - Aberdeen, Bonlee, Carthage, Clinton, Goldston, Herring, Parkton, Pinehurst, Pittsboro, Princeton, Raeford, Roseboro, South River, Southern Pines, Whispering Pines

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges (Bands 2 - 6)</b>
<b>(Band 0)</b> Littleton	<b>(Band 1)</b> Enfield, Halifax, Roanoke Rapids, Scotland Neck, Warrenton, Weldon	Band 3 - Norlina  Band 5 - Henderson, Jackson, Seaboard, Whitakers Band 6 - Conway, Franklinton, Louisburg, Nashville, Oxford, Rich Square, Rocky Mount, Spring Hope, Woodland
Louisburg	Franklinton, Raleigh, Spring Hope, Wake Forest, Zebulon	Band 4 - Henderson, Nashville  Band 5 - Bailey, Norlina, Oxford, Warrenton Band 6 - Elm City, Enfield, Kenly, Littleton, Lucama, Rocky Mount, Whitakers, Wilson
Lucama	Bailey, Elm City, Kenly, Stantonsburg, Wilson	Band 2 - Fremont  Band 4 - Fountain, Spring Hope Band 5 - Farmville, La Grange, Nashville, Pinetops, Rocky Mount, Snow Hill Band 6 - Ayden, Bethel, Franklinton, Greenville, Grifton, Kinston, Louisburg, Moss Hill, Tarboro, Whitakers
Mamie	Coinjock, Edenton, Elizabeth City, Hertford, Kill Devil Hills, Knotts Island, Moyock, Piney Woods, Shiloh, South Mills, Sunbury, Weeksville, Welch, Woodville	Band 4 - Manteo  Band 5 - Columbia Band 6 - Creswell

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)**

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Manteo	<b>(Band 1)</b> Buxton, Columbia, Kill Devil Hills, Waves	<b>(Bands 2 - 6)</b> Band 4 - Mamie  Band 6 - Coinjock, Engelhard, Shiloh, Weeksville
Marshallberg	Atlantic, Beaufort, Morehead City, Newport, Swansboro-West Carteret	Band 4 - Oriental  Band 5 - Bayboro, Havelock Band 6 - Aurora, New Bern, Ocracoke
Maxton	Fairmont, Laurinburg, Lumberton, Parkton, Pembroke, Red Springs, Rowland, St. Pauls	Band 4 - Raeford  Band 5 - Aberdeen, Pinebluff Band 6 - Abbottsburg, Bladenboro, Fayetteville, Pinehurst, Southern Pines, Vass, Whispering Pines, White Oak
Maysville	Holly Ridge, Jacksonville, Pollocksville, Richlands, Sneads Ferry, Swansboro-Onslow, Topsail Island, Trenton	Band 3 - Swansboro-West Carteret  Band 6 - Beulaville
Morehead City	Atlantic, Beaufort, Havelock, Marshallberg, Newport, Swansboro-West Carteret	Band 4 - Oriental  Band 5 - Bayboro Band 6 - Aurora, New Bern, Pollocksville
Moss Hill	Goldsboro, Kinston	Band 2 - La Grange Band 3 - Pink Hill Band 4 - Snow Hill Band 5 - Ayden, Farmville, Fremont, Grifton, Stantonsburg, Trenton Band 6 - Fountain, Greenville, Kenly, Lucama, Pollocksville, Vanceboro, Wilson

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)**

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Moyock	<b>(Band 1)</b> Coinjock, Edenton, Elizabeth City, Gatesville, Hertford, Knotts Island, Mamie, Piney Woods, Shiloh, South Mills, Sunbury, Weeksville, Welch, Woodville	<b>(Bands 2 - 6)</b> Band 6 - Columbia, Kill Devil Hills
Murfreesboro	Ahoskie, Aulander, Colerain, Conway, Gatesville, Winton, Woodland	Band 3 - Rich Square  Band 4 - Jackson, Roxobel, Seaboard Band 5 - Halifax, Lewiston, Scotland Neck, Sunbury, Welch, Weldon Band 6 - Edenton, Enfield, Hamilton, Hertford, Piney Woods, Roanoke Rapids, Windsor
Nashville	Rocky Mount, Spring Hope, Whitakers	Band 3 - Bailey, Elm City  Band 4 - Louisburg, Wilson Band 5 - Enfield, Fountain, Franklinton, Fremont, Kenly, Lucama, Pinetops, Stantonsburg, Tarboro Band 6 - Bethel, Farmville, Halifax, Henderson, Littleton, Norlina, Roanoke Rapids, Scotland Neck, Snow Hill, Warrenton, Weldon
New Bern	Aurora, Bayboro, Havelock, Oriental, Pollocksville, Trenton, Vanceboro	Band 5 - Bath, Grifton, Newport, Washington Band 6 - Ayden, Beaufort, Belhaven, Greenville, Kinston, Marshallberg, Morehead City, Pinetown, Pink Hill, Sidney

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges (Bands 2 - 6)</b>
<b>(Band 0)</b> Newport	<b>(Band 1)</b> Atlantic, Beaufort, Havelock, Marshallberg, Morehead City, Swansboro-West Carteret	Band 4 - Oriental  Band 5 - Bayboro, New Bern, Pollocksville Band 6 - Aurora, Trenton, Vanceboro
Newton Grove	Clinton, Coharie, Grantham, Herring	Band 3 - Benson, Dunn, Dunn-Cumberland County, Faison, Four Oaks Band 4 - Princeton, Six Runs, Smithfield Band 5 - Kenansville, Lillington, Roseboro, South River, Warsaw Band 6 - Beulaville, Cypress Creek, Fayetteville, Garland, Harrells, Rose Hill, White Oak
Norlina	Eppes Fork (Virginia), Henderson, Warrenton	Band 3 - Littleton  Band 5 - Franklinton, Louisburg, Oxford, Roanoke Rapids Band 6 - Enfield, Halifax, Nashville, Spring Hope, Weldon, Whitakers
Ocracoke	None	Band 5 - Atlantic, Buxton, Engelhard, Swan Quarter Band 6 - Marshallberg
Oriental	Bayboro, New Bern	Band 3 - Havelock Band 4 - Aurora, Beaufort, Marshallberg, Morehead City, Newport Band 5 - Atlantic, Pollocksville Band 6 - Bath, Belhaven, Sidney, Swan Quarter, Trenton, Vanceboro

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Oxford	<b>(Band 1)</b> Creedmoor, Henderson, Roxboro, Timberlake, Virgilina (NC)	<b>(Bands 2 - 6)</b> Band 4 - Franklinton  Band 5 - Louisburg, Norlina, Warrenton Band 6 - Littleton, Spring Hope
Parkton	Fairmont, Fayetteville, Lumberton, Maxton, Pembroke, Red Springs, Rowland, St. Pauls	Band 3 - Raeford  Band 4 - White Oak Band 5 - Aberdeen, Bladenboro, Cypress Creek, Elizabethtown, Pinebluff, Roseboro, South River, Southern Pines, Vass Band 6 - Abbottsburg, Carthage, Clarkton, Clinton, Coharie, Dunn, Dunn-Cumberland County, Garland, Herring, Lillington, Lisbon, Pinehurst, Whispering Pines
Pinehurst	Aberdeen, Carthage, High Falls, Pinebluff, Robbins, Southern Pines, Vass, West End, Whispering Pines	Band 4 - Raeford  Band 5 - Bennett, Goldston Band 6 - Bonlee, Coleridge, Fayetteville, Lillington, Maxton, Parkton, Red Springs Siler City, St. Pauls
Pinetops	Rocky Mount, Tarboro, Whitakers	Band 2 - Fountain Band 3 - Bethel, Elm City, Farmville Band 4 - Greenville, Robersonville, Stantonsburg, Wilson Band 5 - Ayden, Bailey, Enfield, Fremont, Hamilton, Lucama, Nashville, Scotland Neck, Snow Hill, Spring Hope Band 6 - Grifton, Halifax, Kenly, Kinston, La Grange, Lewiston, Rich Square, Roxobel, Washington, Williamston

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges (Bands 2 - 6)</b>
<b>(Band 0)</b> Piney Woods	<b>(Band 1)</b> Coinjock, Edenton, Elizabeth City, Gatesville, Hertford, Mamie, Moyock, Shiloh, South Mills, Sunbury, Weeksville, Welch, Woodville	Band 3 - Colerain  Band 4 - Winton Band 5 - Ahoskie Band 6 - Aulander, Columbia, Conway, Creswell, Lewiston, Murfreesboro, Plymouth, Rich Square, Roxobel, Windsor, Woodland
Pink Hill	Kinston	Band 3 - Moss Hill Band 4 - La Grange Band 5 - Grifton, Snow Hill, Trenton Band 6 - Ayden, Farmville, Fremont, New Bern, Pollocksville, Stantonsburg, Vanceboro
Pittsboro	Apex, Bennett, Bonlee, Cary (including RTP), Chapel Hill, Durham (including RTP), Goldston, Raleigh, Sanford, Siler City	Band 5 - Carthage, Coleridge, High Falls, Robbins  Band 6 - Lillington, Southern Pines, Vass, Whispering Pines
Plymouth	Columbia, Creswell, Pike Road, Pinetown, Williamston	Band 3 - Windsor  Band 4 - Edenton Band 5 - Bath, Belhaven, Colerain, Hamilton, Hertford, Lewiston, Robersonville, Sidney, Washington, Welch Band 6 - Ahoskie, Aulander, Aurora, Bethel, Gatesville, Greenville, Piney Woods, Roxobel, Swan Quarter, Winton, Woodville



**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Pollocksville	<b>(Band 1)</b> Maysville, New Bern, Trenton	<b>(Bands 2 - 6)</b> Band 4 - Havelock, Vanceboro Band 5 - Bayboro, Grifton, Kinston, Newport, Oriental Band 6 - Aurora, Ayden, Bath, Beaufort, La Grange, Morehead City, Moss Hill, Pink Hill, Snow Hill, Washington
Princeton	Benson, Clayton, Four Oaks, Goldsboro, Grantham, Kenly, Raleigh, Selma, Smithfield	Band 4 - Newton Grove  Band 5 - Dunn, Dunn-Cumberland County, Faison Band 6 - Clinton, Coharie, Herring, Kenansville, Lillington, Six Runs, Warsaw
Raeford	Fayetteville, Red Springs	Band 3- Aberdeen, Parkton Band 4 - Maxton, Pinebluff, Pinehurst, Southern Pines, St. Pauls, Vass, Whispering Pines Band 5 - Carthage Band 6 - Bladenboro, Coharie, Lillington, Robbins, South River, White Oak
Red Springs	Fairmont, Fayetteville, Lumberton, Maxton, Parkton, Pembroke, Raeford, Rowland, St. Pauls	Band 5 - Aberdeen, Bladenboro, Pinebluff, Southern Pines, White Oak Band 6 - Abbottsburg, Carthage, Chadbourn, Clarkton, Cypress Creek, Elizabethtown, Pinehurst, Roseboro, South River, Vass, Whispering Pines

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b>	<b>(Band 1)</b>	<b>(Bands 2 - 6)</b>
Rich Square	Conway, Halifax, Jackson, Roanoke Rapids, Seaboard, Weldon, Woodland	Band 2 - Aulander, Roxobel Band 3 - Lewiston, Murfreesboro, Scotland Neck Band 4 - Ahoskie, Winton Band 5 - Colerain, Enfield, Hamilton, Tarboro, Whitakers, Windsor Band 6 - Bethel, Gatesville, Littleton, Pinetops, Piney Woods, Robersonville, Rocky Mount, Sunbury, Welch, Williamston
Richlands	Holly Ridge, Jacksonville, Maysville, Sneads Ferry, Swansboro-Onslow, Topsail Island, Trenton	Band 3 - Beulaville Band 5 - Kenansville, Rose Hill, Swansboro-West Carteret, Wallace Band 6 - Faison, Harrells, Six Runs, Warsaw
Roanoke Rapids	Conway, Enfield, Halifax, Jackson, Littleton, Rich Square, Scotland Neck, Seaboard, Weldon, Woodland	Band 5 - Norlina, Roxobel, Warrenton, Whitakers Band 6 - Ahoskie, Aulander, Lewiston, Murfreesboro, Nashville, Rocky Mount, Tarboro
Robbins	Aberdeen, Carthage, High Falls, Pinebluff, Pinehurst, Southern Pines, Vass, West End, Whispering Pines	Band 2 - Bennett Band 3 - Coleridge Band 4 - Bonlee, Goldston, Siler City Band 5 - Pittsboro Band 6 - Raeford

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Robersonville	<b>(Band 1)</b> Greenville, Hamilton, Williamston	<b>(Bands 2 - 6)</b> Band 2 - Bethel Band 4 - Lewiston, Pinetops, Tarboro, Windsor Band 5 - Aulander, Ayden, Farmville, Fountain, Pinetown, Plymouth, Roxobel, Scotland Neck, Washington Band 6 - Ahoskie, Bath, Colerain, Edenton, Elm City, Enfield, Grifton, Halifax, Pike Road Rich Square, Rocky Mount, Sidney, Snow Hill, Stantonsburg, Vanceboro, Whitakers, Wilson, Woodland
Rocky Mount	Enfield, Nashville, Pinetops, Spring Hope, Tarboro, Whitakers	Band 2 - Elm City Band 4 - Bailey, Fountain, Wilson Band 5 - Bethel, Farmville, Fremont, Halifax, Lucama, Scotland Neck, Stantonsburg Band 6 - Ayden, Franklinton, Greenville, Hamilton, Jackson, Kenly, Lewiston, Littleton Louisburg, Rich Square, Roanoke Rapids, Robersonville, Roxobel, Snow Hill, Warrenton, Weldon
Rose Hill	Kenansville, Wallace	Band 3 - Beulaville, Harrells, Warsaw Band 4 - Clinton, Faison, Garland, Six Runs, Band 5 - Cypress Creek, Herring, Richlands, Roseboro Band 6 - Coharie, Elizabethtown, Holly Ridge, Jacksonville, Kelly, Lisbon, Newton Grove, South River, Topsail Island, White Oak

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges (Bands 2 - 6)</b>
<b>(Band 0)</b> Roseboro	<b>(Band 1)</b> Clinton, Garland, Herring, South River	Band 3 - Coharie, Cypress Creek Band 4 - Six Runs, White Oak Band 5 - Benson, Dunn, Dunn-Cumberland County, Elizabethtown, Faison, Fayetteville, Harrells, Lisbon, Newton Grove, Parkton, Rose Hill, St. Pauls, Warsaw Band 6 - Abbottsburg, Bladenboro, Clarkton, Four Oaks, Kelly, Kenansville, Lillington, Red Springs, Wallace
Roxobel	Ahoskie, Aulander, Lewiston, Windsor	Band 2 - Rich Square, Woodland Band 3 - Scotland Neck Band 4 - Conway, Halifax, Hamilton, Jackson, Murfreesboro Band 5 - Bethel, Colerain, Enfield, Roanoke Rapids, Robersonville, Seaboard, Tarboro, Weldon, Whitakers, Williamston, Winton Band 6 - Edenton, Gatesville, Pinetops, Piney Woods, Plymouth, Rocky Mount, Sunbury, Welch
Scotland Neck	Enfield, Halifax, Littleton, Roanoke Rapids, Weldon	Band 3 - Lewiston, Rich Square, Roxobel Band 4 - Aulander, Hamilton, Jackson, Tarboro, Whitakers, Woodland Band 5 - Ahoskie, Bethel, Conway, Murfreesboro, Pinetops, Robersonville, Rocky Mount, Seaboard, Williamston, Windsor Band 6 - Colerain, Elm City, Farmville, Fountain, Greenville, Nashville, Wilson, Winton

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Seaboard	<b>(Band 1)</b> Conway, Halifax, Jackson, Rich Square, Roanoke Rapids,  Weldon, Woodland	<b>(Bands 2 - 6)</b> Band 4 - Murfreesboro Band 5 - Ahoskie, Aulander, Enfield, Lewiston, Littleton, Roxobel, Scotland Neck, Winton Band 6 - Gatesville, Hamilton, Whitakers
Shiloh	Coinjock, Edenton, Elizabeth City, Gatesville, Hertford, Mamie, Moyock, Piney Woods, South Mills, Sunbury, Weeksville, Welch, Woodville	Band 5 - Columbia Band 6 - Colerain, Creswell, Kill Devil Hills, Manteo
Siler City	Bennett, Bonlee, Goldston, Pittsboro	Band 3 - Coleridge Band 4 - High Falls, Robbins Band 5 - Carthage Band 6 - Pinehurst, Southern Pines, Vass, Whispering Pines
Smithfield	Angier, Benson, Clayton, Four Oaks, Grantham, Kenly, Knightdale, Princeton, Raleigh, Selma, Wendell, Zebulon	Band 4 - Dunn, Dunn-Cumberland  County, Newton Grove Band 5 - Coharie, Faison, Lillington Band 6 - Clinton, Herring, Six Runs, Warsaw
Sneads Ferry	Holly Ridge, Jacksonville, Maysville, Richlands, Swansboro-Onslow, Topsail Island	Band 4 - Swansboro-West Carteret  Band 6 - Beulaville, Wallace

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)**

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges (Bands 2 - 6)</b>
<b>(Band 0)</b> Snow Hill	<b>(Band 1)</b> Ayden, Farmville, Goldsboro Greenville, Kinston, LaGrange, Stantonsburg	Band 3 - Fountain, Grifton Band 4 - Fremont, Moss Hill Band 5 - Bethel, Elm City, Kenly, Lucama, Pinetops, Pink Hill, Wilson Band 6 - Bailey, Nashville, Pollocksville, Robersonville, Rocky Mount, Tarboro, Trenton, Vanceboro, Washington
South Mills	Coinjock, Edenton, Elizabeth City, Gatesville, Hertford, Mamie, Moyock, Piney Woods, Shiloh, Sunbury, Weeksville, Welch, Woodville	Band 5 - Colerain Band 6 - Ahoskie, Columbia, Creswell, Winton
Southern Pines	Aberdeen, Carthage, High Falls, Pinebluff, Pinehurst, Robbins,  Vass, West End, Whispering Pines	Band 4 - Raeford Band 5 - Bennett, Fayetteville, Goldston, Parkton, Red Springs Band 6 - Bonlee, Coleridge, Lillington, Maxton, Pittsboro, Siler City, St. Pauls
Spring Hope	Louisburg, Nashville, Raleigh, Rocky Mount, Wake Forest, Whitakers, Zebulon	Band 3 - Bailey Band 4 - Elm City, Franklinton, Lucama, Wilson Band 5 - Enfield, Fremont, Kenly, Pinetops, Stantonsburg Band 6 - Farmville, Fountain, Henderson, Littleton, Norlina, Oxford, Tarboro, Warrenton

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> St. Pauls	<b>(Band 1)</b> Fairmont, Fayetteville, Lumberton, Maxton, Parkton, Pembroke, Red Springs, Rowland	<b>(Bands 2 - 6)</b> Band 3 - White Oak Band 4 - Bladenboro, Raeford  Band 5 - Abbottsburg, Clarkton, Cypress Creek, Elizabethtown, Roseboro, South River Band 6 - Aberdeen, Chadbourn, Clinton, Coharie, Dunn, Dunn-Cumberland County, Garland, Herring, Lisbon, Pinebluff, Pinehurst, Southern Pines, Vass, Whispering Pines, Whiteville
Stantonsburg	Bailey, Elm City, Kenly, Lucama, Snow Hill, Wilson	Band 2 - Fremont  Band 3 - Farmville, Fountain Band 4 - La Grange, Pinetops Band 5 - Ayden, Bethel, Greenville, Grifton, Kinston, Moss Hill, Nashville, Rocky Mount, Spring Hope, Tarboro Band 6 - Pink Hill, Robersonville, Whitakers
Sunbury	Coinjock, Edenton, Elizabeth City, Gatesville, Hertford, Mamie, Moyock, Piney Woods, Shiloh, South Mills, Weeksville, Welch, Woodville	Band 4 - Colerain, Winton Band 5 - Ahoskie, Murfreesboro  Band 6 - Aulander, Conway, Lewiston, Rich Square, Roxobel, Windsor, Woodland
Swan Quarter	Engelhard	Band 4 - Belhaven, Sidney Band 5 - Aurora, Bath, Ocracoke, Pike Road Band 6 - Atlantic, Bayboro, Columbia, Creswell, Oriental, Pinetown, Plymouth

**SECTION 3 - SERVICE AREAS (continued)****3.3 Local Calling Areas (continued)****3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)**

<b>Home Exchange (Band 0)</b>	<b>EAS Exchanges (Band 1)</b>	<b>Expanded Local Calling Area Exchanges (Bands 2 - 6)</b>
Swansboro-Onslow	Holly Ridge, Jacksonville, Maysville, Richlands, Sneads Ferry, Swansboro-West Carteret, Topsail Island	None
Swansboro-West Carteret	Atlantic, Beaufort, Marshallberg, Morehead City, Newport, Swansboro-Onslow	Band 3 - Maysville Band 4 - Jacksonville, Sneads Ferry Band 5 - Holly Ridge, Richlands Band 6 - Topsail Island
Tabor City	Chadbourn, Fair Bluff, Loris (S.C.), Whiteville	Band 5 - Abbottsburg, Bladenboro, Clarkton, Lake Waccamaw Band 6 - Elizabethtown, Kelly, Lisbon
Tarboro	Pinetops, Rocky Mount, Whitakers	Band 3 - Bethel Band 4 - Elm City, Enfield, Farmville, Fountain, Hamilton, Robersonville, Scotland Neck Band 5 - Greenville, Halifax, Lewiston, Nashville, Rich Square, Roxobel, Stantonsburg, Williamston, Wilson Band 6 - Aulander, Ayden, Bailey, Fremont, Grifton, Jackson, Kenly, Lucama, Roanoke Rapids, Snow Hill, Spring Hope, Washington, Weldon, Windsor, Woodland
Topsail Island	Holly Ridge, Jacksonville, Maysville, Richlands, Sneads Ferry, Swansboro-Onslow, Scotts Hill (270 NXX), Wilmington	Band 6 - Beulaville, Rose Hill, Swansboro-West Carteret, Wallace



**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Trenton	<b>(Band 1)</b> Kinston, Maysville, New Bern, Pollocksville, Richlands	<b>(Bands 2 - 6)</b> Band 4 - Grifton, Vanceboro Band 5 - Ayden, Havelock, La Grange, Moss Hill, Pink Hill Band 6 - Aurora, Bayboro, Farmville, Greenville, Newport, Oriental, Snow Hill, Washington
Vanceboro	New Bern	Band 4 - Aurora, Ayden, Grifton, Pollocksville, Trenton, Washington Band 5 - Bath, Bayboro, Greenville, Kinston, Pinetown, Sidney Band 6 - Belhaven, Bethel, Farmville, Fountain, Havelock, La Grange, Moss Hill, Newport, Oriental, Pink Hill, Robersonville, Snow Hill, Williamston
Vass	Aberdeen, Carthage, Pinebluff, Pinehurst, Robbins, Sanford, Southern Pines, West End, Whispering Pines	Band 4 - Raeford Band 5 - Bennett, Bonlee,  Fayetteville, Goldston, High Falls, Lillington, Parkton Band 6 - Coleridge, Dunn, Dunn-Cumberland County, Maxton, Pittsboro, Red Springs, Siler City, St. Pauls

**SECTION 3 - SERVICE AREAS (continued)**

## 3.3 Local Calling Areas (continued)

## 3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Wake Forest	<b>(Band 1)</b> Apex, Cary (including RTP), Creedmoor, Durham (RTP only), Durham (293 NXX), Franklinton, Fuquay-Varina, Knightdale, Louisburg, Raleigh, Spring Hope, Wendell, Zebulon	<b>(Bands 2 - 6)</b> Band 5 - Clayton, Durham (excluding RTP and 293 NXX)  Band 6 - Angier, Chapel Hill, Hillsborough, Selma
Wallace	Rose Hill	Band 3 - Harrells, Kenansville Band 4 - Beulaville, Warsaw Band 5 - Clinton, Faison, Garland, Kelly, Richlands, Six Runs Band 6 - Cypress Creek, Elizabethtown, Herring, Holly Ridge, Jacksonville, Lisbon, Roseboro, Sneads Ferry, South River, Topsail Island
Warrenton	Eppes Fork (Virginia), Henderson, Littleton, Norlina	Band 5 - Franklinton, Louisburg, Oxford, Roanoke Rapids, Band 6 - Enfield, Halifax, Nashville, Rocky Mount, Spring Hope, Weldon, Whitakers

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges (Bands 2 - 6)</b>
<b>(Band 0)</b> Warsaw	<b>(Band 1)</b> Faison, Kenansville	Band 2 - Six Runs Band 3 - Clinton, Rose Hill Band 4 - Beulaville, Harrells, Herring Wallace Band 5 - Coharie, Cypress Creek, Garland, Newton Grove, Roseboro, South River Band 6 - Benson, Dunn, Dunn-Cumberland County, Elizabethtown, Four Oaks, Kelly, Princeton, Richlands, Smithfield, White Oak
Washington	Aurora, Bath, Belhaven, Pike Road, Pinetown, Sidney	Band 4 - Ayden, Greenville, Vanceboro, Williamston Band 5 - Bethel, Grifton, Hamilton, New Bern, Plymouth, Robersonville Band 6 - Bayboro, Farmville, Fountain, Kinston, Pinetops, Pollocksville, Snow Hill, Tarboro, Trenton, Windso
Waves	Buxton, Kill Devil Hills, Manteo	Band 6 - Engelhard
Weeksville	Coinjock, Edenton, Elizabeth City, Gatesville, Hertford, Mamie, Moyock, Piney Woods, Shiloh, South Mills, Sunbury, Welch, Woodville	Band 4 - Columbia Band 5 - Creswell Band 6 - Colerain, Kill Devil Hills, Manteo
Welch	Coinjock, Edenton, Elizabeth City, Gatesville, Hertford, Mamie, Moyock, Piney Woods, Shiloh, South Mills, Sunbury, Weeksville, Woodville	Band 2 - Colerain Band 4 - Ahoskie, Winton Band 5 - Aulander, Creswell, Murfreesboro, Plymouth, Windsor Band 6 - Columbia, Conway, Hamilton, Lewiston, Pike Road, Rich Square, Roxobel, Williamston, Woodland

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Weldon	<b>(Band 1)</b> Conway, Enfield, Halifax, Jackson,  Littleton, Rich Square, Roanoke Rapids,  Scotland Neck, Seaboard, Woodland	<b>(Bands 2 - 6)</b> Band 5 - Murfreesboro, Roxobel, Whitakers Band 6 - Ahoskie, Aulander, Hamilton, Lewiston, Nashville, Norlina, Rocky Mount, Tarboro, Warrenton, Winton
Whispering Pines	Aberdeen, Carthage, High Falls, Pinebluff, Pinehurst, Robbins, Southern Pines, Vass, West End	Band 4 - Bennett, Raeford Band 5 - Bonlee, Coleridge, Goldston Band 6 - Fayetteville, Lillington, Maxton, Parkton, Pittsboro, Red Springs, Siler City, St. Pauls
Whitakers	Enfield, Nashville, Pinetops, Rocky Mount, Spring Hope, Tarboro	Band 4 - Halifax, Scotland Neck Band 5 - Bethel, Elm City, Jackson, Littleton, Rich Square, Roanoke Rapids, Roxobel, Weldon, Wilson Band 6 - Aulander, Bailey, Conway, Farmville, Fountain, Greenville, Hamilton, Lewiston, Louisburg, Lucama, Norlina, Robersonville, Seaboard, Stantonsburg, Warrenton Woodland
Whiteville	Abbottsburg, Acme, Chadbourn, Clarkton, Fair Bluff, Lake Waccamaw, Tabor City	Band 3 - Bladenboro, Lisbon Band 4 - Elizabethtown  Band 5 - Kelly, White Oak Band 6 - Cypress Creek, Garland, Harrells, St. Pauls, South Ri

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Williamston	<b>(Band 1)</b> Hamilton, Plymouth, Robersonville	<b>(Bands 2 - 6)</b> Band 3 - Windsor Band 4 - Bethel, Lewiston, Pinetown Washington Band 5 - Aulander, Bath, Colerain, Edenton, Greenville, Pike Road, Roxobel, Scotland Neck, Tarboro, Band 6 - Ahoskie, Ayden, Belhaven, Creswell, Farmville, Fountain, Grifton, Pinetops, Rich Square, Sidney, Vanceboro, Welch, Winton, Woodland
Wilson	Bailey, Elm City, Kenly, Lucama, Stantonsburg	Band 3 - Fountain, Fremont Band 4 - Farmville, Nashville, Pinetops, Rocky Mount, Spring Hope Band 5 - La Grange, Snow Hill, Tarboro, Whitakers Band 6 - Ayden, Bethel, Enfield, Greenville, Grifton, Kinston, Louisburg, Moss Hill, Robersonville, Scotland Neck
Windsor	Ahoskie, Aulander, Colerain, Edenton, Lewiston, Roxobel	Band 3 - Hamilton, Plymouth,  Williamston Band 4 - Robersonville Band 5 - Bethel, Hertford, Pike Road, Pinetown, Rich Square, Scotland Neck, Welch, Winton, Woodland Band 6 - Bath, Belhaven, Columbia, Conway, Creswell, Gatesville, Greenville, Jackson, Murfreesboro, Piney Woods, Sidney, Sunbury, Tarboro, Washington, Woodville

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.5 Brightspeed of Eastern North Carolina fUnited Tel.NC, Embarq (T) (continued)

<b>Home Exchange</b>	<b>EAS Exchanges</b>	<b>Expanded Local Calling Area Exchanges</b>
<b>(Band 0)</b> Winton	<b>(Band 1)</b> Ahoskie, Aulander, Colerain, Gatesville, Murfreesboro, Woodland	<b>(Bands 2 - 6)</b> Band 4 - Conway, Piney Woods, Rich Square, Sunbury, Welch Band 5 - Edenton, Hertford, Jackson, Lewiston, Roxobel, Seaboard, Windsor Band 6 - Elizabeth City, Halifax, Hamilton, Plymouth, Scotland Neck, South Mills, Weldon, Williamston, Woodville
Woodland	Ahoskie, Aulander, Conway, Halifax, Jackson, Murfreesboro, Rich Square, Roanoke Rapids, Seaboard, Weldon, Winton	Band 2 - Roxobel Band 3 - Lewiston Band 4 - Scotland Neck Band 5 - Colerain, Enfield, Gatesville, Hamilton, Windsor Band 6 - Bethel, Edenton, Littleton, Piney Woods, Robersonville, Sunbury, Tarboro, Welch, Whitakers Williamston
Woodville	Coinjock, Edenton, Elizabeth City, Gatesville, Hertford, Mamie, Moyock, Piney Woods, Shiloh, South Mills, Sunbury, Weeksville, Welch	Band 5 - Colerain, Columbia, Creswell Band 6 - Ahoskie, Plymouth, Windsor, Winton

**SECTION 3 - SERVICE AREAS (continued)**

3.3 Local Calling Areas (continued)

3.3.6 Verizon Areas (Knotts Island)

<b>Home Exchange</b>	<b>Additional Exchanges</b>
Knotts Island	Coinjock
	Great Bridge
	Hickory
	Knotts Island
	Mamie
	Moyock
	Norfolk/Virginia Beach
	Princess Anne
	Portsmouth
	Pungo
	Shipp's Corner

3.3.7 Brightspeed of North Carolina fMehtel, Inc. (T)

<b>Home Exchange</b>	<b>Local Calling Exchange Service Area</b>
Mebane	Anderson, Burlington, Chapel Hill, Hillsborough, Saxapahaw
Gatewood	Yanceyville, Danville, VA
Milton	Yanceyville, Roxoboro, VA

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES**

4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, moves and changes in service.

	AT&T	Frontier former GTE	Frontier former Contel
Record Order	9.00	12.00	19.80
<b>New Line/Moves Connection Charges</b>			
- First line	200.00 (I)	200.00 (I)	200.00 (I)
- Each add'l line	200.00 (I)	200.00 (I)	200.00 (I)
<b>Line/Trunk Change Charge</b>			
- First line	48.00	59.00	50.00
- Each add'l line	48.00	59.00	31.00

	Brightspeed of NC fCentral Tel. NC, Embarq	Brightspeed of Eastern NC fUnited Tel. NC, Embarq	Verizon Knotts Island	Brightspeed of NC fMebtel Inc.
Record Order	\$24.00	\$24.00	\$7.28	\$15.79
<b>New Line /Moves Connection Charge</b>				
- First line	200.00	200.00	200.00	200.00
- Each add'l line	200.00	200.00	200.00	200.00
<b>Line/Trunk/ Change of Service Charge</b>				
- First line	24.75	24.75	24.75	24.75
- Each add'l line	24.75	24.75	24.75	24.75
<b>Restore Service for Non-Payment</b>				
- First line	35.00	35.00		28.71
- Each add'l line	8.75	8.75		28.71
<b>Rewire from One Type of Service to Another</b>				
- First line	33.75	33.75		28.71
- Each add'l line	8.75	8.75		12.93
<b>Telephone Number Change</b>				
- First line	31.25	31.25		24.43
- Each add'l line	8.75	8.75		12.93



**SECTION 4 - SERVICE CHARGES AND SURCHARGES (continued)**

4.1 Service Order and Change Charges (continued)

	Windstream North Carolina	Windstream Concord	Windstream Lexcom
<b>New Line/Moves Connection Charges</b>			
- First line	200.00	200.00	200.00
- Each add'l line	200.00	200.00	200.00
<b>Rewire Charge</b>			
- First line	52.20 (I)	55.00	43.50
- Each add'l line	30.00 (I)	36.25	25.00
<b>Change Telephone Number</b>			
- First line	36.54 (I)	55.00	25.50
- Each add'l line	30.00 (I)	36.25	25.50

**SECTION 4 - SERVICE CHARGES AND SURCHARGES (continued)**

4.2 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer’s premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer’s facilities.

Maintenance Visit Charges will be credited to the Customer’s account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Duration of time, per technician

First 1 Hour	\$250.00*
Each Additional 1 Hour	\$125.00**
Dispatch but No Trouble Found or No Access	\$175.00

\* Rate is \$375.00 when outside of business hours.

\*\* Rate is \$187.50 when outside of business hours.

4.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	AT&T	Frontier former GTE	Frontier former Contel
Line Restoral Charge			
- First line	48.00	40.00	39.00 (I)
- Each add'l line	48.00	N/A	N/A

**SECTION 4 - SERVICE CHARGES AND SURCHARGES (continued)**

4.3 Restoration of Service (continued)

	Brightspeed of NC fCentral Tel. NC, Embarq	Brightspeed of Eastern NC fUnited Tel. NC, Embarq	Verizon Knotts Island	Brightspeed of NC fMebtel Inc.
<b>Line Restoral Charge</b>				
- First line	35.00	35.00	23.31	28.71
- Each add'l line	8.75	8.75	4.00	28.71

	Windstream North Carolina	Windstream Concord	Windstream Lexcom
<b>Line Restoral Charge</b>			
- First line	37.49 (I)	36.25	25.50
- Each add'l line	-	36.25	25.50

4.4 Additional Service Connection Charges

**Disconnection Order Charge:** When subscriber lines and trunks are disconnected the Company incurs costs which may include other carrier related charges.

**Change of Service Charge:** Requests to change service of a line or trunk will be billed a Change of Service Charge.

	Per Line or Trunk	Per Order
Disconnection Order Charge	\$24.75	
Change of Service Charge	\$24.75	
Feature adds/change/delete		\$24.00

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## SECTION 5 – NETWORK SERVICES DESCRIPTIONS

### 5.1 General

#### 5.1.1 Services Offered

The following Network Services are available to business Customers:

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Standard Business Line Service  
PBX Trunk Service  
Direct Inward Dial (DID) Service  
Optional Calling Features  
Listing Services (including Non Published and Non Listed Services)  
Directory Assistance  
Miscellaneous Services (including Vanity Numbers and Number Portability)

#### 5.1.2 Application of Rates and Charges

All services offered in this product guide are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business lines, PBX Trunks, DID Trunks and Digital/DS1 service.

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## SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)

### 5.1 General (Continued)

#### 5.1.3 Emergency Telephone Service Responsibilities

Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time Company submits customer orders to the local exchange company whose service is being resold pursuant to these product guides.

At the time Company provides basic local service to a customer by means of its own cable pair, or over any other exclusively owned facility, Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.

Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by Company.

Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo 190.310.

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)**

## 5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1 Calls are measured in durational increments identified for each service. All calls, which are fractions of a measurement increment, are rounded-up to the next whole unit. A unit is equivalent to a minute.
- 5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 5.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.2.5 All times refer to local time.

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)****5.3 Distance Calculations**

Where charges for a service are specified based upon distance, the following rules apply:

5.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is not telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

5.3.2 The airline distance between any two rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.

Step 2: Computer the difference between he "V" coordinate of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in step (b) above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

5.3.3 The formula for distance calculations is:

Squareroot of:

$$\sqrt{(V_1 - V_2)^2 + (H_1 - H_2)^2}$$

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**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)**

5.4 Rate Periods for Time of Day Sensitive Services

5.4.1 For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this product guide.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*							
	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*							
	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*							
	NIGHT/WEEKEND RATE PERIOD						

\*Up to but not including.

5.4.2 Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

5.4.3 For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25



**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)**

## 5.5 Reserved for Future Use

## 5.6 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

## 5.7 PBX Trunk Service

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch-tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

## 5.8 Reserved for Future Use

## 5.9 Direct Inward Dialing (DID) and Identified-Outward-Dialing (IOD) Service (C)

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enables DID service at a Customer’s location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

Identified-Outward-Dialing (“IOD”) permits the identification and billing of outgoing messages by station number subject to the Customer’s on-premises equipment arranged for IOD Service. (N)  
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(N)

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)**

5.10 Reserved for Future Use

5.11 Optional Calling Features

The features listed in Section 5.11.1 are offered by the Company to Business Customers. Refer to Price Lists in Section 6 of this product guide for specific features offered with each type of local exchange service.

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**5.11.1 Features Descriptions**

(A) **Call Forwarding:** Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

(B) **Call Forwarding Variable:** Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.

(C) **Call Forwarding Variable, Remote Access:** Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to (1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)**

## 5.11 Optional Calling Features, (continued)

## 5.11.1 Feature Descriptions, (continued)

- (D) Call Forwarding-Don't Answer: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (E) Call Forwarding-Busy Line: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order
- (F) Call Forwarding-Busy Line/Don't Answer: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (G) Call Waiting – Basic: Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activate by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.
- (H) Caller ID - Number: Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)**

## 5.11 Optional Calling Features, (continued)

## 5.11.1 Feature Descriptions, (continued)

- (I) Caller ID – Name & Number: Permits the end-user to view a Calling Party Directory Name and/or Number (CPN) on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a private, nonprofit, tax exempt, domestic violence intervention agencies and federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code {#82 on their TouchTone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of the calling name and or number to the called party by dialing an access code (#67 on their Touch Tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CCPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the called Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the called Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this product guide. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)**

## 5.11 Optional Calling Features, (continued)

## 5.11.1 Feature Descriptions, (continued)

- (J) **Anonymous Call Rejection:** Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code.
- (K) **Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- (L) **Call Return:** Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
- (M) **Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- (N) **Repeat Dialing:** Permits the end-user to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:
- Calls to 800 Service numbers
  - Calls to 900 Service numbers
  - Calls preceded by an interexchange carrier access code
  - International Direct Distance Dialed calls
  - Calls to Directory Assistance
  - Calls to 911

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)**

## 5.11 Optional Calling Features, (continued)

## 5.11.1 Feature Descriptions, (continued)

- (O) Speed Calling: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed calling list without assistance from the Company.
- (P) Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.
- (Q) Call Trace allows the customer to dial a code (\*57) to automatically request that the following information be recorded:
- The originating telephone number
  - The date and time of the call
  - The date and time call trace was activated

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact the Company for further instructions. Activation of Call Trace never authorizes Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)**

## 5.12 Listing Services

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

## 5.12.1 Non-Published Service

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

## 5.12.2 Non-Listed Service

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

## 5.13 Directory Assistance

Provides for identification of telephone directory numbers via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS (continued)**

## 5.14 Miscellaneous Services

## 5.14.1 Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

## 5.14.2 Pay Per Call Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit. There is no charge for this service.

## 5.14.3 Call Intercept Recording for Customer's Number Change

At the customer's request the Company will, for 30 days, provide the customer with an intercept recording referring callers to another number. This service is available to customers at no charge for the first 30 days. Customers will incur a \$5.00 per month charge after the initial 30 days.



## SECTION 6 – LOCAL SERVICES PRICE LIST

### 6.1 General

Services provided in this product guide section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from the underlying carrier. The Company will concur in the terms, conditions, and descriptions of the underlying carrier.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of local exchange services.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements.

### 6.2 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.2 Standard Business Local Exchange Service (Continued)

6.2.1 Monthly Recurring Charges - AT&T Areas

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Flat Rate service provides unlimited free calling within the basic service area. Calls to the expanded service area are rated based on the usage schedule specified in 6.3.1.1 following. The basic and expanded service areas for each exchange are as specified in A3.5.2 of this AT&T’s General Exchange Guidebook.

Flat Rate service with Expanded Local Calling provides local calling from the subscriber’s home exchange to all Company exchanges and participating Independent Company exchanges within a 55-mile radius of the subscriber’s home exchange. For calls outside the 55-mile radius, the appropriate intraLATA/toll MTS rates will apply for the long-distance provider that the end user has chosen.

RATE GROUPS	INDIVIDUAL LINE	
	Flat Rate*	Flat Rate With Expanded Local Calling*
Rate Groups 1 to 4	\$1912.50 (I)	\$1912.50 (I)
Rate Group 5	\$1912.50 (I)	\$1912.50 (I)
Rate Groups 6 to 10	\$1912.50 (I)	\$1912.50 (I)
Rate Group 11	\$1912.50 (I)	\$1912.50 (I)
Rate Groups 12 to 20	\$1912.50 (I)	\$1912.50 (I)

\*Discounts of 19%, 24% and 28% are available for 12M, 24M and 36M term agreements respectively.

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.2 Standard Business Local Exchange Service (Continued)

6.2.1.1 Usage Sensitive Charges - AT&T Areas

Distance Band	Distance in Miles	Per Minute
A	0-10	\$0.00
B	11-16	\$0.00
C	17-22	\$0.00
D	23-30	\$0.10
E	31-40	\$0.10
F	41-55	\$0.10

6.2.2 Monthly Recurring Charges – Frontier former Verizon GTE Areas

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line.

Flat Rate service provides unlimited free calling within the basic service area. Calls to the expanded service area are rated based on the usage schedule specified in 6.3.2.1 following. The basic and expanded service areas for each exchange are as specified in S3.4.1 of Frontier’s Product Guide No. 1.

RATE GROUPS	INDIVIDUAL LINE
	Flat Rate
	Month-to-Month
Rate Groups 1 to 3	\$73.13 (I)
Rate Group 4	\$77.50 (I)

RATE GROUPS	MANUAL ACCESS LINE
	Flat Rate
	Month-to-Month
Rate Groups 1 to 3	\$73.13 (I)
Rate Group 4	\$77.50 (I)

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.2 Standard Business Local Exchange Service (Continued)

## 6.2.2.1 Usage Sensitive Charges - Frontier former Verizon GTE Areas

Distance Bands	Airline Miles	Full Rate Period	
		Call <u>Connection</u>	Each <u>Minute</u>
A	0 through 16	\$0.00	\$0.00
B	17 through 36	\$0.06	\$0.05

The local usage rates for Altan, Goose Creek and Monroe entitle customers to call NXXs bearing the exchange designation of Charlotte.

Distance Band	Airline Miles	Full Rate Period	
		Call <u>Connection</u>	Each <u>Minute</u>
A	0 through 40	\$0.02	\$0.05

## Time-of-Day Discounts and Periods

	<u>From</u>	Up to but not <u>Including</u>	<u>Discount</u>
Everyday	11:00 p.m.	8:00 a.m.	50%
Saturdays, Sundays, and Certain Holidays	8:00 a.m.	11:00 p.m.	50%

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.2 Standard Business Local Exchange Service (Continued)

6.2.3 Monthly Recurring Charges – Frontier former Verizon Contel Areas

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line.

Flat Rate service provides unlimited free calling within the serving exchange and additional exchanges. The additional exchanges for each serving exchange are as specified in S3.4 of Frontier’s Product Guide No. 2.

RATE GROUPS	INDIVIDUAL LINE
	Flat Rate
	Month-to-Month
Rate Groups 1 to 3	\$75.00 (I)
Rate Group 4	\$78.75 (I)

6.2.4 Monthly Recurring Charges – Brightspeed of North Carolina Areas

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line.

Flat Rate service provides unlimited free calling within the home exchange, Extended Area and Expanded Area exchanges. The Extended Area and Expanded Area exchanges for each home exchange are as specified in S3.5.2 of Brightspeed of North Carolina’s Local Terms of Service and Price List.

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.2 Standard Business Local Exchange Service (Continued)

6.2.4 Monthly Recurring Charges –Brightspeed of NC fCentral Tel. NC, Embarq

RATE GROUPS	INDIVIDUAL LINE
	Flat Rate
	Month-to-Month
Rate Group 1	\$61.25 (I)
Rate Group 2	\$61.25 (I)
Rate Group 3	\$61.25 (I)
Rate Group 4	\$61.25 (I)
Rate Group 5	\$61.25 (I)
Rate Group 6	\$50.00
Rate Group 7	\$61.25 (I)
Rate Group 8	\$61.25 (I)
Rate Group 9	\$61.25 (I)
Rate Group 10	\$61.25 (I)

RATE GROUPS	KEY TRUNK
	Flat Rate
	Month-to-Month
Rate Group 1	\$61.25 (I)
Rate Group 2	\$61.25 (I)
Rate Group 3	\$61.25 (I)
Rate Group 4	\$61.25 (I)
Rate Group 5	\$61.25 (I)
Rate Group 6	\$55.00
Rate Group 7	\$61.25 (I)
Rate Group 8	\$61.25 (I)
Rate Group 9	\$61.25 (I)
Rate Group 10	\$61.25 (I)

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.2 Standard Business Local Exchange Service (Continued)

6.2.5 Monthly Recurring Charges – Brightspeed of Eastern NC fUnited Tel. NC, Embarq

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month, 24 month and 36 month basis.

Flat Rate service provides unlimited free calling within the home exchange, Extended Area and Expanded Area exchanges. The Extended Area and Expanded Area exchanges for each home exchange are as specified in S3.5.1 of Brightspeed of North Carolina ‘s Local Terms of Service and Price List.

RATE GROUPS	INDIVIDUAL LINE
	Flat Rate
	Month-to-Month
Rate Group 1	\$61.25 (I)
Rate Group 2	\$61.25 (I)
Rate Group 3	\$61.25 (I)
Rate Group 4	\$61.25 (I)
Rate Group 5	\$61.25 (I)
Rate Group 6	\$61.25 (I)
Rate Group 7	\$61.25 (I)
Rate Group 8	\$61.25 (I)
Rate Group 9	\$61.25 (I)
Rate Group 10	\$61.25 (I)
Rate Group 11	\$61.25 (I)
Rate Group 12	\$61.25 (I)
Rate Group 13	\$61.25 (I)
Rate Group 14	\$61.25 (I)
Rate Group 15	\$61.25 (I)
Rate Group 16	\$61.25 (I)
Rate Group 17	\$61.25 (I)
Rate Group 18	\$61.25 (I)
Rate Group 19	\$61.25 (I)
Rate Group 20	\$61.25 (I)
Rate Group 21	\$61.25 (I)

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.2 Standard Business Local Exchange Service (Continued)

6.2.5 Monthly Recurring Charges – Brightspeed of Eastern NC fUnited Tel. NC,  
Embarq

RATE GROUPS	KEY TRUNK
	Flat Rate
	Month-to-Month
Rate Group 1	\$61.25 (I)
Rate Group 2	\$61.25 (I)
Rate Group 3	\$61.25 (I)
Rate Group 4	\$61.25 (I)
Rate Group 5	\$61.25 (I)
Rate Group 6	\$61.25 (I)
Rate Group 7	\$61.25 (I)
Rate Group 8	\$61.25 (I)
Rate Group 9	\$61.25 (I)
Rate Group 10	\$61.25 (I)
Rate Group 11	\$61.25 (I)
Rate Group 12	\$61.25 (I)
Rate Group 13	\$61.25 (I)
Rate Group 14	\$61.25 (I)
Rate Group 15	\$61.25 (I)
Rate Group 16	\$61.25 (I)
Rate Group 17	\$61.25 (I)
Rate Group 18	\$61.25 (I)
Rate Group 19	\$61.25 (I)
Rate Group 20	\$61.25 (I)
Rate Group 21	\$61.25 (I)



**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.2 Standard Business Local Exchange Service (Continued)

6.2.6 Monthly Recurring Charges – Verizon Areas (Knotts Island)

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Flat Rate service provides unlimited free calling within the serving exchange and additional exchanges. The additional exchanges for each serving exchange are as specified in S3.5 of Verizon’s Product Guide.

RATE GROUPS	INDIVIDUAL LINE
	Flat Rate
	Month-to-Month
Rate Group 1	\$34.99

6.3.7 Monthly Recurring Charges – Brightspeed of Central NC fMehtel, Inc.

	Flat Rate Service
All EXCHANGES	\$61.25 (I)

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.2 Standard Business Local Exchange Service (Continued)

6.2.7 Monthly Recurring Charges – Windstream North Carolina

RATE GROUP	Business Line	Key Line	Key Line With Hunting
Rate Group 1	\$83.21	\$91.85	\$99.35
Rate Group 2	\$81.14	\$93.21	\$100.71
Rate Group 3	\$86.42	\$101.13	\$108.63
Rate Group 4	\$87.95	\$103.43	\$110.93
Rate Group 5	\$91.23	\$108.36	\$115.86
Rate Group 6	\$103.04	\$121.19	\$128.69
Rate Group 7	\$95.04	\$114.08	\$121.58
Rate Group 8	\$97.16	\$117.24	\$124.74
Rate Group 9	\$103.56	\$126.86	\$134.36
Rate Group 10	\$107.91	\$131.88	\$139.38
Rate Group 11	\$104.51	\$135.77	\$143.27
Rate Group 12	\$115.79	\$143.69	\$151.19
Rate Group 13	\$87.03	\$95.67	\$106.17
Rate Group 14	\$85.64	\$97.71	\$108.21
Rate Group 15	\$104.00	\$121.13	\$131.63
Rate Group 16	\$95.70	\$113.57	\$124.07
Rate Group 17	\$120.60	\$150.92	\$161.42
Rate Group 18	\$136.50	\$170.25	\$180.75

(I)

(I)

6.2.8 Monthly Recurring Charges – Windstream Concord

RATE GROUP	Business Line	Key Line	Key Line With Hunting
All Groups	\$55.49 (I)	\$55.49 (I)	\$59.51 (I)

6.2.9 Monthly Recurring Charges – Windstream Lexcom

RATE GROUP	Business Line	Key Line	Key Line With Hunting
All Groups	\$40.05	\$46.30	\$50.55

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

**6.3 PBX Trunk Service**

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network. PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Each PBX Trunk is provided with Touchtone signaling at no additional charge.

Usage charges, where applicable, are the same as those specified for Individual Lines in Section 6.2. PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 6.4).

**6.3.1 Monthly Recurring Charges - AT&T Areas**

RATE GROUPS	PBX TRUNK	RATE GROUPS	PBX 2-WAY DID Trunks
	Flat Rate		Flat Rate
Rate Groups 1-10	\$2162.50	Rate Groups 1- 4	\$158.75
Rate Group 11	\$2817.50	Rate Group 5	\$275.00
Rate Group 12	\$78.10	Rate Groups 6-20	\$158.75
Rate Group 13	\$72.63		
Rate Group 14	\$68.39		
Rate Group 15	\$73.21		
Rate Group 16	\$69.79		
Rate Group 17	\$71.63		
Rate Group 18	\$75.65		
Rate Group 19	\$79.99		
Rate Group 20	\$87.50		

**6.3.2 Monthly Recurring Charges – Frontier former Verizon GTE Areas**

RATE GROUPS	PBX TRUNK – AUTO
	Flat Rate
	Month-to-Month
Rate Groups 1 to 3	\$76.25 (I)
Rate Group 4	\$86.25 (I)

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.3 PBX Trunk Service (continued)

6.3.3 Monthly Recurring Charges – Frontier former Verizon Contel Areas

RATE GROUPS	PBX TRUNK
	Flat Rate
	Month-to-Month
Rate Groups 1 to 4	\$107.50 (I)

6.3.4 Monthly Recurring Charges – Brightspeed of NC fCentral Tel. NC,

RATE GROUPS	PBX TRUNK
	Flat Rate
	Month-to-Month
Rate Group 1	\$97.50
Rate Group 2	\$97.50
Rate Group 3	\$97.50
Rate Group 4	\$97.50
Rate Group 5	\$97.50
Rate Group 6	\$85.00
Rate Group 7	\$97.50
Rate Group 8	\$97.50
Rate Group 9	\$97.50
Rate Group 10	\$97.50

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.3 PBX Trunk Service (continued)

6.3.5 Monthly Recurring Charges – Brightspeed of Eastern NC fUnited Tel. NC, Embarq

RATE GROUPS	PBX TRUNK
	Flat Rate
	Month-to-Month
Rate Group 1	\$75.00 (I)
Rate Group 2	\$92.50 (I)
Rate Group 3	\$92.50 (I)
Rate Group 4	\$92.50 (I)
Rate Group 5	\$92.50 (I)
Rate Group 6	\$92.50 (I)
Rate Group 7	\$92.50 (I)
Rate Group 8	\$92.50 (I)
Rate Group 9	\$100.00 (I)
Rate Group 10	\$92.50 (I)
Rate Group 11	\$100.00 (I)
Rate Group 12	\$100.00 (I)
Rate Group 13	\$100.00 (I)
Rate Group 14	\$100.00
Rate Group 15	\$100.00
Rate Group 16	\$100.00 (I)
Rate Group 17	\$92.50 (I)
Rate Group 18	\$100.00 (I)
Rate Group 19	\$100.00
Rate Group 20	\$100.00 (I)
Rate Group 21	\$100.00

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.3 PBX Trunk Service (continued)

## 6.3.6 Monthly Recurring Charges – Verizon Areas (Knotts Island)

RATE GROUPS	PBX TRUNK
	Flat Rate
	Month-to-Month
Rate Group 1	\$43.99

## 6.3.7 Monthly Recurring Charges – Brightspeed of Central NC, fMehtel Inc.

All EXCHANGES	Flat Rate PBX Trunks
Key Trunk	\$61.25 (I)
PBX 2-Way Trunk	\$75.00 (I)

## 6.2.8 Monthly Recurring Charges – Windstream North Carolina

RATE GROUP	Business Line
Rate Group 1	\$111.05
Rate Group 2	\$124.79
Rate Group 3	\$135.35
Rate Group 4	\$138.41
Rate Group 5	\$144.98
Rate Group 6	\$150.71
Rate Group 7	\$152.60
Rate Group 8	\$156.83
Rate Group 9	\$169.64
Rate Group 10	\$175.34
Rate Group 11	\$180.53
Rate Group 12	\$191.09
Rate Group 13	\$118.55
Rate Group 14	\$132.29
Rate Group 15	\$152.48
Rate Group 16	\$155.42
Rate Group 17	\$205.22
Rate Group 18	\$218.96

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.3 PBX Trunk Service (continued)

## 6.3.9 Monthly Recurring Charges – Windstream Concord

RATE GROUPS	PBX TRUNK
All Groups	\$64.50 (I)

## 6.3.10 Monthly Recurring Charges – Windstream Lexcom

RATE GROUPS	PBX TRUNK
All Groups	\$63.85

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)****6.4 Direct Inward Dialing (DID) and Identified-Outward-Dialing (IOD) Service**

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer’s location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

Identified-Outward-Dialing (“IOD”) permits the identification and billing of outgoing messages by station number subject to the Customer’s on-premises equipment arranged for IOD Service.

The following charges apply to Customers subscribing to DID and or IOD service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 6.3 of this product guide.

**6.4.1 AT&T Areas**

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide		
20 DID Numbers	\$150.00	\$330.00 (I)
Each Additional 20 DID Numbers	\$14.50	\$330.00 (I)
Each Group of 20 Reserved Numbers		\$278.00 (I)
Non-Consecutive DID Numbers, each number	\$2.20	\$80.00 (I)
Trunk Termination:		
DID Inward Only, each (T)	\$87.25	\$1186.25 (I)
DID 2-Way Trunk with Call Transfer, each (T)	\$250.00	\$1955.00 (I)
IOD Trunks, First 50, each trunk	\$60.25	\$34.63
IOD Trunks, 51 plus, each trunk	\$24.00	\$8.63

**6.4.2 Frontier former Verizon GTE Areas**

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
20 DID Numbers	\$79.00	\$10.00
Trunk Termination:		
Inward Only, Per Trunk	N/A	\$9.21



**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.4 Direct Inward Dialing (DID) Service (continued)

## 6.4.3 Frontier former Verizon Contel Areas

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide		
20 DID Numbers	\$509.72	\$3.88
Each Additional 20 DID Numbers	\$14.56	\$3.88
Trunk Termination:		
Inward Only, Per Trunk	\$63.11	\$9.21 (I)
Combination Trunk, Per Trunk	\$100.00	\$25.49 (I)

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
6.4.4 Brightspeed of NC fCentral Tel. NC, Embarq (T)		
20 DID Numbers	N/A	\$6.06
Trunk Termination:		
Inward Only, Per Trunk	N/A	\$3.13 (I)
Combination Trunk, Per Trunk	N/A	\$3.13 (I)

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
6.4.5 Brightspeed of Eastern NC fUnited Tel. NC, Embarq (T)		
20 DID Numbers	\$44.88	\$6.44
Trunk Termination:		
Inward Only, Per Trunk	\$57.13	\$8.75 (I)
Combination Trunk, Per Trunk	\$57.13	\$8.75 (I)

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.4 Direct Inward Dialing (DID) Service (continued)

6.4.6	Verizon Areas (Knotts Island)	<u>Installation Charge</u>	<u>Monthly Recurring</u>
	Establish Trunk Group and Provide		
	20 DID Numbers	\$509.72	\$3.88
	Each Additional 20 DID Numbers	\$14.56	\$3.88
	Trunk Termination:		
	Inward Only, Per Trunk	\$63.11	\$7.37
	Combination Trunk, Per Trunk	\$100.00	\$20.39
6.4.7	Brightspeed of Central NC, fMehtel Inc. (T) Service Not Provided		
6.4.8	Windstream North Carolina	<u>Installation Charge</u>	<u>Monthly Recurring</u>
	Establish Trunk Group and Provide		
	20 DID Numbers	\$1372.50 (I)	\$32.64 (I)
	Each Additional 20 DID Numbers	\$22.50 (I)	\$32.64 (I)
	Trunk Termination:		
	Per Trunk	\$135.00 (I)	\$73.50 (I)
6.4.9	Windstream Concord	<u>Installation Charge</u>	<u>Monthly Recurring</u>
	Establish Trunk Group and Provide		
	20 DID Numbers	\$72.00 (I)	\$17.25 (I)
	Trunk Termination:		
	Per Trunk	\$90.00 (I)	\$54.00 (I)
6.4.10	Windstream Lexcom	<u>Installation Charge</u>	<u>Monthly Recurring</u>
	Establish Trunk Group and Provide		
	20 DID Numbers	\$48.56	\$27.20
	Trunk Termination:		
	Per Trunk	\$60.00	\$40.06

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)****6.5 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

**6.5.1 Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Business line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

**6.5.1.1 AT&T Areas**

Optional Calling Features	Business
Three-Way Calling, per call	\$3.00
Call Return, per call	\$2.00
Auto Redial, per call	\$2.00
Calling Trace, per successful activation	\$2.00

**6.5.1.2 Frontier former Verizon GTE Areas**

Optional Calling Features	Business
Three-Way Calling, per call	\$3.00
Call Return, per call	\$3.00
Auto Redial, per call	\$3.00
Calling Trace, per use	\$8.75 (I)

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.1 Features Offered on a Usage Sensitive Basis (continued)

## 6.5.1.3 Frontier former Verizon Contel Areas

Optional Calling Features	Business
Three-Way Calling, per call	\$3.00
Call Return, per call	\$3.00
Auto Redial, per call	\$3.00
Calling Trace, per use	\$8.75 (I)

## 6.5.1.4 Brightspeed of NC fCentral Tel. NC, Embarq (T)

Optional Calling Features	Business
Three-Way Calling, per call	\$2.50
Call Return, per call	\$2.50
Auto Redial, per call	\$2.50
Calling Trace, per use	\$5.00

## 6.5.1.5 Brightspeed of Eastern NC fUnited Tel. NC, Embarq (T)

Optional Calling Features	Business
Three-Way Calling, per call	\$2.50
Call Return, per call	\$2.50
Auto Redial, per call	\$2.50
Calling Trace, per use	\$5.00

## 6.5.1.6 Verizon Areas (Knotts Island)

Optional Calling Features	Business
Three-Way Calling, per call	\$0.75
Call Return, per call	\$0.75
Auto Redial, per call	\$0.75

## 6.5.1.7 Brightspeed of Central NC, fMebtel Inc.(T)

Optional Calling Features	Business
Three-Way Calling, per call	\$2.50
Call Return, per call	\$2.50
Auto Redial, per call	\$2.50

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.1 Features Offered on a Usage Sensitive Basis (continued)

## 6.5.1.8 Windstream North Carolina

Optional Calling Features	Business
Three-Way Calling, per call	\$2.25
Call Return, per call	\$2.25
Auto Redial, per call	\$2.25
Calling Trace, per use	\$7.00

## 6.5.1.9 Windstream Concord

Optional Calling Features	Business
Three-Way Calling, per call	\$2.45
Call Return, per call	\$2.45
Auto Redial, per call	\$2.45
Calling Trace, per use	\$2.45

## 6.5.1.10 Windstream Lexcom

Optional Calling Features	Business
Three-Way Calling, per call	\$1.95
Call Return, per call	\$1.95
Auto Redial, per call	\$1.95

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**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

## 6.5.2.1 AT&amp;T Areas

Anonymous Call Rejection	\$3.50	I
Call Forwarding-Variable	\$5.50	I
Call Forwarding-Variable per trunk	\$8.50	I
Call Forwarding-Busy Line	\$5.00	I
Call Forwarding-No Answer	\$5.00	I
Call Forwarding NA-with Ring Control	\$5.00	I
Call Forwarding Busy Line- Customer Control	\$6.25	I
Call Forwarding No Answer- Customer Control	\$6.25	I
Call Forwarding Multipath	\$3.00	I
Ultra Forward	\$7.45	I
Select/Preferred Call Forward	\$4.50	I
Select Call Block	\$5.40	I
Call Priority/Selector	\$4.50	I
Call Tracing- Unlimited	\$5.00	
Inside Wire Maintenance Plan	\$8.50	
Call Waiting	\$8.50	I
Call Waiting - Deluxe	\$8.50	I
Caller ID - Basic	\$7.50	I
Caller ID - Deluxe	\$14.50	I
Enhanced Caller ID Busy /Idle Line Name/Number	\$15.95	I
Enhanced Caller ID w Call Management	\$16.95	I
Distinctive Ring One Dependent Number	\$6.95	I
Distinctive Ring Two Dependent Number	\$9.95	I
Speed Calling (30-Code)	\$7.00	I
Speed Calling (8-Code)	\$4.50	I
Star 98	\$2.00	I

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis (continued)

## 6.5.2.1 AT&amp;T Areas (continued)

Three-Way Calling	\$6.00
Three- Way Calling with Transfer	\$6.45
Unlimited Call Return	\$7.00
Unlimited Repeat Dialing	\$6.50
Message Waiting Indicator	\$0.50
Call Intercept/Privacy Manager	\$8.50
Last Number/Saved Number Redial	\$0.50
Hunting	\$13.68
Selective Class of Call Screening	\$2.50
Toll Restriction 1+, 0+, 0-, 011, DDD 1+, 411, 1+555-1212	\$3.95
Block 1010XXXX	\$1.50
Hot Line	\$263.00
Remote Call Forwarding, per path	\$76.08

## 6.5.2.2 Frontier former Verizon GTE Areas

Anonymous Call Rejection	\$6.50
Blocks of 20 DID Numbers-Each	\$10.00
Call Forwarding Basic	\$8.25
Call Forwarding Busy	\$7.00
Call Forwarding Busy / No Answer	\$7.00
Call Forwarding Multipath	\$5.50
Call Forwarding No Answer	\$6.00
Call Priority/Selector	\$6.50
Call Waiting	\$15.25 (I)
Call Waiting/Cancel Call Waiting	\$15.25 (I)
Caller ID - Basic	\$19.75 (I)
Caller ID-Number Only	\$17.00 (I)
Cancel Call Waiting	\$2.00

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis (continued)

## 6.5.2.2 Frontier former Verizon GTE Areas (continued)

Distinctive Ring-First Dependent Number	\$7.50
Hunting	\$6.25
Inside Wire Maintenance Plan	\$8.50
Select Call Block	\$5.80
Select/Preferred Call Forward	\$6.99
Speed Calling (30-Code)	\$6.50
Speed Calling (8-Code)	\$3.75
Three-Way Calling	\$9.25
Toll Restriction 1+, 0-, 011, 101XXXX, 900, 976	\$4.75
Unlimited Call Return	\$6.99
Unlimited Repeat Dialing	\$6.99
Remote Call Forwarding, per path	\$55.00 (I)

## 6.5.2.3 Frontier former Verizon Contel Areas

Anonymous Call Rejection	\$6.50
Block Collect/3rd # Calls	\$0.00
Blocks of 20 DID Numbers-Each	\$3.88
Call Forwarding-Basic	\$8.25
Call Forwarding-Busy Line	\$7.00
Call Forwarding – Busy/No Answer	\$7.00
Call Priority/Selector	\$6.50
Call Waiting	\$15.25 (I)
Call Waiting/Cancel Call Waiting	\$15.25 (I)
Caller ID - Basic	\$19.75 (I)
Caller ID-Number Only	\$17.00 (I)
Distinctive Ring-First Dependent Number	\$7.50
Hunting	\$6.25
Inside Wire Maintenance Plan	\$8.50
Intercom Svce for Single Line	\$1.46
Select Call Block	\$5.80
Select/Preferred Call Forward	\$6.99



**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis (continued)

## 6.5.2.3 Frontier former Verizon Contel Areas (continued)

Call Forwarding-No Answer	\$6.00
Speed Calling (30-Code)	\$6.50
Speed Calling (8-Code)	\$3.75
Three-Way Calling	\$9.25
Toll Restriction 1+, 0-, 011, 101XXXX, 900, 976	\$2.50
Unlimited Call Return	\$6.99
Unlimited Repeat Dialing	\$6.99
Remote Call Forwarding, per path	\$55.00 (I)
Ultra Call Forward	\$13.00

## 6.5.2.4 Brightspeed of NC fCentral Tel. NC, Embarq (T)

Anonymous Call Rejection	\$6.56
Block Third Party Collect Calls	\$1.25
Block International Calls	\$5.00
Block Collect Calls	\$1.25
Block Third Party Calls	\$1.25
Call Forwarding Basic	\$6.25
Call Forward Add'l Paths	\$4.00
Call Forwarding Don't Answer	\$3.75
Call Forwarding DA Cust Prg	\$3.75
Call Forwarding Busy Line	\$3.75
Call Forwarding BL Cust Prg	\$3.75
Call Waiting/Cancel CW	\$10.00
Talking Call Waiting	\$11.85
Call Waiting ID	\$8.13
Caller ID-Name and Number	\$12.50
Caller ID-Number only (grandfathered)	\$12.50
Distinctive Ring, per Secondary Number	\$7.50
Inside Wire Maintenance Plan	\$8.50
Call Intercept/Privacy Manager	\$7.50
Call Priority/Selector	\$7.50
Select Call Forward	\$7.50
Select Call Acceptance	\$7.50

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis (continued)

## 6.5.2.4 Brightspeed of NC fCentral Tel. NC, Embarq (continued)

Speed Calling (30-Code) Obsolete	\$7.50
Speed Calling (8-Code)	\$6.25
Three-Way Calling	\$7.50
Three-Way Calling with Transfer	\$7.50
Unlimited Call Return	\$7.50
Unlimited Repeat Dialing	\$7.50
Toll Restriction	
Restrict IDDD, DDD,976, 900s 500, 555-1212, 101xxxx	\$4.94
Restrict IDDD, DDD,976, 900s,800s, 500, 555-1212, 101xxxx	\$4.94
Restrict IDDD, 976, 900s, 500, 101xxxx	\$4.94
Restrict IDDD, 976, 900s, 800s, 500, 101xxxx	\$4.94
Restrict outside North America, DDD, DA, 101xxxx, 500s, 700, 800s, 900s, 976 & N11.(except 710 & 911)	\$4.94
Restrict outside North America, DDD, DA, 101xxxx, 500s, 700, 900s, 976 & N11.(except 710, 800s & 911)	\$4.94
Restrict outside North America	\$4.94
Remote Call Forwarding, per path	\$33.75 (I)

## 6.5.2.5 Brightspeed of Eastern NC fUnited Tel.NC, Embarq

Anonymous Call Rejection Obsolete	\$6.56
Block Third Party Collect Calls	\$1.25
Block International Calls	\$5.00
Block Collect Calls	\$1.25
Block Third Party Calls	\$1.25
Call Forwarding Basic	\$6.25

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis (continued)

## 6.5.2.5 Brightspeed of Eastern NC fUnited Tel.NC, Embarq (continued)

Call Forward Add'l Paths	\$4.00
Call Forwarding Don't Answer	\$3.75
Call Forwarding DA Cust Prg	\$3.75
Call Forwarding Busy Line	\$3.75
Call Forwarding BL Cust Prg	\$3.75
Call Waiting	\$8.13
Call Waiting/Cancel CW	\$10.00
Talking Call Waiting	\$11.85
Call Waiting ID	\$8.13
Caller ID-Name and Number	\$12.50
Caller ID-Number only	\$12.50
Distinctive Ring, per Secondary Number	\$7.50
Distinctive Ring 1st Add'l number w/Listing	\$9.38
Hot Line (obsolete)	\$6.25
Warm Line (obsolete)	\$6.25
Inside Wire Maintenance Plan	\$8.50
Call Intercept/Privacy Manager	\$7.50
Call Priority/Selector	\$7.50
Select Call Forward	\$7.50
Select Call Acceptance	\$7.50
Speed Calling (30-Code) Obsolete	\$7.50
Speed Calling (8-Code)	\$6.25
Three-Way Calling	\$7.50
Three-Way Calling with Transfer	\$7.50
Unlimited Call Return	\$7.50
Unlimited Repeat Dialing	\$7.50
Toll Restriction	
Restrict LD, except Toll free	\$5.00
Restrict LD, including Toll free	\$5.00
Restrict outside North America	\$5.00
Remote Call Forwarding, per path	\$33.75 (I)

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis (continued)

## 6.5.2.6 Verizon Areas (Knotts Island)

Anonymous Call Rejection	\$4.00	I
Block Collect/3rd # Calls	\$0.00	
Call Forwarding-Basic	\$3.60	I
Call Priority/Selector	\$4.80	I
Call Tracing-Unlimited	\$6.00	I
Call Waiting	\$4.00	I
Call Waiting/Cancel Call Waiting	\$6.00	I
Caller ID - Basic	\$12.50	I
Caller ID-Number Only	\$10.00	I
Distinctive Ring-First Dependent Number	\$7.20	I
Hunting	\$6.25	I
Inside Wire Maintenance Plan	\$7.50	I
Intercom Svce for Single Line	\$1.46	I
Select Call Block	\$4.80	I
Select/Preferred Call Forward	\$6.00	I
Speed Calling (30-Code)	\$4.50	I
Speed Calling (8-Code)	\$2.50	I
Three-Way Calling	\$3.75	I
Toll Restriction 1+, 0-, 011, 101XXXX, 900, 976	\$2.50	I
Unlimited Call Return	\$6.00	I
Unlimited Repeat Dialing	\$6.00	I
Remote Call Forwarding, per path	\$23.95	I

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis (continued)

## 6.5.2.7 Brightspeed of Central NC fMehtel, Inc.

All Call Block	\$6.25
Anonymous Call Rejection	\$6.25
Call Forwarding-Basic	\$6.25
Call Forwarding Busy	\$3.75
Call Forwarding No Answer	\$3.75
Call Forwarding Busy Line Customer Control	\$6.25
Call Forwarding No Answer Customer Control	\$6.25
Call Transfer	\$10.00
Call Waiting	\$10.00
Caller ID - Basic	\$13.75
Caller ID-Number Only	\$13.75
Distinctive Ring-First Dependent Number	\$7.50
Select Call Block	\$7.50
Select/Preferred Call Forward	\$7.50
Speed Calling (30-Code)	\$7.50
Speed Calling (8-Code)	\$6.25
Three-Way Calling	\$7.50
Toll Restriction 1+, 0-, 011, 101XXXX, 900, 976	\$7.50
Ultra Forward	\$7.50
VIP Alert	\$7.50
Warm Line	\$6.25
Unlimited Call Return	\$7.50
Unlimited Repeat Dialing	\$7.50
Remote Call Forwarding, per path	\$33.75 (I)

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis (continued)

## 6.5.2.8 Windstream North Carolina

Anonymous Call Rejection	\$5.99	(I)
Block #66 Repeat Dialing	\$0.75	
Block #69 Call Return	\$0.75	
Call Block, Select	\$8.99	
Call Forwarding Busy Line	\$8.25	
Call Forwarding Don't Answer	\$8.25	
Call Forwarding Variable	\$9.00	
Call Forwarding, Preferred	\$8.99	
Call Priority/Selector	\$8.99	
Call Waiting	\$9.00	
Caller ID - Number only	\$14.99	
Caller ID - Name & Number	\$16.49	
Caller ID on Call Waiting	\$3.00	
Distinctive Ring -Ring+ 1	\$9.00	
Distinctive Ring -Ring+ 2	\$3.75	
Distinctive Ring -Ring+ 3	\$3.38	
Inside Wire Maintenance	\$8.50	
Selective Call Acceptance (Do Not Disturb)	\$8.99	
Speed Calling (30-Code)	\$9.75	
Speed Calling (8-Code)	\$6.45	
Three-Way Calling	\$8.99	
Unlimited *66 Repeat Dialing	\$8.99	
Unlimited *69 Call Return	\$8.99	
Remote Call Forwarding, per path	\$25.49	(I)

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**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis (continued)

## 6.5.2.9 Windstream Concord

Anonymous Call Rejection	\$10.50 (I)
Block #66 Repeat Dialing	\$0.75 (I)
Block #69 Call Return	\$0.75 (I)
Call Block, Select	\$10.50 (I)
Call Forwarding Basic	\$9.00 (I)
Call Forwarding Busy Line	\$1.50 (I)
Call Forwarding Don't Answer	\$1.50 (I)
Call Forwarding, Select/Preferred	\$10.50 (I)
Call Hold	\$3.53 (I)
Call Priority/Selector	\$10.04 (I)
Call Trace, per month	\$9.00 (I)
Call Transfer	\$10.50 (I)
Call Waiting	\$10.50 (I)
Call Waiting ID	\$5.25 (I)
Caller ID - Basic	\$15.75 (I)
Caller ID - Deluxe	\$19.89 (I)
Distinctive Ring -Ring Plus	\$10.50 (I)
Inside Wire Maintenance	\$8.50
Message Waiting Indicator	\$0.38 (I)
Selective Call Acceptance (Do Not Disturb)	\$10.50 (I)
Speed Calling (30-Code)	\$10.04 (I)
Speed Calling (8-Code)	\$7.50 (I)
Three-Way Calling	\$10.50 (I)
Unlimited *66 Repeat Dialing	\$10.50 (I)
Unlimited *69 Call Return	\$10.50 (I)
Ultra Forward	\$12.75 (I)
Remote Call Forwarding, per path	\$37.50 (I)

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

## 6.5 Optional Calling Features (continued)

## 6.5.2 Features Offered on a Monthly Basis (continued)

## 6.5.2.10 Windstream Lexcom

Anonymous Call Rejection	\$4.69 (I)
Block #66 Repeat Dialing	\$0.63 (I)
Block #69 Call Return	\$0.63 (I)
Call Block, Select	\$6.88 (I)
Call Forwarding Busy Line	\$2.81 (I)
Call Forwarding Don't Answer	\$2.81 (I)
Call Forwarding Basic	\$4.38 (I)
Call Forwarding Basic per Trunk	\$9.69 (I)
Call Priority/Selector	\$6.88 (I)
Call Trace	\$1.38 (I)
Call Waiting	\$6.88 (I)
Call Waiting ID Deluxe with Number	\$21.88 (I)
Caller ID - Number only	\$10.56 (I)
Caller ID - Name & Number	\$12.19 (I)
Caller ID on Call Waiting	\$20.56 (I)
Distinctive Ring -Ring+ 1	\$7.50 (I)
Distinctive Ring -Ring+ 2	\$3.13 (I)
Distinctive Ring -Ring+ 3	\$2.81 (I)
Inside Wire Maintenance	\$8.50
Reserved Telephone Number	\$5.94 (I)
Special Call Acceptance	\$6.88 (I)
Select/Preferred Call Forward	\$6.88 (I)
Speed Calling (30-Code)	\$8.13 (I)
Speed Calling (8-Code)	\$4.38 (I)
Three-Way Calling	\$5.94 (I)
Toll Restriction - Option 2	\$8.13 (I)
Unlimited *66 Repeat Dialing	\$6.88 (I)
Unlimited *69 Call Return	\$6.88 (I)
Remote Call Forwarding, per path	\$20.33 (I)



**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.6	Directory Assistance Services		
6.6.1	AT&T Areas		
	Local		\$5.99
	National		\$5.99
6.6.2	Frontier former Verizon GTE Areas		
	Local		\$5.99 (I)
	National		\$5.99 (I)
6.6.3	Frontier former Verizon Contel Areas		
	Local		\$5.99 (I)
	National		\$5.99 (I)
6.6.4	Brightspeed of NC fCentral Tel. NC, Embarq (T)		
	Local		\$6.99
	National		\$6.99
6.6.5	Brightspeed of Eastern NC fUnited Tel. NC, Embarq (T)		
	Local		\$6.99
	National		\$6.99
6.6.6	Verizon Areas (Knotts Island)		
	Local		\$1.50
	National		\$1.50
6.6.7	Brightspeed of Central NC fMehtel, Inc. (T)		
	Local		\$6.99
	National		\$6.99
6.6.8	Windstream – All Companies		
	Local		\$5.99
	National		\$5.99

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.7	Listing Services		
6.7.1	AT&T Areas		
	Additional Listing		\$2.15
	Foreign Listing		\$2.15
	Non-Listed		\$4.50
	Non-Published		\$6.50
6.7.2	Frontier former Verizon GTE Areas		
	Additional Listing		\$25.00
	Duplicate Listing		\$7.50
	Foreign Listing		\$12.50 (I)
	Non-Listed		\$7.50
	Non-Published		\$8.00
6.7.3	Frontier former Verizon Contel Areas		
	Additional Listing		\$25.00
	Duplicate Listing		\$7.50
	Foreign Listing		\$12.50 (I)
	Non-Listed		\$7.00
	Non-Published		\$7.50
6.7.4	Brightspeed of NC fCentral Tel. NC, Embarq		
	Additional Listing		\$10.00
	Non-Listed		\$13.75
	Non-Published		\$13.75
	Foreign Listing		\$10.00
	Vanity Listing (Gold Numbers)		\$10.63
6.7.5	Brightspeed of Eastern NC fUnited Tel. NC, Embarq		
	Additional Listing		\$10.00
	Non-Listed		\$13.75
	Non-Published		\$13.75
	Foreign Listing		\$10.00
	Vanity Listing (Gold Numbers)		\$10.63
6.7.6	Verizon Areas (Knotts Island)		
	Additional Listing		\$3.90
	Foreign Listing		\$3.65
	Non-Listed		\$3.60
	Non-Published		\$4.50
6.7.7	Brightspeed of Central NC fMehtel, Inc.		
	Additional Listing		\$10.00
	Foreign Listing		\$10.00
	Non-Listed		\$13.75
	Non-Published		\$13.75

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**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.7	Listing Services(continued)		
6.7.8	Windstream North Carolina		
	Additional Listing	\$5.48 (I)	
	Foreign Listing	\$5.48 (I)	
	Non-Listed	\$5.03 (I)	
	Non-Published	\$8.99 (I)	
6.7.9	Windstream Concord		
	Additional Listing	\$4.01 (I)	
	Foreign Listing	\$4.01 (I)	
	Non-Listed	\$5.43 (I)	
	Non-Published	\$5.43 (I)	
6.7.10	Windstream Lexcom		
	Additional Listing	\$3.13	
	Foreign Listing	\$3.13	
	Non-Listed	\$3.13	
	Non-Published	\$4.50	

**SECTION 6 – RESERVED FOR FUTURE USE**

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**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)****6.9 Subscriber Intrastate Access Service****6.9.1 General Description**

The Subscriber Intrastate Access Service provides interconnected access to the local public switched telephone network so that local exchange customers can make and receive calls to and from the customers of other carriers within the state.

**6.9.2 Limitations**

(A) A telephone number is not provided with Subscriber Intrastate Access Service.

(B) Detail billing is not provided with Subscriber Intrastate Access Service.

(C) Directory listings are not included with Subscriber Intrastate Access Service.

(D) Intercept arrangements are not included with Subscriber Intrastate Access Service

**6.9.3 Undertaking of the Company**

The Company will provide Subscriber Intrastate Access Service to each Customer that subscribes to its local exchange service.

**6.9.4 Term of Service**

Subscriber Intrastate Access Service shall be coterminous with the Company's local exchange service, and the Subscriber Access Charge shall apply for each telephone line or service as defined herein for all periods in which Customer subscribes to local exchange service from the Company.

**6.9.5 Rate Regulations**

(A) If Customer is eligible to receive prorated credit for their associated local exchange service, such as for network outages or suspension or termination of service, the Subscriber Access Charge will be prorated or credited in the same manner consistent with the terms of this Product Guide and any contract. No other credits are available for Subscriber Intrastate Access Service.

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.9 Subscriber Intrastate Access Service (continued)

6.9.5 Rate Regulations (continued)

(B) When Customer is provided more than one local business exchange service in a state, the Subscriber Access Charge Multi-line Business Subscriber rates are assessed for each line.

(C) The Subscriber Access Charge, as set forth in 6.9.6 following, will be billed to the end user subscriber of the associated local exchange service, including, where applicable, a reseller of the associated local exchange service, in which case the reseller shall be deemed an end user for purposes of application of such charges.

(D) For each local exchange service provided as remote call forwarding business service under the Product Guide, the Subscriber Access Charge does not apply.

6.9.6 Rates

Business Customer Service Type	ILEC AREA / OCN						
	AT&T / 5193	FRONTIER / 4334, 0509	Brightspeed of NC and Eastern NC fCentral Tel and United Tel, NC, Embarq/ 0470, 0471	VERIZON / 864F	WINDSTREAM / 0474, 0483	WINDSTREAM / 0476	Brightspeed of Central NC fMebleL/ 0485
Single Line Local Exchange Service	7.50	7.50	7.50	7.50	7.50	7.50	7.50
Multi-line Local Exchange Service	10.20	10.20	9.91 (I)	10.20	10.20	10.20	10.20
Centrex	10.20	10.20	9.91 (I)	10.20	10.20	10.20	10.20
Trunk	10.20	10.20	9.91 (I)	10.20	10.20	10.20	10.20
PRI	51.00	51.00	49.55 (I)	51.00	51.00	51.00	51.00
T-1/Digital PBX	244.80	244.80	237.84 (I)	244.80	244.80	244.80	244.80
BRI	10.20	8.00	8.00 (I)	7.50 (I)	7.50	0.00	7.50

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)****6.10 Local Telecom Surcharge****6.10.1 Rate Regulations,**

(A) Telecommunications rules and regulations allows Incumbent Local Exchange Carriers to increase rates to wholesale providers in the form of a surcharge per line. As a result of these rate increases, the Company will assess the Local Telecom Surcharge on all local exchange service lines provided by the Company. See table in paragraph 6.15 following for rates.

**6.11 Carrier Access Recovery Charge****6.11.1 Rate Regulations,**

(A) Customers assessed a Subscriber Intrastate Access Charge as specified in paragraph 6.9.6 preceding will be assessed a flat-rated, monthly Carrier Access Recovery Charge (CARC). CARCs will be billed to the associated end user or reseller of the local exchange services except for those customers who participate in the Lifeline Assistance Program. See table in paragraph 6.15 following for rates.

**6.12 Regulatory Recovery Fee-State****6.12.1 Rate Regulations,**

(A) Regulatory Recovery Fee-State (RRF-S) is a charge assessed to recover the costs of state and local regulatory activities, including costs associated with compliance filings, payments to industry organizations for required services, legal expenses and employee salaries related to those Company regulatory activities. See table in paragraph 6.15 following for rates.

**6.13 End User Port Charges****6.13.1 Rate Regulations,**

Certain local exchange services provided under the general and/or local exchange service tariffs are subject to End User Port Charges. These services include:

- Business Lines, Centrex Lines
- Integrated Services Digital Network (ISDN) – Basic Rate and Primary Rate
- T-1 Digital PBX Services
- PBX Trunks

See table in paragraph 6.16 following for rates

**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.14 Local Portability Charge

6.14.1 Rate Regulations,

(A) Telecommunications rules and regulations require all local phone companies to provide "service provider number portability," which allows customers to retain their local phone number when switching companies to provide their local phone service. The Local Portability Charge (LPC) is used by telephone companies to recover the costs associated with the development, implementation, and operability of service provider number portability.

(B) The Company will assess the Local Portability Charge (LPC) on all local exchange services. The LPC, as set forth below applies to all local exchange service lines provided by the Company. See table in paragraph 6.15 following for rates.

6.15 Rate Table (LTS, CARC, RRF-S and LPC) applies to all Service Areas:

Monthly Per Line or Per Trunk\*

Services	Business			
	Local Telecom Surcharge	Carrier Access Recovery Charge	Regulatory Recovery Fee-State	Local Portability Charge
Single Line Local Exchange Svc.	\$5.00	\$4.50	\$2.99	\$1.49
Multi-line Local Exchange Svc.	\$5.00	\$4.50	\$2.99	\$1.49
Lifeline customer	-	-	-	-
ISDN BRI	\$5.00	\$4.50	\$2.99	\$1.49
ISDN PRI (rates per svc.)	-	\$22.50	\$14.95	\$53.55
Foreign Exchange–Single Line	\$5.00	\$4.50	\$2.99	\$1.49
Foreign Exchange–Multi-Line	\$5.00	\$4.50	\$2.99	\$1.49
Remote Call Forward	\$5.00	-	-	\$1.49
Centrex	\$5.00	\$4.50	\$2.99	\$1.49
Trunks	\$5.00	\$4.50	\$2.99	\$10.71
T-1/Digital PBX (rates per svc.)	-	\$22.50	\$14.95	\$53.55

\*Unless otherwise noted

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**SECTION 6 – LOCAL EXCHANGE SERVICES PRICE LIST (continued)**

6.16 End User Port Charge Rate Table

Business Customer Service Type	Business Monthly Per Line or Per Trunk*						
	End User Port Charge						
	AT&T / 5193	FRONTIER / 4334, 0509	Brightspeed of NC and Eastern NC fCentral Tel and United Tel, NC, Embarq/ 0470, 0471	VERIZON / 864F	WINDSTREAM / 0474, 0483	WINDSTREAM / 0476	Brightspeed of Central NC fMebleL/ 0485
Single Line Local Exchange Svc.	0.99	-	0.75	-	-	-	-
Multi-line Local Exchange Svc.	0.99	-	0.75	-	-	-	-
Lifeline customer	-	-	-	-	-	-	-
ISDN BRI	2.44	2.99	0.75	2.99	1.20	1.20	2.23
ISDN PRI (rates per svc.)	14.00	15.53	3.75	15.53	18.18	18.18	23.51
Foreign Exchange-Single Line	0.99	-	0.75	-	-	-	-
Foreign Exchange-Multi-Line	0.99	-	0.75	-	-	-	-
Remote Call Forward	-	-	-	-	-	-	-
Centrex	0.99	-	0.75	-	-	-	-
Trunks	0.99	-	0.75	-	-	-	-
T-1/Digital PBX (rates per svc.)	23.76	28.18	18.00	28.18	18.18	18.18	23.51

\*Unless otherwise noted

Issue Date: June 29, 2023  
Effective Date: June 30, 2023

Andoni Economou  
COO & EVP  
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**SECTION 7 – ADVANCED SERVICES**

**7.1 MetPath™ ISDN PRI Service**

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

MetPath™ ISDN PRI includes the following non-optional Feature Package: Inbound Calling Line ID-Name & Number and Call by Call Selection.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

**SECTION 7 – ADVANCED SERVICES**

7.1 MetPath™ ISDN PRI Service (Continued)

Non-Recurring Charges

	Non-Recurring Charge		
	12 Months	24 Months	36 Months
All Areas			
First Line	ICB	ICB	ICB
Each Add'l Line	ICB	ICB	ICB
Expedite Service Charge <sup>1</sup>	Per PRI		
All Areas	ICB		
Order Supplement Charge <sup>2</sup>	First Change	Subsequent Change	
All Areas	ICB	ICB	
Order Cancellation Charge	Per PRI		
All Areas	ICB		

<sup>1</sup>Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

<sup>2</sup>Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply

**SECTION 7 – ADVANCED SERVICES**

**7.2 MetPath™ Digital DS-1 PBX Service**

This service provides a trunk side DS1 electrical interface from the customer’s digital PBX system to a MetPath™ digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Regional Toll and Long Distance Services must be PIC’d to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

Monthly Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

**SECTION 7 – ADVANCED SERVICES**

## 7.2 MetPath™ Digital DS-1 PBX Service (Continued)

	Non-Recurring Charge		
	12 Months	24 Months	36 Months
All Areas			
First Line	ICB	ICB	ICB
Each Add'l Line	ICB	ICB	ICB
Expedite Service Charge <sup>1</sup>	Per DS1		
All Areas	ICB		
Order Supplement Charge <sup>2</sup>	First Change	Subsequent Change	
All Areas	ICB	ICB	
Order Cancellation Charge	Per DS1		
All Areas	ICB		

<sup>1</sup>Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

<sup>2</sup>Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

**SECTION 7 – ADVANCED SERVICES****7.3 MetPath™ ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service**

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

This product is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

**MetPath™ ISDN PRI with Unlimited Local and Bundled 5,000 Long Distance MOU**

This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

**SECTION 7 – ADVANCED SERVICES**

**7.3 MetPath™ ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service (continued)**

MetPath™ ISDN PRI with Unlimited Local and Bundled 10,000 Long Distance MOU

This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN PRI with Unlimited Local and Bundled 15,000 Long Distance MOU

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

**SECTION 7 – ADVANCED SERVICES**

7.3 MetPath™ ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service (continued)

MetPath™ ISDN PRI with Unlimited Local and Bundled 30,000 Long Distance MOU

This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN PRI with Unlimited Local and Bundled 50,000 Long Distance MOU

This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB



**SECTION 7 – ADVANCED SERVICES**

7.3 MetPath™ ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service (continued)

MetPath™ ISDN PRI with Unlimited Local and Bundled 100,000 Long Distance MOU

This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

## SECTION 7 – ADVANCED SERVICES

### 7.4 MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a MetPath™ digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

**SECTION 7 – ADVANCED SERVICES****7.4 MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service (continued)**

The MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

**MetPath™ ISDN DS1 with Unlimited Local and Bundled 5,000 Long Distance MOU**

This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

**MetPath™ ISDN DS1 with Unlimited Local and Bundled 10,000 Long Distance MOU**

This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	24 Months	24 Months	24 Months
All Areas	ICB	ICB	ICB

**SECTION 7 – ADVANCED SERVICES**

**7.4 MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service (continued)**

MetPath™ ISDN DS1 with Unlimited Local and Bundled 15,000 Long Distance MOU

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN DS1 with Unlimited Local and Bundled 30,000 Long Distance MOU

This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

**SECTION 7 – ADVANCED SERVICES**

7.4 MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service (continued)

MetPath™ ISDN DS1 with Unlimited Local and Bundled 50,000 Long Distance MOU

This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN DS1 with Unlimited Local and Bundled 100,000 Long Distance MOU

This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

**SECTION 7 – ADVANCED SERVICES**

7.5 MetPath™ ISDN BRI Service

Integrated Services Digital Network Basic Rate Interface (ISDN BRI) is a service that provides an integrated voice/data communications capability for the transmission of circuit switched voice and data signals. ISDN services use two 64 Kbps "B" channels to transmit any combination of Circuit Switched Voice and/or Circuit Switched Data. The "D" channel is used for signaling.

In the AT&T Area the Flat Rate Threshold Pricing plan allows up to 320 hours of use each month per Digital Line. Minutes of use rates will apply for all usage above the 320 hours per Digital Line threshold. The Basic Local Calling area for Usage Option Plan A will be the LATA boundary. Local usage under Usage Option Plan A will be recorded on originating calls terminating within the LATA. Minutes of use rates will apply for all local usage. This plan is limited to outward only service. Usage Option Plan B will have unlimited usage inside the Extended Local Calling Area. The Extended Local Calling Area for Usage Option Plan B will be the Basic Local Calling Area plus any applicable Extended Calling Area.

7.5.1 AT&T Areas

	Monthly Rate
ISDN BRI Digital Line - Flat Rate (FR)	\$5,567.50 (I)
ISDN BRI Measured Rate Usage Option Plan A w/LATA-Wide Calling	\$7,062.50 (I)
ISDN BRI AC Switched Voice or Data Exc Svc	\$1,660.00 (I)
ISDN BRI Add'l. Call Appearance-PDN	\$2.06
ISDN BRI Call Fwd. Variable/User	\$3.13
ISDN BRI Conf-Drop Hold & Transfer	\$3.13

Non- Recurring Charges

First Line Installation	\$195.00
Additional Line Installation	\$195.00

**SECTION 7 – ADVANCED SERVICES**

## 7.5 MetPath™ ISDN BRI Service (continued)

## 7.5.2 Frontier former Verizon GTE Areas

	Monthly Rate
ISDN BRI Digital Line - Flat Rate (FR)	
Rate Group 1	\$182.04 (I)
Rate Group 2	\$187.16 (I)
Rate Group 3	\$184.94 (I)
Rate Group 4	\$217.75 (I)
ISDN BRI AC Switched Voice	\$2.20
ISDN BRI AC Switched Data	\$63.36
ISDN BRI Secondary Directory Number	\$0.55

## Non- Recurring Charges

First Line Installation	\$103.50
Additional Line Installation	\$63.25

## 7.5.3 Frontier former Verizon Contel Areas

	Monthly Rate
ISDN BRI Digital Line - Flat Rate (FR)	
Rate Group 1	\$197.44 (I)
Rate Group 2	\$203.61 (I)
Rate Group 3	\$202.09 (I)
Rate Group 4	\$213.69 (I)
ISDN BRI AC Switched Voice	\$2.20
ISDN BRI AC Switched Data	\$63.36
ISDN BRI Secondary Directory Number	\$0.55

## Non- Recurring Charges

First Line Installation	\$103.50
Additional Line Installation	\$55.00

**SECTION 7 – ADVANCED SERVICES**

## 7.5 MetPath™ ISDN BRI Service (continued)

## 7.5.4 Brightspeed of NC fCentral Tel. NC, Embarq (T)

	Monthly Rate
ISDN BRI Digital Line - Flat Rate (FR) <sup>1</sup>	\$43.75 (I)
ISDN BRI Six-way Conference Calling	\$6.25
ISDN BRI Call Fwd. Variable/User	\$4.50
ISDN BRI Secondary Directory Number	\$2.50

## Non- Recurring Charges

First Line Installation	\$250.00
Additional Line Installation	\$250.00

## 7.5.5 Brightspeed of Eastern NC fUnited Tel. NC, Embarq (T)

	Monthly Rate
ISDN BRI Digital Line - Flat Rate (FR) <sup>1</sup>	\$43.75 (I)
ISDN BRI Six-way Conference Calling	\$6.25
ISDN BRI Call Fwd. Variable/User	\$4.50
ISDN BRI Secondary Directory Number	\$2.50

## Non- Recurring Charges

First Line Installation	\$250.00
Additional Line Installation	\$250.00

<sup>1</sup> Individual line rates also apply.



## SECTION 7 – ADVANCED SERVICES

### 7.5 MetPath™ ISDN BRI Service (continued)

#### 7.5.6 Verizon Areas (Knotts Island)

Not Available

(D)

(D)

## SECTION 7 – ADVANCED SERVICES

### 7.6 MetPath™ Digital Centrex Service

MetPath™ Digital Centrex Service delivers superior performance, PBX-like functionality including abbreviated dialing, and is compatible with many telephone sets. Each user has a unique seven-digit direct telephone number and customized features. The service is affordable, power failure safe and provides a scalable platform for future growth and technology.

#### Monthly Recurring Charges – All Areas

Contract Length	Monthly Recurring Charge
12 months – Assume Dial 9	ICB
12 months	ICB
24 months	ICB
36 months	ICB

**NOTES FOR ALL:** Availability of services must be verified with the Company based on customer address and NPA-NXX. Rates do not include FCC End User Charge, FCC Port Charge, or other surcharges and taxes. Minimum service period is 12 months. If service is cancelled prior to the end of the contract, a termination charge will be calculated as follows: a. The average of the sum of all line charges on three previous Company invoices to the customer (excluding taxes) multiplied by the number of months remaining in the term agreement.

## SECTION 8 – RATE GROUPS

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

### 8.1 AT&T Areas

<u>END OFFICE</u>	<u>RATE GROUP</u>
ACME	9
ANDERSON	8
APEX	14
ARDEN	10
ASHEVILLE	9
ATKINSON	2
BELMONT	10
BESSEMER CITY	13
BLACK MOUNTAIN	9
BLOWING ROCK	4
BOONE	4
BURGAW	4
BURLINGTON	8
CANTON	5
CAROLEEN	5
CAROLINA BEACH	9
CARY	16
CARY-RESEARCH TRIANGLE PARK	19
CASTLE HAYNE	9
CHAPEL HILL	8
CHARLOTTE	14
CHERRYVILLE	12
CLAREMONT	8
CLEVELAND	5
CLYDE	5
DAVIDSON	15
DENVER	10
ELLENBORO	4

**SECTION 8 – RATE GROUPS (Continued)**

## 8.1 AT&amp;T Areas (continued)

<u>END OFFICE</u>	<u>RATE GROUP</u>
ENKA-CANDLER	9
FAIRMONT	6
FAIRVIEW	9
FOREST CITY	4
GASTONIA	9
GIBSON	3
GOLDSBORO	7
GRANTHAM	7
GREENSBORO	10
GROVER	5
HAMLET	4
HENDERSONVILLE	7
HUNTERSVILLE	17
JULIAN	10
KIMESVILLE	10
KINGS MOUNTAIN	8
KNIGHTDALE	16
LAKE LURE	7
LATTIMORE	5
LAURINBURG	4
LAWNDALE	5
LEICESTER	9
LENOIR	8
LIBERTY	2
LINCOLNTON	6
LOCUST	10
LONG BEACH	3
LOWELL	8
LUMBERTON	6
MAGGIE VALLEY	5
MAIDEN	9
MONTICELLO	10
MORGANTON	5

**SECTION 8 – RATE GROUPS (Continued)**

## 8.1 AT&amp;T Areas (continued)

<u>END OFFICE</u>	<u>RATE GROUP</u>
MOUNT HOLLY	10
MOUNT OLIVE	7
NEWLAND	3
NEWTON	8
PEMBROKE	6
RALEIGH	14
REIDSVILLE	6
ROCKINGHAM	4
ROWLAND	6
RUFFIN	6
RUTHEFORDTON	5
SALISBURY	7
SAXAPAHAW	9
SCOTTS HILL	9
SOUTH CROWDERS CREEK	11
SELMA	18
SHELBY	6
SOUTHPORT	3
SPRUCE PINE	3
STANLEY	10
STATESVILLE	8
STONY POINT	6
SUMMERFIELD	10
SWANNANOA	9
TAYLORSVILLE	7
TROUTMAN	8
WATERVILLE	2
WAYNESVILLE	5
WENDELL	16
WILMINGTON	10
WINSTON-SALEM	10
WRGHTSVILLE BEACH	9
ZEBULON	16

**SECTION 8 – RATE GROUPS (Continued)**

## 8.2 Frontier former Verizon GTE Areas

<u>END OFFICE</u>	<u>RATE GROUP</u>
ALTON	1
CREEDMOOR	2
DURHAM	3
DURHAM-RESEARCH TRIANGLE PARK	4
GOOSECREEK	1
MONROE	1

## 8.3 Frontier former Verizon Contel Areas

<u>END OFFICE</u>	<u>RATE GROUP</u>
ANDREWS	3
BAKERSVILLE	2
BRYSON CITY	2
BURNSVILLE	2
CASHIERS	3
CHEROKEE	3
CULLOWHEE	3
FONTANA	1
FRANKLIN	3
GARDENCITY	3
GLENWOOD-PROVIDENCE	3
GUNTERTOWN	2
HAYESVILLE	3
HIGHLANDS	3
HOT SPRINGS	2
MARION	3
MARS HILL	2
MARSHALL	2
MICAVILLE	2
MURPHY	3
OLD FORT	3
ROBBINSVILLE	1

**SECTION 8 – RATE GROUPS (Continued)**

## 8.3 Frontier former Verizon Contel Areas (continued)

<u>END OFFICE</u>	<u>RATE GROUP</u>
SEVIER	3
SUIT	3
SYLVA	3
WEAVERVILLE	4

## 8.4 Brightspeed of NC fCentral Tel. NC, Embarq Areas (T)

<u>END OFFICE</u>	<u>RATE GROUP</u>
ASHEBORO	5
BETHLEHEM	4
BISCOE	4
BOONVILLE	8
CANDOR	4
CATAWBA	4
DANBURY	8
DOBSON	8
EDEN	7
ELKIN	8
GRANITE FALLS	7
HAYS	8
HICKORY	7
HILDEBRAN	7
HILLSBOROUGH	7
MADISON	7
MOCKSVILLE	8
MOUNT AIRY	1
MOUNT GILEAD	2
MOUNTAIN VIEW	7
MULBERRY	2
NORTH WILKESBORO	5
PILOT MOUNTAIN	4
PROSPECT HILL	9

**SECTION 8 – RATE GROUPS (Continued)**

## 8.4 Brightspeed of NC fCentral Tel.NC, Embarq Areas (T) (continued)

<u>END OFFICE</u>	<u>RATE GROUP</u>
QUAKER GAP	8
RAMSEUR	4
ROARING GAP	3
ROXBORO	7
SANDY RIDGE	4
SEAGROVE	4
SHERILLS FORD	8
STATE ROAD	8
STONEVILLE	8
TIMBERLAKE	8
TROY	2
VALDESE	1
VIRGINIA	10
WALKERTOWN	7
WALNUT COVE	8
WEST END	6
WEST JEFFERSON	1
YADKINVILLE	2
YANCEYVILLE	9

## 8.5 Brightspeed of Eastern NC fUnited Tel. NC, Embarq (T)

<u>END OFFICE</u>	<u>RATE GROUP</u>
AHOSKIE	14
ANGIER	14
ATLANTIC	14
AULANDER	14
AURORA	14
AYDEN	11
BAILEY	14
BATH	14



**SECTION 8 – RATE GROUPS (Continued)**

## 8.5 Brightspeed of Eastern NC fUnited Tel. NC, Embarq (T) (continued)

<u>END OFFICE</u>	<u>RATE GROUP</u>
BAYBORO	9
BEAUFORT	14
BELHAVEN	14
BENSON	14
BETHEL	7
BEULAVILLE	5
BLADENBORO	5
BONLEE	12
BUXTON	14
CARTHAGE	14
CHADBOURN	11
CLARKTON	11
CLAYTON	14
CLINTON	12
COINJOCK	15
COLERAIN	13
COLUMBIA	14
CONWAY	14
CRESWELL	8
DUNN	12
DUNN-CUMBERLAND COUNTY	14
EDENTON	15
ELIZABETH CITY	15
ELIZABETHTOWN	18
ELM CITY	14
ENFIELD	14
ENGELHARD	2
FAISON	8
FARMVILLE	11
FAYETTEVILLE	6
FOUNTAIN	9
FOUR OAKS	14

**SECTION 8 – RATE GROUPS (Continued)**

## 8.5 Brightspeed of Eastern NC fUnited Tel. NC, Embarq (T) (continued)

<u>END OFFICE</u>	<u>RATE GROUP</u>
FRANKLINTON	12
FREMONT	7
FUQUAY VARINA	15
GARLAND	18
GATESVILLE	15
GIBSONVILLE	12
GOLDSTON	12
GREENVILLE	11
GRIFTON	11
HALIFAX	14
HAMILTON	10
HAVELOCK	12
HENDERSON	3
HERTFORD	15
HOLLY RIDGE	21
JACKSON	21
JACKSONVILLE	6
KENANSVILLE	8
KENLY	15
KERNERSVILLE	12
KILL DEVIL HILLS	6
KINSTON	12
LA GRANGE	11
LAKE WACCAMAW	8
LEWISTON	18
LILLINGTON	14
LITTLETON	14
LOUISBURG	14
LUCAMA	12
MAMIE	15
MANTEO	11
MARSHALLBERG	14

**SECTION 8 – RATE GROUPS (Continued)**

## 8.5 Brightspeed of Eastern NC fUnited Tel. NC, Embarq (T) (continued)

<u>END OFFICE</u>	<u>RATE GROUP</u>
MAXTON	14
MAYSVILLE	14
MOREHEAD CITY	14
MOSS HILL	9
MOYOCK	19
MURFREESBORO	13
NASHVILLE	11
NEW BERN	12
NEWPORT	14
NEWTON GROVE	18
NORLINA	16
OCRACOKE	1
ORIENTAL	9
OXFORD	11
PARKTON	14
PINEHURST	14
PINETOPS	12
PINEY WOODS	15
PINK HILL	16
PITTSBORO	15
PLYMOUTH	17
POLLOCKSVILLE	9
PRINCETON	14
RAEFORD	11
RED SPRINGS	14
RICH SQUARE	14
RICHLANDS	14
ROANOKE RAPIDS	14
ROBBINS	14
ROBERSONVILLE	11
ROCKY MOUNT	14
ROSE HILL	10

**SECTION 8 – RATE GROUPS (Continued)**

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## 8.5 Brightspeed of Eastern NC fUnited Tel. NC, Embarq (T) (continued)

<u>END OFFICE</u>	<u>RATE GROUP</u>
ROSEBORO	17
ROXOBEL	18
SCOTLAND NECK	14
SEABOARD	14
SHILOH	15
SILER CITY	18
SMITHFIELD	14
SNEADS FERRY	14
SNOW HILL	14
SOUTH MILLS	15
SOUTHERN PINES	14
SPRING HOPE	14
ST PAULS	14
STANTONSBURG	14
SUNBURY	15
SWAN QUARTER	2
SWANSBORO-ONSLOW	14
SWANSBORO-WEST CARTERET	14
TABOR CITY	12
TARBORO	12
TOPSAIL ISLAND	15
TRENTON	14
VANCEBORO	7
VASS	14
WAKE FOREST	15
WALLACE	4
WARRENTON	11
WARSAW	10
WASHINGTON	16
WAVES	20
WEEKSVILLE	15
WELCH	15

**SECTION 8 – RATE GROUPS (Continued)**

## 8.5 Brightspeed of Eastern NC fUnited Tel. NC, Embarq (T) (continued)

<u>END OFFICE</u>	<u>RATE GROUP</u>
WELDON	14
WHISPERING PINES	14
WHITAKERS	14
WHITEVILLE	11
WILLIAMSTON	18
WILSON	12
WINDSOR	14
WINTON	13
WOODLAND	14
WOODVILLE	15

## 8.6 Verizon Areas (Knotts Island)

<u>END OFFICE</u>	<u>RATE GROUP</u>
KNOTTS ISLAND	1

## 8.7 Windstream North Carolina

<u>END OFFICE</u>	<u>RATE GROUP</u>
ABERDEEN	1
ANSONVILLE	5
BROADWAY	14
COLUMBUS	6
DENTON	5
GREENCREEK	7
GRTQRRCKWL	3
HEMBY BDG	18
INDIANTRAL	18
KING	15
LAURELHILL	8
LEWISVILLE	15

**SECTION 8 – RATE GROUPS (Continued)**

## 8.7 Windstream North Carolina (continued)

<u>END OFFICE</u>	<u>RATE GROUP</u>
LILESVILLE	2
MARSHVILLE	12
MATTHEWS	18
MOORESVL	15
MORVEN	4
NEW SALEM	10
NORWOOD	5
OLDTOWN	16
OLIVIA	13
PEACHLPKTN	7
PINEBLUFF	1
RURAL HALL	15
SANFORD	13
STANLEYVL	15
TRYON	7
WADESBOBO	3
WADESBORO	3
WAGRAM	9
WAXHAW	17
WINGATE	11

**SECTION 9 - PROMOTIONAL OFFERINGS**

Promotional Offerings: The Company may make promotional offerings to its service which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offering and the locations where the offerings are made.

## **SECTION 10 - INDIVIDUAL CASE BASE (ICB) ARRANGEMENTS**

Individual Case Base (ICB) Arrangements: Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to request by customers to Company for proposals or for competitive bids. Service offered under this product guide provision will be provided to the Customer pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this product guide. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.



**SECTION 11.0 – METPAK BUNDLED SERVICE PLANS**

**11.0 MetPak Bundled Service Plans**

**11.1 Overview**

MetPak Plus Bundled Service Plan is an optional business package offer that provides the following;

1. Business Network Access Line
2. Unlimited Local Usage
3. Custom Calling Features
4. Fixed monthly rates for 12, 24 or 36 month term or a Month-to-Month Option

**11.2 Available Features**

Call Management features associated with the Service Plan Plus option are available on each line in the package at no extra charge. The customer may choose any of the following features for each line in the package.

Call Block	Caller ID Name and Number	Repeat Dialing
Call Fwd. Busy Line	Caller ID Number	Speed Calling 8
Call Fwd. Don't Answer	Distinctive Ring	Speed Calling 30
Call Fwd. Don't Answer Ring Cntr.	Enhanced Caller ID	Star 98 Access
Call Return	Hunting	Three Way Calling
Call Selector	Message Waiting Indicator	Three Way Calling + Transfer
Call Tracing	Preferred Call Forwarding	Touchtone
Call Waiting	Remote Access Call Forwarding	1 Additional Listing

**11.3 Requirements**

Customers must use MetTel as their local and regional toll carrier. These plans only apply to voice traffic for sent-paid, directly dialed calls. Calls to Internet Service Providers which are not voice traffic are not covered under the plan. The plans are not available for use with PBX Trunks, ground start lines or trunks, ISDN BRI, ISDN PRI, Digital PBX Trunks, Remote Call Forwarding, Foreign Exchange, Coin or Pay Telephone Service or for use with Dial-up Modems, Predictive Dialers, Call Center operations, Broadcast Fax, Data Transmissions or Toll Free Services. Maximum of 25 lines per location. Additional restrictions may apply.

**11.4 Rates, per line per month**

Month to Month	12 Months	24 Months	36 Months
\$350.00	\$180.00	\$170.00	\$160.00

\*These plans are grandfathered effective 11/17/2024 and are only available to customers at their current rates at existing locations. Renewals or extensions of MTM or term contract rates are no longer available.

**RESERVED FOR FUTURE USE**

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