RATES, TERMS AND CONDITIONS

RELATING TO THE PROVISION OF

LOCAL EXCHANGE SERVICES

& TOLL SERVICES

IN THE STATE OF OHIO

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1 -5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service

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Effective Date: May 27, 2011

- 1.6 <u>Directory Listings</u>
- A The Company will, as a service to the Customer, arrange for listing of Customer's phone number in the local white pages telephone directories, such listing to consist of one line of standard type. The Company's liability with respect to directory listings is set forth in Section 1.5.2 preceding. Customer must contact its yellow pages representative concerning its advertising in yellow pages directories.
- B When a Customer with a nonpublished telephone number, as defined herein, places a call to Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this Product Guide, Customer acknowledges and agrees with the release of information as described above.

10-1010-TP-ORD

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: May 27, 2011

1.9 <u>Payment Arrangements</u> (cont'd)

1.9.2 Deposits

A Applicants for service may be required prior to establishing service to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Reestablishment of credit for service with be in accordance with Rule 4901:1-17-04.

B The deposit will not exceed an amount equal to two month's average monthly bill for all regulated local exchange services for ensuing twelve months, plus thirty percent (30%) of estimated monthly charges.

C Guarantee of Payment: The Company may accept, in lieu of deposit, a contract signed by a guarantor satisfactory to the Company whereby payment of a specified sum, not exceeding the deposit requirement is guaranteed. The term of such contract shall be for no longer than 12 months, but shall automatically terminate after the customer has closed and paid the account with the utility, or at the guarantor's request upon 30 days' written notice to the Company. Should the guarantee contract be insufficient according to (D) below, a cash deposit or a new or additional guarantee may be required for good cause upon reasonable written notice to the customer.

The service of any customer who fails to comply with these requirements may be disconnected upon notice as prescribed in Ohio Rules. The Company shall mail the guarantor copies of all disconnect notices sent to the customer whose account the guarantor has guaranteed unless the guarantor waives such notice in writing.

D Reestablishment of credit: An applicant for service who previously has been a customer of the utility and whose service was discontinued because of nonpayment of his bills may be required to pay such bill together with the reconnection charge, and to reestablish his credit by depositing the amount prescribed in Section 1.9.2.

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Effective Date: April 15, 2024

1.9 <u>Payment Arrangements</u> (cont'd)

1.9.3 Refund of Deposits

A A deposit will be refunded to a customer after twelve consecutive months of prompt payments, as defined in "Explanation of Terms" and below, of telephone service invoices. A customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having had more than two occasions on which his bill was not paid by the time specified by the regulations of the utility regarding prompt payment of bills, and the customer is not currently delinquent in the payment of his bills. The Company will refund the deposit to the customer by direct payment, or, at the customer's request, apply deposit as a credit to the customer's account.

B When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company will return the deposit to the customer or, at the customer's request, apply deposit as a credit to the Customer's account.

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- 1.9 <u>Payment Arrangements</u> (cont'd)
 - 1.9.4 Interest to Be Paid on Deposits

A Interest will be paid on in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code. Interest shall accrue on deposits held over 180 days and shall be paid to the Customer as follows:

- (i) by credit to the customer's account once annually;
- (ii) by payment to the Customer upon request, once annually;

(iii) by adding accrued interest to the amount of the deposit when refunded to the customer;

(iv) by applying interest to any unpaid bill of the Customer upon termination of service with the Company.

All requirements for establishment of credit will be consistent with Rules 4901:1-17 and 4901:1-5-13 & 14 of the Commission's Minimum Telephone Service Standards.

1.9.5 Bills and Collection of Charges

A Bills will be rendered monthly to Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.

B All service, monthly recurring charges and non-recurring charges are due and payable within 14 days of the post mark on the bill, provided however, that installation charges may be spread out over 3 months.

C The Company shall present bills for recurring charges monthly to the Customer, in advance of the month which service is provided.

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Effective Date: April 15, 2024

- 1.9 <u>Payment Arrangements (cont'd)</u>
 - 1.9.5 <u>Bills and Collection of Charges</u> (cont'd)

D For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

E A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

F A minimum charge of \$10 and a maximum charge of \$25 will be assessed for checks with insufficient funds or non-existing accounts. The Company may waive the bad check charge under appropriate circumstances.

G If Customer chooses to place information services provider (ISP) calls or receives calls via a non-Metropolitan Telecommunications of Ohio affiliated carrier, customer will be liable for all charges related to such calls; including without limitation, charges billed to the Company or Customer by ISP or other carriers, any applicable rebilling charge and charges for any service provided by the Company or its affiliates.

H The Company's bills and billing practices will be consistent with MTSS Rule 4901:1-5-15.

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Effective Date: April 15, 2024

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1. Local Exchange Service Regulations (cont'd)

1.9 <u>Payment Arrangements (cont'd)</u>

1.9.6 Disputed Bills

A The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.

B The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

C The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

Metropolitan Telecommunications of Ohio 55 Water Street, Floor 31 New York, New York 10041 (877) 638-8351

Ohio Public Utilities Commission 180 E. Broad Street Columbus, OH 43215 Toll Free: (800) 686-7826

10-1010-TP-ORD

Effective Date: October 24, 2012

2.1 Serving Areas

- 2.1.1 Counties
- A This Product Guide is effective only in those areas where a Commission T/D approved interconnection agreement exists. T/D

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10-1010-TP-ORD

Effective Date: October 24, 2012

2.1 <u>Serving Areas</u>

2.1.2 SBC Exchange Service Areas

Exchange Services are provided in limited geographic areas. Exchange Services are provided at the following locations and in the following areas:

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE <u>AREA</u>
Aberdeen	Aberdeen Ripley
Akron	Akron Atwater Greensburg Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown
Alliance	Alliance Atwater Canton Marlboro Sebring

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA

Alton	Columbus Met. Area London
Arabia	Arabia Guyan Ironton Walnut
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown
Barnesville	Barnesville Beallsville Bethesda Somerton
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfield

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Beavercreek	Dayton Met. Area Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia
Bedford	Cleveland Met. Area Chesterland
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge
Bellaire	
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia
Belpre	Belpre Marietta

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Effective Date: April 15, 2024

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Berea	Cleveland Met. Area Chesterland
Bethesda	Bethesda Barnesville Beallsville Somerton
Bloomingburg	Bloomingburg Jeffersonville New Holland Sedalia Washington Ct. House
Bloomingville	Bloomingville Castalia Sandusky
Bowersville	Bowersville Jamestown Milledgeville Xenia
Brecksville	Cleveland Met. Area Chesterland
Burton	Burton Chagrin Falls Cleveland Terrace

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Effective Date: April 15, 2024

2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canton
Canal Winchester	Columbia Met. Area Carroll Lancaster
Canfield	Canfield North Jackson North Lima Salem Youngstown
Canton	Canton Alliance Canal Fulton Hartville Louisville Magnolia Waynesburg Marlboro Massillon Navarre North Canton

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA

Carroll

Cedarville

EXCHANGE AREAS IN LOCAL SERVICE AREA

Carroll Bloomingville Sandusky

Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs - Clifton Xenia

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE <u>AREA</u>
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley
Chagrin Falls	Burton Cleveland Met. Area Chesterland
Cheshire	Cheshire Gallipolis Vinton
Chesterland	Chesterland Cleveland Met. Area Kirtland
Carroll	Carroll Bloomingville Sandusky
Castalia	Castalia Bloomingville Sandusky

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs - Clifton Xenia
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley
Chagrin Falls	Burton Cleveland Met. Area Chesterland
Cheshire	Cheshire Gallipolis Vinton
Chesterland	Chesterland Cleveland Met. Area Kirtland

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Conesville	Conesville Coshocton Dresden West LaFayette
Corning	Corning New Lexington Shawnee
Coshocton	Coshocton Conesville West LaFayette
Dalton	Dalton Massillon
Danville	Danville Hillsboro Sugar Tree Ridge
Dayton	Dayton Met. Area Donnelsville Enon Franklin Jamestown Medway Middletown New Carlisle Spring Valley

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2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Dayton	Yellow Springs-Clifton Xenia
Donnelsville	Donnelsville Dayton Met. Area Enon Medway New Carlisle North Hampton Springfield
Dresden	Dresden Conesville Zanesville
Dublin	Columbus Met. Area
Duffy	Duffy Clarington Graysville New Matamoras Woodsfield
East Liverpool	East Liverpool Lisbon Rogers Salineville Wellsville

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs-Clifton
Fairborn	Dayton Met.Area Donneslville Enon Medway New Carlisle Spring Valley Yellow Springs-Clifton
Findlay	Findlay
Fletcher - Lena	Fletcher - Lena Christiansburg Piqua

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Fostoria	Fostoria
	New Riegal
Franklin	Dayton
	Franklin
	Miamisburg-West
	Carrollton
	Middletown
Fremont	Fremont
Temont	Lindsey
Fultonham	Fultonham
	New Lexington
	Roseville
	Somerset
	Zanesville

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA

Gahanna

Gallipolis

EXCHANGE AREAS IN LOCAL SERVICE AREA

Columbus Met. Area

Gallipolis Cheshire Guyan Rio Grande Vinton Walnut

Gates Mills

Cleveland Met. Area Chesterland Kirtland Mentor

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS	IN LOCAL SERVICE AREA
Girard	Girard Hubbard Niles Youngstown	
Glenford	Glenford New Lexington Somerset Thornville	
Gnadenhutten	Gnadenhutten Newcomerstown Uhrichsville	
Graysville	Graysville Duffy Lewisville New Matamoras Woodsfield	
Greensburg	Greensburg Akron Manchester North Canton Uniontown	
Grove City	Columbus Met. Area	
Groveport	Columbus Met.	
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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE
	AREA
Guyan	Guyan
	Arabia
	Gallipolis
	Walnut
Harrisburg	Columbus Met. Area
Hamsburg	London
	London
Hartville	Hartville
	Akron
	Canton
	Louisville
	Marlboro
	North Canton
	Uniontown
Hillcrest	Cleveland Met. Area
	Chesterland
	Kirtland
Hilliand	Columbus Met. Area
Hilliard	Columbus Met. Area
Hillsboro	Hillsboro
	Belfast
	Danville
	Marshall
	Rainsboro
	Sugar Tree Ridge

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2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

Holland

Toledo Met. Area

AREA

EXCHANGE AREAS IN LOCAL SERVICE

Hubbard

Hubbard Girard Lowellville Youngstown Sharon

Independence

Cleveland Met. Area Chesterland

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Ironton	Ironton Arabia
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia
Jeffersonville	Jeffersonville Bloomingburg Jamestown Milledgeville Sedalia South Solon Washington Ct. House

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2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Leroy	Leroy Cleveland Mentor Painesville Willoughby
Lewisville	Lewisville Graysville Woodsfield
Lindsey	Lindsey Fremont
Lisbon	Lisbon Columbiana East Liverpool East Palestine Leetonia Rogers Salem Salineville Wellsville New Waterford
Lockbourne	Columbus Met. Area

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
London	London Alton Columbus Harrisburg Sedalia South Charleston South Solon South Vienna West Jefferson
Louisville	Louisville Canton Hartville North Canton
Lowellville	Lowellville Hubbard North Lima Youngstown
Magnolia- Waynesburg	Magnolia-Waynesburg Canton
Manchester	Manchester Akron Canal Fulton Greensburg
Mantua	Mantua Kent

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
D	
Ravenna	
Marietta	Marietta
	Newport
	Belpre
	New Matamoras
Marlboro	Marlboro
Mariboro	Alliance
	Atwater
	Canton
	Hartville
	Rootstown
Marshall	Marshall
Waishan	Belfast
	Hillsboro
	Rainsboro
Martins Ferry- Bridgeport	
Matthe Forty Diregeport	
Massillon	Massillon
	Canal Fulton
	Canton
	Dalton
	Navarre
	North Canton
Maumee	Toledo Met. Area

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2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Medway	Medway
meanay	Dayton Met. Area
	Donnelsville
	New Carlisle
	Springfield
Mentor	Mentor
	Gates Mills
	Kirtland
	Leroy
	Painesville
	Wickliffe
	Willoughby
Miamisburg-West	Dayton Met. Area
C	Donnelsville
	Enon
	Franklin
	Medway
	New Carlisle
	Spring Valley

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA

Middletown

EXCHANGE AREA

Middletown Dayton Franklin Monroe Trenton

Milledgeville

Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. House

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Mingo Junction	Mingo Junction Steubenville
Mogadore	Mogadore Akron Kent Uniontown
Monroe	Monroe Middletown Trenton
Montrose	Cleveland Met. Area
Murray City	Murray City Nelsonville Shawnee
Navarre	Navarre Canton Massillon
Nelsonville	Nelsonville Murray City Shawnee
New Albany	Columbus Met.

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield
Newcomerstown	Newcomerstown Gnadenhutten West LaFayette
New Holland	New Holland Bloomingburg Washington Ct. House

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

New Lexington

New Lexington Corning Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville

New Matamoras

New Matamoras Duffy Graysville Marietta Newport

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Newport	Newport
Temport	Marietta New Matamoras
New Riegel	New Riegel Fostoria Tiffin
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Youngstown
Niles	Niles Girard North Jackson Youngstown
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE <u>AREA</u>
North Hampton	North Hampton Christiansburg Donnelsville New Carlisle Springfield Tremont City
North Jackson	North Jackson Canfield Niles Youngstown
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford
North Royalton	Cleveland Met. Area Chesterland
Norwich	Norwich Philo Zanesville
Olmsted Falls	Cleveland Met. Area Chesterland

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA

Painesville

EXCHANGE AREA

Painesville Kirtland Leroy Mentor Willoughby

Perrysburg

Philo

Toledo Met. Area

Philo Norwich Roseville Zanesville

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE <u>AREA</u>
Piqua	Piqua Fletcher-Lena Pitchin Cedarville South Charleston Springfield Yellow Springs-Clifton
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs-Clifton
Rainsboro	Rainsboro Hillsboro Marshall
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Reynoldsburg	Columbus Met. Area
Rio Grande	Rio Grande Gallipolis Vinton Walnut
Ripley	Ripley Aberdeen
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron
Roseville	Roseville Fultonham New Lexington Philo Zanesville

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Rushville	Rushville
	Lancaster
	Somerset
	Thornville
St. Clairsville	Bethesda
Salem	Canfield
	East Palestine
	Salem
	Columbiana
	Leetonia
	Lisbon
	Youngstown

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2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Salineville	Salineville East Liverpool Lisbon Wellsville
Sandusky	Sandusky Bloomingville Castalia
Sebring	Sebring Alliance
Sedalia	Sedalia Bloomingburg Jeffersonville London South Solon

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Sharon	Sharon Hubbard Youngstown
Shawnee	Shawnee Corning Murray City Nelsonville New Lexington
Somerset	Somerset Fultonham Glenford New Lexington Rushville Thornville
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston
South Vienna	South Vienna London South Charleston Springfield
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs-Clifton
Spring Valley	Spring Valley Dayton Met. Area Xenia

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2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Steubenville	Steubenville Mingo Junction Toronto
Strongsville	Cleveland Met. Area Chesterland
Sugar Grove	Sugar Grove Lancaster
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester
Terrace	Cleveland Met. Area Burton Chesterland Kirtland
Thornville	Thornville Glenford New Lexington Rushville Somerset
Tiffin	Tiffin New Riegel

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Effective Date: April 15, 2024

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Toledo	Toledo Met. Area
Toronto	Toronto
	Steubenville
	Wellsville
Tremont City	Tremont City
,	North Hampton
	Springfield
Trenton	Trenton
	Middletown
	Monroe
Trinity	Cleveland Met. Area
	Chesterland
Uhrichsville	Uhrichsville
	Gnadenhutten
Uniontown	Uniontown
	Akron
	Greensburg
	Mogadore
	Hartville North Canton
	North Canton
Upper Sandusky	Upper Sandusky

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Vandalia	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley
Victory	Cleveland Met. Area Chesterland
Vinton	Vinton Cheshire Gallipolis Rio Grande

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Walnut	Walnut Arabia Gallipolis Guyan Rio Grande
Washington Ct. House	Washington Ct. House Bloomingburg Jeffersonville Milledgeville New Holland
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Westerville	Columbus Met. Area
West Jefferson	Columbus Met. London
West LaFayette	West LaFayette Conesville Coshocton Newcomerstown
Whitehouse	Toledo Met.
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville
Winchester	Winchester Sugar Tree Ridge

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Woodsfield	Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton
Worthington	Columbus Met. Area
Xenia	Xenia Beavercreek Bellbrook Bowersville Cedarville Jamestown Spring Valley Yellow Spring-Clifton Dayton

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2.1.2 <u>SBC Exchange Service Areas</u> (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Yellow Springs-Clifton Yellow Springs-Clifton Cedarville Enon Fairborn Pitchin Xenia Springfield Dayton Zanesville Dresden Fultonham

Zanesville

Dresden Fultonham Norwich Philo Roseville New Lexington

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2.

<u>Services Description and Rates</u> (cont'd) 2.1.3 <u>Frontier Exchange Service Areas</u>	Т
EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Adena	Adena, Cadiz, Dillonvale, Martins Ferry-Bridgeport and St. Clairsville
Albany	Albany, Athens and Wilkesville
Amanda	Amanda, Canal Winchester and Lancaster
Amesville	Amesville, Athens, Bartlett and Chesterhill
Amsterdam	Amsterdam, Bergholz, Harlem Springs, Richmond and Steubenville
Antwerp	Antwerp and Paulding
Arlington	Arlington, Findlay, Jenera and Mt. Blanchard
Ashland	Ashland, Hayesville, Nova, Polk, Red Haw, Savannah and Sullivan
Ashley	Ashley, Delaware, Kilbourne and Marengo
Ashville	Ashville, Circleville, Columbus and Lockbourne

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2.	Services Description and Rates (cont'd)		
	2.1.3 <u>Frontier Exchange Service Areas</u> (cont'd)		
	EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	Baltic	Baltic, Berlin, New Philadelphia and Sugarcreek	
	Baltimore	Baltimore, Canal Winchester, Carroll, Lancaster, Millersport, Pataskala and Pleasantville	
	Barlow	Barlow, Bartlett, Watertown and Marietta	
	Beach City	Beach City, Bolivar, Brewster, Massillon, Navarre, Strasburg and Wilmot	
	Beaver	Beaver, Piketon and Waverly	
	Bellevue	Bellevue	
	Bergholz	Amsterdam, Bergholz and Harlem Springs	
	Berlin	Baltic, Berlin, Millersburg, Sugarcreek and Wilmot	
	Berlin Heights	Berlin Heights, Huron and Norwalk	
	Bettsville	Bettsville, Fremont, Helena, Old Fort, and Tiffin	
	Beverly	Beverly, Lowell, Stockport, Watertown and Marietta	
	Blanchester	Blanchester, Butlerville, Clarksville, Martinsville and Wilmington	

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2. <u>Services Description and Rates</u> (cont'd)		
2.1.3 <u>Frontier Exchange Service Areas</u> (cont'd) T		
EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
Bloomville	Bloomville, Republic and Tiffin	
Bolivar	Beach City, Bolivar, Canton, Mineral City, New Philadelphia and Strasburg	
Bowerston	Bowerston, Scio, Uhrichsville and New Philadelphia	
Bowling Green	Bowling Green, Cygnet, Haskins-Tontogany, Pemberville, Portage, Wayne-Bradner and Weston	
Bremen	Bremen, Lancaster and Rushville	
Brewster	Beach City, Brewster, Massillon, Navarre and Wilmot	
Brilliant	Brilliant, Mingo Junction, Smithfield and Steubenville	
Brookville	Brookville, Lewisburg, New Lebanon, Phillipsburg, Trotwood and Dayton	
Brunswick	Brunswick, Hinckley, Valley City and the exchanges of the Cleveland Metropolitan Area, such are consisting of Cleveland, Bedford, Berea, Brecksville, Chagrin Falls, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmstead Falls, Strongsville, Terrace, Trinity Victory, Wickliffe and Willoughby	

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2.

Services Description and Rates (cont'd) Т 2.1.3 Frontier Exchange Service Areas (cont'd) **EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA** Bryan, Edgerton, Edon, Evansport, Montpelier, Ney and Bryan West Unity. Burbank, Congress, Creston, Lodi, West Salem and Burbank Wooster Byesville Byesville and Cambridge Cadiz Cadiz, Adena, Flushing, Freeport, Hopedale, Jewett and Scio Caldwell Caldwell, Dexter City and Summerfield Cambridge Byesville, Cambridge, New Concord and Old Washington Carey, Findlay and Upper Sandusky Carey Carrollton Carrollton, Dellroy, Harlem Springs, Malvern, Mechanicstown and Pattersonville Catawba Catawba, Mechanicsburg and Springfield Celina Celina, Coldwater, Maria Stein, Mendon, Rockford, St. Marys and Wabash

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2. Services Description and Rates (cont'd) Т Frontier Exchange Service Areas (cont'd) 2.1.3 EXCHANGE AREA **EXCHANGE AREAS IN LOCAL SERVICE AREA** Chatham Chatham, Medina and Spencer Chesapeake Chesapeake, Ohio and Huntington, West Virginia **Cheshire Center** Cheshire Center, Delaware, Kilbourne, Rathbone, Sunbury and the exchanges of the Columbus Metropolitan Area, such area consisting of the exchanges of Columbus, Worthington, Westerville, Gahanna, Reynoldsburg, Lockbourne, Grove City, New Albany, Canal Winchester, Groveport, Harrisburg, Alton, West Jefferson, Hilliard and Dublin Circleville Ashville, Circleville, Laurelville and Williamsport Clarksville Blanchester, Clarksville and Wilmington. Clyde Clyde Coldwater Celina, Coldwater, Fort Recovery, Maria Stein, and Wabash Congress Burbank, Congress, Red Haw, West Salem and Wooster Convoy Convoy, Scott, Van Wert and Willshire-Wren Cooperdale Cooperdale, Coshocton, Dresden, Frazeysburg and Warsaw

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2. <u>Services Description and Rates</u> (cont'd)		
2.1.3 <u>Frontier Exchange Service Areas</u>	(cont'd)	Т
EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE <u>AREA</u>	
Crestline	Crestline	
Creston	Burbank, Creston, Seville, Westfield Center and Wooster	
Curtice-Oregon	Curtice-Oregon, Genoa and Toledo	
Decatur	Decatur, Ripley and Russellville	
Delaware	Delaware, Ashley, Cheshire Center, Kilbourne, Ostrander, Radnor and Rathbone	
Dellroy	Carrollton and Dellroy	
Dexter City	Caldwell, Dexter City, Lower Salem and Summerfield	
Dillonvale-Mt. Pleasant	Dillonvale-Mt. Pleasant, Adena, Smithfield, Tiltonville, and Martins Ferry-Bridgeport	
East Rochester	East Rochester, Hanoverton, Minerva and North Georgetown	
Edgerton	Bryan, Edgerton and Edon	
Edon	Bryan, Edgerton and Edon	

Elmore

Elmore and Toledo

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2. Services Description and Rates (cont'd) Т 2.1.3 Frontier Exchange Service Areas (cont'd) EXCHANGE AREAS IN LOCAL SERVICE AREA **EXCHANGE AREA** Englewood Dayton Metropolitan Area, such area consisting of Dayton, Beaver Creek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton and Vandalia; Englewood; Phillipsburg; Trotwood and West Milton Bryan, Defiance, Evansport, Jewell and Ridgeville Evansport Farmersville Dayton, Farmersville, Germantown, Gratis, Liberty, Miamisburg-West Carrollton, New Lebanon and West Alexandria Fayette Archbold, Fayette and Wauseon Felicity, Hamersville, Higginsport, Cincinnati, Clermont Felicity and Bethel Flushing Flushing, Cadiz, Freeport, and St. Clairsville Forest Forest, Mt. Blanchard and Wharton Fort Recovery Coldwater, Fort Recovery and Wabash Freeport Freeport, Cadiz, Flushing and Uhrichsville Galion Galion Garrettsville Garrettsville, Hiram, Parkman, Ravenna and Windham

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2. Services Description and Rates (cont'd) Т 2.1.3 Frontier Exchange Service Areas (cont'd) EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA Genoa Curtice-Oregon, Genoa, Toledo and Woodville Georgetown Georgetown, Hamersville, Higginsport Mt. Orab, Ripley, Russellville and Sardima Gibsonburg Gibsonburg, Helena and Fremont Grafton Elyria. Grafton and North Eaton Grand Rapids Felicity, Hamersville, Higginsport, Cincinnati, Clermont and Bethel Gratis Camden, Farmersville, Germantown, Gratis, Green Camp and Marian Green Camp Greenfield Greenfield and Leesburg Greenwich Greenwich and Norwalk Guysville Athens, Coolville and Guysville

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2.	Services Description and Rates (cont'd)	
	2.1.3 <u>Frontier Exchange Service Are</u>	as (cont'd) T
	EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
	Hamersville	Bethel, Cincinnati, Clermont, Felicity, Georgetown, Hamersville, Higginsport and Mt. Orab
	Hanoverton	East Rochester, Hanoverton, Lisbon, North Georgetown, Salem and Winona
	Harlem Springs	Amsterdam, Bergholz, Carrollton, Harlem Springs and Mechanicstown
	Harpster	Harpster, Marion and Upper Sandusky
	Haskins-Tontogany	Bowling Green, Grand Rapids, and Haskins-Tontogany, and Toledo
	Hayesville	Ashland and Hayesville
	Helena	Bettsville, Gibsonburg, Helena and Fremont
	Hicksville	Hicksville
	Higginsport	Cincinnati, Clermont, Felicity, Georgetown, Hamersville and Higginsport
	Homerville	Homerville, Lodi, Medina, Spencer and West Salem
	Huron	Huron, Berlin Heights and Sandusky

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2.1.3 Frontier Exchange Service Areas (cont'd)

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EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Idaho	Idaho, Piketon and Waverly
Jackson	Jackson, Oak Hill and Wellston
Jenera	Arlington, Findlay, Jenera and Rawson
Jewett	Cadiz, Jewett and Scio
Kelleys Island	Kelleys Island and Sandusky
Kilbourne	Ashley, Cheshire Center, Columbus, Delaware, Kilbourne and Sunbury
Knoxville	Knoxville, Steubenville and Toronto
Lakeville	Big Prairie, Lakeville, Loudonville and Nashville
LaRue	LaRue and Marion
Laura	Laura, Phillipsburg and West Milton
Laurelville	Circleville, Hallsville and Laurelville
Leesburg	Greenfield and Leesburg

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2. <u>Services Description and Rates</u> (cont'd)

2.1.3 <u>Frontier Exchange Service Areas</u> (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Letart Falls	Letart Falls, Pomeroy and Portland
Lewisburg	Brookville, Lewisburg and West Manchester
Liberty	Farmersville, Liberty, New Lebanon, Trotwood and Dayton Metropolitan Area, such area consisting of Dayton, Beaver Creek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton and Vandalia
Lodi	Burbank, Homerville, Lodi, Medina, Westfield Center and West Salem
Logan	Logan
Loudonville	Lakeville, Loudonville and Perrysville
Lowell	Beverly, Lowell, Lower Salem, Marietta and Watertown
Lower Salem	Dexter City, Lowell, Lower Salem and Marietta
Lynchburg	Danville, Hillsboro and Lynchburg

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2.	Services Description and Rates (cont'd)	
	2.1.3 <u>Frontier Exchange Service Areas</u>	(cont'd) T
	EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
	Malvern	Canton, Carrollton, Malvern and Minerva
	Manchester	Manchester and West Union
	Marblehead	Marblehead and Port Clinton
	Maria Stein	Celina, Coldwater, Maria Stein, Minster and Yorkshire
	Marion	Caledonia, Green Camp, Harpster, LaRue, Marion,Morral, Prospect and Waldo
	Martinsville	Blanchester, Martinsville, New Vienna, and Wilmington.
	McArthur	McArthur and Wilkesville
	McComb	Findlay and McComb
	Mechanicsburg	Catawba, Mechanicsburg, Resaca, Urbana and Woodstock
	Mechanicstown	Carrollton, Harlem Springs and Mechanicstown
	Medina	Chatham, Homerville, Lodi, Medina, Seville, Sharon Center, Spencer, Valley City and Westfield Center

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2. <u>Services Description and Rates</u> (cont'd)		
2.1.3 <u>Frontier Exchange Service Are</u>	as (cont'd) T	
EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
Mendon	Celina and Mendon	
Milan	Milan and Norwalk	
Millersport	Baltimore, Hebron, Lancaster, Millersport, Pleasantville	
	and Thornville	
Mineral City	Bolivar, Mineral City and New Philadelphia	
Minerva	Canton, East Rochester, Malvern, Minerva, Paris and Pattersonville	
Minster	Minster, Maria Stein and New Bremen	
Monroeville	Monroeville and Norwalk	
Montpelier	Bryan, Montpelier, Pioneer and West Unity	
Montrose	Akron and Montrose	
Morning Sun	Camden, Eaton, Hamilton, Morning Sun, Oxford and West College Corner, Indiana	
Morral	Marion and Morral	
Mt. Blanchard	Arlington, Findlay, Forest, Mt. Blanchard, Vanlue and Wharton	

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2.1.3 <u>Froi</u>	ntier Exchange Service Areas	(cont'd)	T
EXCHANG	SE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
Mt. Orab		Cincinnati, Clermont, Fayetteville, Georgetown, Hamersville, Mt. Orab, Sardinia and Williamsburg	
Mowrystow	n	Danville, Mowrystown, Sardinia, Sugar Tree Ridge and	;
Nevada		Hillsboro Bucyrus, Nevada and Upper Sandusky	
New Breme	n	Minster, New Bremen and St. Marys	
New Burling	gton	Dayton, New Burlington, Wilmington and Xenia	
New Concor	rd	Cambridge, New Concord and Norwich	
New Londo	n	New London and Norwalk	
New Marshi	field	Athens and New Marshfield	
New Philade	elphia	Baltic, Bolivar, Mineral City, Newcomerstown, Ne Philadelphia, Strasburg, Sugarcreek, Bowerston, Gnadenhutten and Urichsville	w
New Vienna	1	Martinsville, New Vienna, Sabina and Wilmington	
New Washin	ngton	New Washington	
Ney		Bryan, Ney and Defiance	

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2.1.3 <u>Frontier Exchange Service Areas</u> (cont'd)

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EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

North Baltimore	Bloomdale, Cygnet, North Baltimore and Van Buren
North Eaton	Columbia Station, Elyria, Grafton and North Eaton
North Georgetown	Alliance, Damascus, East Rochester, Hanoverton, North Georgetown, Sebring and Winona
North Star	North Star, Rossburg and Yorkshire
Norwalk	Berlin Heights, Greenwich, Milan, Monroeville, New London. Norwalk and Wakeman
Oak Harbor	Oak Harbor
Oak Hill	Jackson and Oak Hill
Oberlin	Elyria and Oberlin
Ohio City	Ohio City, Rockford, Van Wert and Willshire-Wren
Ostrander	Delaware, Radnor, Rathbone and Ostrander
Oxford	Cincinnati, Hamilton, Morning Sun and Oxford, Ohio and West College Corner, Indiana

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2. Services Description and Rates (cont'd) 2.1.3 Frontier Exchange Service Areas (cont'd) **EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA** Paris Alliance, Canton, Minerva and Paris Payne and Paulding Payne Peebles Peebles, Seaman, Sinking Spring and West Union Pemberville Bowling Green and Pemberville Loudonville and Perrysville Perrysville

Brookville, Dayton, Englewood, Laura, Phillipsburg and West Milton

Beaver, Idaho, Piketon and Waverly

Montpelier, Pioneer and West Unity, Ohio and Ransom, Michigan

Dublin, Hilliard, Plain City, Resaca and West Jefferson and all calls to stations bearing the designations of Columbus, Alton, Canal Winchester, Gahanna, Grove City, Groveport, Harrisburg, Lockburne, New Albany, Reynoldsburg, Westerville and Worthington

Baltimore, Lancaster, Millersport, Pleasantville, Rushville and Thornville

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Phillipsburg

Piketon

Pioneer

Plain City

Pleasantville

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2. <u>Services Description and Rates</u> (cont'd)		
2.1.3 <u>Frontier Exchange Service Areas</u>	(cont'd) T	
EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
Plymouth	Plymouth and Willard	
Polk	Ashland, Polk, Red Haw, Savannah, Sullivan and West Salem	
Pomeroy	Chester, Letart Falls, Pomeroy and Portland, Ohio and Mason and New Haven, West Virginia	
Port Clinton	Marblehead and Port Clinton	
Portland	Letart Falls, Pomeroy and Portland	
Portsmouth	Minford-Stockdale and Portsmouth, Ohio and South Shore, Kentucky	
Port William	Port William, Sabina and Wilmington	
Prospect	Marion, Prospect, Radnor and Richwood	
PUT-IN-BAY	PUT-IN-BAY	
Radnor	Delaware, Ostrander, Prospect and Radnor	

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2. Services Description and Rates (cont'd) 2.1.3 Frontier Exchange Service Areas (cont'd) **EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE** AREA Rathbone Cheshire Center, Delaware, Ostrander, Rathbone and the Columbus Metropolitan area, such area consisting of Columbus, Alton, Canal Winchester, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Lockbourne, New Albany, Reynoldsburg, Westerville, West Jefferson and Worthington Rawson Findlay, Jenera and Rawson Red Haw Ashland, Congress, Polk, Red Haw and West Salem Republic Bloomville, Green Springs, Republic and Tiffin Alton, Columbus, Hilliard, London, Mechanicsburg, Resaca Milford Center, Plain City, Resaca and West Jefferson Richmond Amsterdam, Richmond and Steubenville Richwood Magnetic Springs, Prospect and Richwood Russellville Decatur, Georgetown, Ripley and Russellville

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2. <u>Services Description and Rates</u> (cont'd)		
2.1.3 <u>Frontier Exchange Service Areas</u>	(cont'd) T	
EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
Sabina	New Vienna, Port William, Sabina and Wilmington	
Sardinia	Georgetown, Mt. Orab, Mowrystown and Sardinia	
Savannah	Ashland, Polk and Savannah	
Scio	Bowerston, Cadiz, Jewett and Scio	
Scott	Convoy, Grover Hill, Scott and Van Wert	
Seaman	Peebles, Seaman, West Union and Winchester	
Seville	Creston, Medina, Seville and Westfield Center	
Shade	Athens and Shade	
Sharon Center	Medina, Sharon Center, Akron and Wadsworth	
Sinking Spring	Peebles and Sinking Spring	
Smithfield	Brilliant, Dillonvale, Smithfield and Steubenville	
Spencer	Chatham, Homerville, Medina and Spencer	
Spencerville	Spencerville, Venedocia and Lima	

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2. <u>Services Description and Rates</u> (cont'd)		
2.1.3 <u>Frontier Exchange Service Areas</u>	(cont'd) T	
EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
St. Marys	Celina, St. Marys and New Bremen	
Strasburg	Beach City, Bolivar, New Philadelphia and Strasburg	
Sugarcreek	Baltic, Berlin, New Philadelphia and Sugarcreek	
Summerfield	Caldwell, Dexter City and Summerfield	
Sylvania	Lost Peninsula, Michigan; Sylvania and Toledo Metropolitan Area, such area consisting of Toledo, Holland, Maumee, Perrysburg and Whitehouse	
The Plains	Athens and The Plains	
Tiltonsville	Dillonvale, Martins Ferry-Bridgeport and Tiltonsville	
Tipp City	Christiansburg, New Carlisle, Tipp City, Troy and Dayton	
Trotwood	Brookville, Englewood, Liberty, New Lebanon, Trotwood and the Dayton Metropolitan Area, such area consisting of Dayton, Beaver Creek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton and Vandalia	
Troy	Christiansburg, Covington, New Carlisle, Pleasant Hill, Tipp City, West Milton, and Troy	

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2. <u>Services Description and Rates</u> (cont'd)

2.1.3 <u>Frontier Exchange Service Areas</u> (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA AREA

Valley City	Brunswick, Medina and Valley City
Van Buren	Arcadia, Findlay, North Baltimore and Van Buren
Wadsworth	Akron, Rittman, Sharon Center and Wadsworth
Wakeman	Norwalk and Wakeman
Waldo	Marion and Waldo
Warsaw	Cooperdale, Coshocton and Warsaw
Watertown	Barlow, Bartlett, Beverly, Lowell, Marietta, Stockport and Watertown
Waverly	Beaver, Idaho, Piketon and Waverly
Wayne-Bradner	Wayne-Bradner and Bowling Green.
Wellington	Elyria and Wellington
Wellston	Jackson and Wellston
West Alexandria	Eaton, Farmersville, Gratis, New Lebanon and West Alexandria

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2.

Services Description and Rates (cont'd)	
2.1.3 <u>Frontier Exchange Service Areas</u>	(cont'd) T
EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Westfield Center	Creston, Lodi, Medina, Seville and Westfield Center
West Milton	Dayton, Englewood, Laura, Phillipsburg, Troy and West Milton
Weston	Bowling Green, Deshler, Grand Rapids and Weston
West Salem	Burbank, Congress, Homerville, Lodi, Polk, Red Haw and West Salem
West Union	Manchester, Peebles, Seaman and West Union
West Unity	Bryan, Monpelier, Pioneer and West Unity
Wharton	Forest, Mt. Blanchard, Upper Sandusky, Vanlue and Wharton
Wilkesville	Albany, McArthur and Wilkesville

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2. <u>Services Description and Rates</u>	(cont'd)
2.1.3 <u>Frontier Exchange Service Areas</u>	(cont'd) T
EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
Willard	Willard, Attica and Plymouth
Williamsport	Circleville and Williamsport
Willshire-Wren	Convoy, Ohio City, Rockford, Van Wert and Willshire- Wren
Wilmington	Blanchester, Clarksville, Martinsville, New Burlington, New Vienna, Port William, Sabina and Wilmington
Wilmot	Beach City, Berlin, Brewster, Massillon, Millersburg Wilmot and Wooster

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2.	Services Description and Rates (cont'd)	
	2.1.3 <u>Frontier Exchange Service Areas</u>	(cont'd) T
	EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA
	Winona	Damascus, Hanoverton, Lisbon, North Georgetown, Salem and Winona
	Woodstock	Marysville, Mechanisburg, Milford Center, North Lewisburg, Urbana and Woodstock
	Yorkshire	Maria Stein, North Star, Versailles and Yorkshire

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2.1.4 Calling Areas

- A) <u>Metropolitan Areas (SBC)</u>
 - 1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby

Montrose

2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus Alton Canal Winchester Hilliard Lockbourne New Albany

Dublin Gahanna Grove City Groveport Harrisburg Reynoldsburg Westerville West Jefferson Worthington

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2.	2. <u>Services Description and Rates</u> (cont'd)					
	2.1.4	<u>Calling</u>	<u>g Ar</u>	<u>eas (</u> cont'd)		Т
		A)	Me	tropolitan Areas (SBC) (cont'd)		Т
			3)	The exchange areas included in follows:	n the Dayton Metropolitan Area are as	
				Dayton	Fairborn	
				Beavercreek	Miamisburg-West Carrollton	
				Bellbrook Centerville	Vandalia	
			4)	The exchange areas included in follows:	n the Toledo Metropolitan Area are as	
				Toledo Maumee Perrysburg Whitehouse	Holland	

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2.1.5 FRONTIER EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

<u>Customer</u> <u>Exchange</u>	Called Exchange	Extended Area
Guysville	Athens	1
Guysvine	Coolville	1
Hamersville	Bethel	1
	Cincinnati	3
	Clermont	2
	Felicity	1
	Georgetown	1
	Higginsport	1
	Mt. Orab	1
Hanoverton	East Rochester	1
	Lisbon	1
	North Georgetown	1
	Winona	1
Harlem Springs	Amsterdam	1
	Bergholz	1
	Carrollton	1
	Mechanicstown	1
Harpster	Marion	2
Pore-	Upper Sandusky	1
	- FF	
Haskins-Tontogany	Bowling Green	1
	Grand Rapids	1

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2.1.5 FRONTIER EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

<u>Customer</u> <u>Exchange</u>	Called Exchange	Extended Area
Hayesville	Ashland	1
Helena	Bettsville	1
	Fremont	1
	Gibsonburg	1
Hicksville	None	
Higginsport	Cincinnati	3
	Clermont	3
	Felicity	1
	Georgetown	1
	Hamersville	1
Homerville	Lodi	1
	Spencer	1
	West Salem	1
Huron	Berlin Heights	1
	Sandusky	1
Idaho	Piketon	1
	Waverly	1
		-

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Ada	5	Alger, Bluffton, Findlay**, Kenton**, Lafayette, Lima, Westminster
Adamsville	4	Cambridge**, Conesville**, Dresden**, New Concord**, Norwich**, West Lafayette**, Zanesville**
Adario	3	Mansfield, Shiloh
Alexandria	6	Columbus**, Granville**, Johnstown, Newark**, Pataskala, Reynoldsburg**
Alger	4	Ada, Belle Center, Kenton, Lima, Waynesfield, Westminster
Andover	3	Ashtabula**, Colebrook**, Dorset**, Greene, Jefferson, Kinsman, New Lyme, Pierpont**
Anna	2	Botkins, Fort Loramie, Jackson Center, Sidney
Ansonia	3	Arcanum, Bradford, Gettysburg, Greenville, Hollansburg, New Madison, Rossburg, Union CityOH, Versailles
Apple Creek ¹	2	Fredericksburg, Kidron, Orrville, Wooster
Arcanum	3	Ansonia, Bradford, Eldorado, Gettysburg, Greenville, Hollansburg, Laura**, New Madison, Phillipsburg**, Rossburg, Union City OH, Versailles, West Manchester
Archbold	3	Bryan**, Evansport**, Fayette**, Napoleon, Ridgeville Corners**, Stryker, Wauseon, West Unity**
Bartlett	3	Amesville**, Athens**, Barlow**, Beverly**, Chesterhill, Little Hocking**, Marietta**, Watertown**
Beaverdam	3	Bluffton, Cairo, Lafayette, Lima

¹Extended Area Calling Exchanges - Measured Rate Wilmot ** Non-CenturyLink exchanges.

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Belle Center	3	Alger, Bellefontaine, Huntsville, Kenton, Ridgeway, Rushsylvania, Russells Point, Waynesfield
Bellefontaine	10	Belle Center, DeGraff, East Liberty, Huntsville, Jackson Center, Mt. Victory, North Lewisburg, Ridgeway, Rushsylvania, Russells Point, Waynesfield, West Liberty, West Mansfield
Bellville	4	Butler, Chesterville, Fredericktown, Johnsonville**, Lexington, Lucas, Mansfield
Berlin Center	5	Canfield ** , Damascus, Lake Milton, North Benton, North Jackson**, Salem**, Youngstown**
Big Prairie	3	Lakeville**, Millersburg, Nashville, Shreve, Wooster
Bloomdale	4	Arcadia**, Bowling Green**, Cygnet, Findlay**, Fostoria**, North Baltimore**, Portage, Van Buren**, Wayne-Bradner**
Bluffton	4	Ada, Beaverdam, Cairo, Findlay **, Lafayette, Lima, Ottawa, Pandora**
Botkins	3	Anna, Fort Loramie, Jackson Center, Sidney, Wapakoneta**
Bradford	4	Ansonia, Arcanum, Covington **, Gettysburg, Greenville, Hollansburg, Laura **, New Madison, Piqua **, Rossburg, Troy**, Versailles
Bristolville	4	Cortland, Greene, Johnston, Mesopotamia**, North Bloomfield**, Warren
Bucyrus	3	Chatfield, Crestline**, Galion**, Lykens, Nevada**, New Winchester, Shelby
Butler	4	Bellville, Danville, Fredericktown, Lexington, Lucas, Mt. Vernon, Mansfield
Byhalia	2	Marysville, Mt. Victory, Richwood**, West Mansfield, York Center
Cairo	4	Beaverdam, Bluffton, Columbus Grove**, Gomer, Lima, Vaughnsville**

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Caledonia	3	Galion, Mt. Gilead, Marion**, New Winchester
Camden	1	Eaton, Eldorado, Gratis**, Morning Sun**, New Paris, West Manchester
Cardington	3	Ashley**, Chesterville, Marengo, Marion**, Mt. Gilead, Waldo**
Centerburg	5	Chesterville, Croton, Delaware**, Kilbourne**, Marengo, Mt. Gilead, Mt. Vernon, Newark**, Sunbury, Utica-Homer
Chatfield	1	Bucyrus, Lykens
Chesterhill	3	Amesville**, Athens**, Bartlett, Glouster, Marietta**, McConnelsville, Pennsville, Stockport, Watertown**
Chesterville	3	Bellville, Cardington, Centerburgm Fredericktown, Johnsville, Marengo, Mt. Gilead, Mt. Vernon
Cortland	6	Bristolville, Greene, Hartford, Johnston, Kinsman, Niles**, Sharon**, Warren, Youngstown**
Crooksville	4	McConnelsville, New Lexington, Philo**, Roseville**, Zanesville**
Croton	4	Centerburg, Johnstown, Newark**, Sunbury, Utica-Homer
Cygnet	3	Bloomdale, Bowling Green**, Deshler, North Baltimore**, Portage, Risingsun, Wayne-Bradner**, Weston**
Damascus	5	Alliance** , Berlin Center, Canfield **, Lisbon **, North Georgetown **, North Benton, Salem **, Sebring **, Winona **, Youngstown **
Danville	3	Butler, Gambier, Glenmont, Killbuck, Millersburg, Mt. Vernon, Nashville
Defiance	2	Arthur**, Ayersville**, Evansport**, Jewell, Ney** Sherwood**

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
DeGraff	4	Bellefontaine, Huntsville, Jackson Center, Rosewood, Russells Point, Sidney, Urbana**, West Liberty
Delphos	4	Elida, Ft. Jennings **, Gomer, ima, Middle Point**, Ottawa, Ottoville**, spencerville**, VanWert, Venedocia
Deshler	4	Belmore**, Bowling Green**, Cygnet, Findlay**, Grelton-Malinta, Hamler, McClure**, McComb **NapoleonNorth Baltimore **Ottawa, Weston**
Dunkirk	2	Ada, Kenton**
East Liberty	3	Bellefontaine, Marysville, North Lewisburg, Raymond, West Liberty, West Mansfield
Eaton	2	Camden, Eldorado, Gratis**, Lewisburg**, MorningSun**, NewParis, West Alexandria**, West Manchester**
Eldorado	3	Arcanum, Camden, Eaton, Greenville, Hollansburg, New Madison, New Paris, West Manchester
Elida	4	Gomer, Delphos, Lima, Spencerville**
Florida	2	Ayersville **, Grelton-Malinta, Holgate, Jewell, LibertyCenter, Napoleon, Okolona**
Fort Loramie	3	Anna, Botkins, Jackson Center, Sidney, Versaillesw
Frazeysburg	5	Cooperdale**, Coshocton**, Dresden**, Hanover-Marne**, Martinsburg, Newark**, St. Louisville**, Zanesville**
Fredericksburg	3	Apple Creek, Holmesville, Kidron, Millersburg, Wooster
Fredericktown	4	Bellville, Butler, Chesterville, Johnsville, Mansfield, MtGilead, MtVernon
Gambier	2	Mt. Vernon, Danville, Martinsburg
Gerald	9	Napoleon, LibertyCenter, Okolona**, Ridgeville Corners**, Wauseon
Gettysburg	2	Ansonia, Arcanum, Bradford, Greenville, Hollansburg, New Madison, Rossburg, Versailles

** Non-CenturyLink exchanges.

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Glenmont	1	Danville, Killbuck, Millersburg, Nashville
Glouster	3	Amesville**, Athens**, Chesterhill, Corning**, McConnelsville, Murray City**, Nelsonville**, New Lexington**, Pennsville, Shawnee**, ThePlains**
Gomer	4	Cairo, Delphos, Elida, FtJennings**, Kalida**, Lima, Ottawa, Vaughnsville**
Green Springs	4	Bellevue **, Clyde**, Fremont**, Oldfort**, Republic**, Tiffin**
Greene	4	Andover, Bristolville, Cortland, Johnston, Kinsman, NorthBloomfield**, Warren
Greenville	3	Ansonia, Arcanum, Bradford, Eldorado, Gettysburg, Hollansburg, Laura**, NewMadison, NewParis, UnionCity OH, Versailles, West Manchester
Grelton-Malinta	1	Deshler, Florida, Hamler, Holgate, LibertyCenter, McClure**, Napoleon, Okolona**
Hamler	2	Belmore**, Deshler, Holgate, Leipsic**, Grelton-Malinta, Napoleon, NewBavaria**
Hartford	4	Cortland, Johnston, Kinsman, Sharon**, Warren
Hebron	5	Granville**, Lancaster**, Millersport**, Newark**, Pataskala**, Thornville**
Holgate	2	Ayersville**, Florida, Grelton-MalintaHamlerLiberty CenterNapoleon, New Bavaria **
Hollansburg	2	Ansonia, Arcanum, Bradford, Eldorado, Gettysburg, Greenville, NewMadison, NewParis, Rossburg, Versailles, West Manchester
Holmesville	3	Fredericksburg, Millersburg, Shreve, wooster
Huntsville	2	Belle Center, Bellefontaines, DeGraff, RussellsPoint

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Jackson Center	4	Anna, Bellefontaine, Botkins, DeGraff, FortLoramie, RussellsPoint, Sidney, Wapkoneta**, Waynesfield
Jefferson	4	Andover, Ashtabula**, Austinburg, Colebrook**, Conneaut**, Dorset**, Geneva**, Kingsville**, Kinsman, New Lyme, Orwell**, Pierpont**, Rock Creek**, Trumbull**, Windsor**
Jewell	1	Defiance, Jewell, Florida, Ayersville**, Okolona**, Evansport**
Johnston	4	Bristolville, Cortland, Greene, Hartford, Kinsman, Warren
Johnstown	6	Alexandria, Columbus, Croton, Delaware**, Gahana**, Granville**, New Albany**, Newark**, Pataskala, St. Louisville**, Sunbury, Utica-Homer, Westerville**
Johnsville	4	Bellville, Chesterville, Fredericktown, Galion**, Lexington, MtGilead, Mansfield
Junction City	4	Bremen **, Lancaster**, Logan**, NewLexington**, Somerset**
Kidron	4	AppleCreek, Dalton**, Fredericksburg, Massilon**, Orrville, Wilmont**, Wooster
Killbuck	2	Coshocton **, Danville, Glenmont, Millersburg
Kinsman	4	Andover, Cortland, Greene, Hartford, Jefferson, Johnston, Warren
Lafayette	4	Ada, Beaverdam, Bluffton, Lima, Westminster

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area	
Lake Milton	11	BerlinCenter, Canfield *, Newton Falls, North Benton, North Jackson**, Ravenna**, Warren, Wayland, Youngstown**	
Lebanon	8	Beavercreek**, Bellbrook**, Bethany**, Bethel**, Centerville, Cincinnati**, Clermont**, Dayton **, Franklin, Hamilton**, Harrison**, Little Miami**, Mason, Miamisburg/West Carrolton**, Middletown**, Monroe**, Morrow, Newtonsville**, Reily**, Seven Mile**, Shandon**, South Lebanon, Spring Valley**, Trenton**, Vandalia**, Waynesville, Williamsburg**, Alexandria KY**, Boone KY**, Butler KY**, Covingto KY**, Falmouth KY**, Glencoe KY**, Independence KY**, Walton KY**, Warsaw KY**, Williamstown KY**	
Lexington	4	Bellville, Butler, Galion**, Johnsville, Lucas, MtGilead, Mansfield	
Liberty Center	3	Delta**, Florida, Gerald, Grand Rapids**, Grelton-Malinta, Holgate, McClure**, Napoleon, Neapolis *, Wauseon	
Lima (Edwards, Wyandotte, Main)	8	Ada, Alger, Beaverdam, Bluffton, Buckland**, Cairo, Cridersville**, Delphos, Elida, Gomer, Lafayette, Spencerville**, Vaughnsville, Venedoci Waynesfield, Westminster	
Lucas	4	Ashland**, Bellville, Butler, Lexington, Mansfield	
Luckey	6	Bowling Green**, Pemberville**, Perrysburg**, StonyRidge, Toledo**, Woodville	
Lykens	3	Bucyrus, Chatfield, Tiffin**	
Lyons	2	Chesterfield**, Delta**, Metamora, Ogden CenterMI**, SandCreekMI, Wauseon	
Magnetic Springs	3	Delaware**, Marysville, Raymond, Richwood**	
Mansfield	8	Adario, Bellville, Butler, Crestline**, Fredericktown, Galion**, Lexington, Lucas, Shelby, Shiloh, Johnsville**	

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area	
Marengo	2	Ashley**, Cardington, Centerburg, Chesterville, Kilbourne**, Mgilead	
Marshallville	3	Orrville, Rittman, Smithville, Wooster	
Martinsburg	3	MtVernon, Frazeysburg, Gambier, Utica-Homer	
Marysville ¹	2	Byhalia, East Liberty, Magnetic Springs, Milford Center, Mt Victory, Raymond, North Lewisburg**, York Center, West Mansfield, Woodstock**	
Mason	7	Alexandria KY**, Bethany**, Bethel**, Boone KY**, Butler KY**, Cincinnati**, Clermont**, Covington KY, Falmouth KY**, Ft Thomas KY, Glencoe KY**, Hamilton**, Harrison**, Independence KY**, Lebanon, Little Miami**, Morrow, Newtonsville**, Reily **, Seven Mile**, Shandon **, South Lebanon**, Walton KY**, Warsaw KY**, Waynesville**, Williamsburg**, Williamstown KY**	
McConnelsville	2	Beverly**, Chesterhill, Corning**, Crooksville, Cumberland**, Glouster, New Lexington**, Pennsville, Philo**, Reinersville-Hackney, Stockport	
Metamora	6	Richfield Center-Berkey, Delta**, Lyons, Ogden Center MI**, Swanton, Toledo**, Wauseon	
Milford Center	3	Marysville, North Lewisburg, Resaca**, Urbana**, Woodstock**	
Millersburg	3	Berlin, Big Prairie, Coshocton**, Danville, Fredericksburg, Glenmont, Holmesville, Killbuck, Nashville, Shrevem Wilmont**	
Moline	6	Bowling Green**, Curtice-Oregon**, Genoa**, Stony Ridge, Toledo**, Woodville	

¹Extended Area Calling Exchanges - Measured Rate Richwood ** Non-CenturyLink exchanges.

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area		
Morrow	n –	Bethany**, Butlerville**, Cincinnati**, Lebanon, Little Miami**, Mason, South Lebanon**, Waynesville		
Mt. Gilead	4	Ashley**, Caledonia, Cardington, Centerburg, Chesterville, Fredericktown, Galion**, Johnsville, Lexington, Marengo, Marion**		
Mt. Sterling		Ashville**, Bloomingburg**, Circleville**, Columbus**, Grove City**, Harrisburg**, London**, New Holland**, Sedalia**, Washington Court House**, Williamsport**		
Mt. Vernon	1 10	Butler, Centerburg, Chesterville, Danville, Fredericktown, Gambier, Martinsburg, Nashville, Utica-Homer		
Mt. Victory	3	Bellefontaine, Byhalia, Kenton**, Marysville, Ridgeway, West Mansfield		
Napoleon	9	Archbold, Deshler, Florida, Gerald, Grelton-Malinta, Hamler, Holgate, Liberty Center, McClure**, Okolona**, Ridgeville Corners**		
Nashville	3	Big Prairie, Danville, Glenmont, Lakeville**, Loudonville**, Millersburg, Mt. Vernon, Shreve		
New Lyme	3	Andover, Ashtabula**, Colebrook**, Dorset**, Jefferson, Orwell**, Rock Creek**		
New Madison	2	Ansonia, Arcanum, Bradford, Eldorado, Gettysburg, Greenville, NewParis, Rossburg, Versailles, West Manchester		
New Paris	3	Camden, Eaton, Eldorado, Greenville, Hollansburg, New Madison, West Manchester		
Newton Falls	4	Lake Milton, North Jackson**, Ravenna**, Warren, Wayland, Windham		
New Winchester	4	Bucyrus, Caledonia, Galion**, Marion**		

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area	
North Benton	6	Alliance**, Berlin Center, Canfield**, Damascus, Lake Milton, Ravenna**, Salem**Sebring**, Youngstown**	
North Lewisburg	3	Bellefontaine, East Liberty, Marysville, Milford Center, Urbana**, West Liberty, Woodstock**	
Old Fort	3	Bettsville, Green Springs, Fremont**, Tiffin**	
Orrville	10	AppleCreek, Dalton**, Kidron, Marshallville, Smithville, Wooster	
Ottawa	3	Bluffton, Columbus Grove**, Continental**, Delphos, Deshler, Gilboa**, Glandorf**, Gomer, Kalida**, Leipsic**, Miller City**, Pandora**	
Pataskala	6	Alexandria, Alton**, Baltimore**, Canal Winchester**, Columbus**, Dublin**, Gahanna**, Granville**, Grove City**, Groveport, Harrisburg**, Hebron, Hilliard**, Johnstown, Lancaster **, Lockbourne**, New Albany**, Newark**, Reynoldsburg**, West Jefferson**, Westerville**, Worthington**	
Pennsville,	1	Chesterhill, Glouster, McConnelsville, Stockport	
Portage,	3	Bloomdale, Bowling Green**, Cygnet, North Baltimore**, Wayne- Bradner**, Weston**	
Raymond	2	East Liberty, Magnetic Springs, Marysville, West Mansfield, York Center	
Reinersville - Hackney	1	Beverly, Connelsville, Caldwell**, Cumberland**	
Richfield Center - Berkey	6	Metamora, Toledo **, Holland**, Maumee**, Perrysburg**, Swanton, Sylvania**, Whitehouse**	
Ridgeway	2	Belle Center, Bellefontaines, Kenton ^{**} , Mt Victory, Rushsylvania, West Mansfield	

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area	
Risingsun	4	Bettsville**, Bowling Green**, Cygnet, Fostoria**, Freemont**, Helena**, Tiffin**, Wayne-Bradner**	
Rittman	6	Akron**, Marshallville, Smithville, Sterling, Wadsworth**, Wooster	
Rockford	2	Celina**, Mendon**, Ohio city**, Wabash**, Willshire-Wren**	
Rosewood	3	DeGraff, Sidney, St Paris**, Urbana**, West Liberty	
Rossburg	3	Ansonia, Arcanum, Bradford, Gettysburg, Greenville, Hollansburg, New Madison, North star**, Union City OH, Versailles	
Rushsylvania	2	Belle Center, Bellefontaine, Kenton**, Ridgeway, West Mansfield	
Russells Point	2	Belle Center, Bellefontaine, DeGraff, Huntsville, Jackson Center, Waynesfield	
Shelby	4	Bucyrusm Crestline**, Mansfield, Shiloh	
Shiloh	4	Adario, Mansfield, Shelby,	
Shreve	3	Big Prairie, Holmesville, Millersburg, Nashville, Wooster	
Sidney	3	Anna, Botkins, DeGraff, Fort Loramie, Jackson Center, Rosewood, Versailles	
Smithville	3	Marshallville, Orrville, Rittman, Sterling, Wooster	
South Lebanon	6	Mason, Morrow, Lebanon, Waynesville, Cincinnati**, Little Miami**	
Sterling	3	Creston**, Rittman, Seville**, Smithville, Wooster	
Stockport	1	Bartlett, Beverly**, Chesterhill, McConnelsville, Pennsville, Watertown**	

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2.1.6 Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T) cont'd

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area			
Stony Ridge	6	wling Green**, Genoa**, luckey, Moline, Pemberville**, Perrysburg**, ledo**, Woodville			
Stryker	3	Archbold, Bryan**, Evansport**, Wauseon, West Unity**			
Sunbury	6	Alton**, Canal Winchester**, Centerburg, Cheshire-Lewis Center **, Columbus**, Croton, Delaware**, Dublin**, Gahanna**, Grove City**, Harrisburg**, Hilliard**, Johnsown, Kilborne**, Lockbourne**, New Albany**, Reynoldsburg**, West Jefferson**, Westerville**, Worthington**			
Swanton	6	Delta**, Toledo**, Holland**, Metamora, Maumee**, Neapolis**, Perrysburg**, Richfield Center-Berkey, Wauseon, Whitehouse**			
Utica-Homer	4	Centerburg, Croton, Johnstown, Martinsburg, Mt Vernon, Newark**, St Louisville**			
Van Wert	2	Convoy**. Delphos, Middle Point**, Ohio city**, Scott, Venedocia, Willshire-Wren**			
Venedocia	4	Delphos, Lima, Middle Point**, Ohio City**, Spencerville**, Van Wert			
Versailles	4	Ansonia, Arcanum, Bradford, Covington**, Fort Loramie, Gettysburg, Greenville, Hollansburg, New Madison, North Star**, Piqua**, Rossburg, Sidney, Troy**, Union CityOH, Yorkshire			
Warren (Main Lordstown, Howland, Franklin, Vienna, Champion, Oak Knoll, Leavitsburg)	8	Bristolville, Cortland, Girard**, Greene, Hartford, Hubbard**, Johnston, Kinsman, Lake Milton, Mesopotamia **, Newton Falls, Niles**, NorthBloomfield**, North Jackson**, Sharon**, Wayland, Windham, Youngstown**			

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2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges included in Flat Rate Local Calling Area	
Waterville		Bowling Green**, Waterville, Grand Rapids**, Haskins - Tontoganey**, Toledo**, Holland**, Maumee**, Perrysburg**, Whitehouse**	
Wauseon	-	Archbold, Delta **, Lyons, Fayette**, Chesterfield**, Gerald, Liberty Center, Metormora, Ridgeville Corners**, Stryker, Swanton	
Wayland	4	Milton, Newton Falls, Ravenna**, Warren, Windham	
Waynesfield		Alger, Belle Center, Bellefontaine, Jackson Center Kenton**, Lima, Russells Point, Wapakoneta**, Westminster	
Waynesville	6	Dayton**, Lebanon, Mason, Morrow, South Lebanon	
West Liberty	3	Bellefontaine, DeGraff, East Liberty, North Lewisburg, Rosewood, Urbana**	
West Manchester		Arcanum, Camden, Eaton, Eldorado, Greenville, Hollansburg, Lewisburg** New Madison, New Paris, Phillipsburg**	
West Mansfield		Bellefontaine, Byhalia, East Liberty, Marysville, Mt Victory, Raymond, Ridgeway, Rushsylvania, York Center	
Westminster	4	Ada, Alger, Kenton**, Lafayette, Lima, Wapakoneta**, Waynesfield	
Windham	4	Garrettsville**, Newtown Falls, Ravenna, Warren Wayland,	
Woodville	6	Bowling Green**, Curtice-Oregon**, Elmore, Fremont**, Genoa**, Gibsonburg**, Lindsey**, Luckey, Moline, Pemberville**, Perrysburg**, Port Clinton, Stony Ridge, Toledo	
Wooster (Madisonburg, Main)	4	Apple creek, Big Prairie, Burbank**, Congress**, Creston**, Dalton**, Fredericksburg, Holmesville, Kidron, Marshallville, Orrville, Rittman, Shreve, Smithville, Sterling, West Salem**, Wilmot**	
York Center V A,B	2	Byhalia, Marysville, Raymond, Richwood**, West Mansfield	

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2.1.7 Cincinnati Bell Telephone (CBT) Company Areas

Home Exchange	Rate Group	Basic Local Calling Area	Community Connection Service Areas
Bethany	2	All CBT Exchanges Mason	None
Bethel	3	All CBT Exchanges Felicity, Hamersville, Mason	None
Cincinnati	1	All CBT Exchanges Butlerville, Fayetteville, Felicity, Hamersville, Higginsport, Mason, Monroe, Mt. Orab, Oxford, South Lebanon, Trenton	Lebanon, Morrow, Sardinia
Clermont	1	All CBT Exchanges Felicity, Hamersville, Higginsport, Mason, Mt. Orab	Fayetteville, Sardinia
Hamilton	1	All CBT Exchanges Mason, Monroe, Morning Sun, Oxford, Trenton,	None
Harrison	2	All CBT Exchanges Mason	None

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2.1.7 Cincinnati Bell Telephone (CBT) Company Areas (cont'd)

Home Exchange	Rate Group	Basic Local Calling Area	Community Connection Service Areas	
Little Miami	2	All CBT Exchanges Mason, South Lebanon	Blanchester, Fayetteville, Morrow	
Newtonsville	3	All CBT Exchanges Mason	Fayetteville	
Reily	3	All CBT Exchanges Mason	Oxford	
Seven Mile	3	All CBT Exchanges Middletown, Trenton	Oxford	
Shandon	3	All CBT Exchanges Mason	None	
Williamsburg	3	All CBT Exchanges Mason, Mt. Orab	Sardinia	

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2.1.8 Windstream Areas

2.1.8.1 Windstream Western Reserve Areas

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Ashtabula	6	Austinburg, Geneva, Kingsville, Pierpont, Jefferson	Andover, Conneaut, Dorset, Rock Creek, Trumbull	
Aurora	13	Bainbridge, Hudson, Twinsburg, Kent, Mantua, Cleveland Metro*		Akron
Austinburg	6	Ashtabula, Geneva, Madison, Perry, RockCreek, Trumbull	Jefferson	
Bainbridge	15	Aurora, Newbury, Russell, Burton, Cleveland Metro*	Chardon	
Bloomingdale	7	Hopedale, Steubenville	Amsterdam, Jewett, Richmond, Smithfield	
Centerville	7	Powhatan Point, Bellaire, Bethesda, St. Clairsville	Beallsville	
Chardon	14	East Claridon, Huntsburg, Montville, Newbury, Thompson, Chesterland, Cleveland Metro*	Bainbridge, Burton, Middlefield, Parkman, Russell	Mentor, Painesville, Kirtland
Chester	5	Coolville, Pomeroy		

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2.1.8 Windstream Areas (cont'd)

2.1.8.1 Windstream Western Reserve Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Coolville	5	Chester, Little Hocking, Guysville		
Cumberland	7		Byesville, Caldwell, Cambridge, McConnelsville, New Concord, Norwich, Philo, Reinersville, Hackney, Zanesville	
Dorset	6	Andover, Jefferson, Pierpont	Ashtabula, Kingsville, New Lyme	
East Claridon	9	Burton, Windsor, Chardon, East Claridon, Huntsburg, Mesopotamia, Middlefield, Parkman, Montville	Chesterland	Cleveland Metro*
Fairview	7	Morristown, Old Washington, Quaker City, Barnesville	Cambridge, Flushing, Freeport, Ste. Clairsville	
Geneva	6	Ashtabula, Austinburg, Madison, Perry, Trumbull	Jefferson, Rock Creek	
Hinckley	13	Richfield, Brunswick, Cleveland Metro*	Medina	

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2.1.8 Windstream Areas (cont'd)

2.1.8.1 Windstream Western Reserve Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Hiram	5	Garrettsville, Mantua	Kent, Ravenna	
Hopedale	7	Bloomingdale, Cadiz	Adena, Jewett, Smithfield, Steubenville	
Hudson (650,655)	11	Aurora, Northfield, Peninsula, Twinsburg, Kent, Akron		
Hudson (653)	5	Aurora, Northfield, Peninsula, Twinsburg, Kent		
Huntsburg	8	Burton, Windsor, Chardon, East Claridon, Mesopotamia, Middlefield, Parkman, Montville		Cleveland Metro*
Kingsville	6	Ashtabula, Conneaut	Dorset, Jefferson, Pierpont	
Little Hocking	5	Coolville, Belpre	Barlow	
Madison	5	Austinburg, Geneva, Perry, Thompson, Trumbull	Painesville	
Mesopotamia	5	North Bloomfield, Windsor, East Claridon, Huntsburg, Middlefield, Parkman	Bristolville, Warren	

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2.1.8 Windstream Areas (cont'd)

2.1.8.1 Windstream Western Reserve Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Middlefield	9	Burton, North Bloomfield, Windsor, East Claridon, Huntsburg, Mesopotamia, Middlefield, Parkman	Chardon	Cleveland Metro*
Montville	8	Chardon, East Claridon, Huntsburg, Montville, Thompson, Trumbull	Painesville	Cleveland Metro*
Morristown	7	Fairview, Barnesville, Bethesda, St. Clairsville	Flushing	
Newbury	8	Bainbridge, Chardon, Newbury, Russell, Burton, Chagrin Falls, Chesterland		Cleveland Metro*
Northfield	13	Hudson, Peninsula, Twinsburg, Cleveland Metro*		Akron
Old Washington	7	Fairview, Cambridge	Byesville, Freeport, New Comerstown, Quaker City	

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2.1.8 Windstream Areas (cont'd)

2.1.8.1 Windstream Western Reserve Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Parkman Peninsula	9	Burton, Garrettsville, East Claridon, Huntsburg, Mesopotamia, Middlefield Hudson, Northfield,	Chardon	Cleveland Metro*
		Richfield, Akron		
Perry	10	Austinburg, Geneva, Madison, Trumbull, Painesville	Leroy, Mentor, Thompson, Wickliffe, Willoughby	Cleveland Metro*
Pierpont	6	Dorset, Ashtabula, Conneaut, Jefferson	Andover, Kingsville	
Powhatan Point	7	Centerville, Bellaire	Beallsville, Clarington, St. Clairsville	
Quaker City	7	Fairview, Barnesville	Byesville, Caldwell, Cambridge, Lewisville, Old Washington, St. Clairsville, Somerton, Summerfield, Woodsfield	
Richfield	16	Hinckley, Peninsula, Cleveland Metro*	Akron, Montrose (Summit County)	

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2.1.8 Windstream Areas (cont'd)

2.1.8.1 Windstream Western Reserve Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Rock Creek	6	Austinburg, Trumbull, Jefferson, Orwell	Ashtabula, Colebrook, Geneva, New Lyme, Windsor	
Russell	15	Bainbridge, Newbury, Russell, Burton, Chesterland, Cleveland Metro*	Chardon	
Thompson	8	Montville, Chardon, Trumbull, Madison		Cleveland Metro*
Trumbull	6	Austinburg, Geneva, Madison, Montville, Perry, Rock Creek, Thompson, Windsor, Orwell	Ashtabula, Jefferson	
Twinsburg	13	Aurora, Hudson, Northfield, Cleveland Metro*		Akron

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2.1.8 Windstream Areas (cont'd)

2.1.8.2 Windstream Ohio Areas

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in MELCS Plan	Exchanges Included in ELCS, CCCP and MCP Plans
Chesterfield	1	Wauseon		Fayette, Lyons
Columbia Station	17	Elyria, North Eaton, Cleveland Metro*		
Covington	2	Pleasant Hill, Troy		
Delta	3	Wauseon	Toledo, Holland	Liberty Center, Lyons, Metamora, Neapolis, Swanton
Elyria	12	Columbia Station, North Eaton, Grafton, Oberlin, Wellington		Amherst, Avon, Avon Lake, Birmingham, Lorain, Vermillion, Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmstead Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, Willoughly.

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Effective Date: September 16, 2013

2.1.8 Windstream Areas (cont'd)2.1.8.2 Windstream Ohio Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in MELCS Plan	Exchanges Included in ELCS, CCCP and MCP Plans
Granville	4	Newark, Gratiot, Marne, St. Louisville		CCCP: Alexandria, Hebron, Johnstown, Pataskala. MCP: Columbus, Worthington, Westerville, Gahanna, New Albany, Reynoldsburg, Canal Winchester, Groveport, Lockbourne, Grove City, Alton, Hilliard, Dublin
Gratriot	2	Newark, Granville, Marne, St. Louisville, Zanesville		
Kenton	3	Ridgeway,		Ada, Alger, Belle Center, Dunkirk, Forest, LaRue, Marion, Mt. Victory, Upper Sandusky
Mame	2	Newark, Gratiot, Granville, St. Louisville	Frazeysburg	
Neapolis	3	Toledo, Whitehouse		Delta, Grand Rapids, Liberty Center, Napoleon, Swanton, Wauseon

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Effective Date: September 16, 2013

2.1.8 Windstream Areas (cont'd)2.1.8.2 Windstream Ohio Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in MELCS Plan	Exchanges Included in ELCS, CCCP and MCP Plans
Newark	3	Granville, Gratiot, Marne, St. Louisville, Hebron		Frazeysburg, Glenford, Johnstown, Pataskala, Utica Homer
Paulding	2	Arthur, Sherwood, Antwerp, Payne		
Pleasant Hill	2	Covington, Troy		
St.Louisville	2	Newark, Gratiot, Granville, Marne,	Utica Homer	
St.Paris	2	Rosewood, Christiansburg, Lena, Urbana	Terre Haute	

* Cleveland Metro includes Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, and Willoughby.

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2 <u>Service Descriptions and Rates (cont'd)</u>

2.2 <u>Feature Descriptions</u>

Caller ID Blocking Per Line

Provides default blocking of delivery of the calling customer's telephone number. Blocking can be deactivated by the customer by dialing an access code before each call. When the customer hangs up, the default blocking is reinstated.

Caller ID Blocking Per Call

Provides blocking of delivery of the calling customer's telephone number on a per call basis. Blocking can be activated by the customer dialing an access code before each call.

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Service Descriptions and Rates (cont'd)

2.2 <u>Feature Descriptions (cont'd)</u>

Call Forward

2

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

Call Forward Busy Line

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded call.

Call Forward Don't Answer

Allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on the forwarded call.

Call Pick Up

This optional feature allows a call to be answered from a different line by dialing a code. All lines in the group must be equipped with this feature. The Customer can have an unlimited number of lines in a Call Pick Up group.

Caller ID Blocking Per Line

Provides default blocking of delivery of the calling customer's telephone number. Blocking can be deactivated by the customer by dialing an access code before each call. When the customer hangs up, the default blocking is reinstated.

Caller ID Blocking Per Call

Provides blocking of delivery of the calling customer's telephone number on a per call basis. Blocking can be activated by the customer dialing an access code before each call.

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Effective Date: April 15, 2024

2 <u>Service Descriptions and Rates (cont'd)</u>

2.2 <u>Feature Descriptions (cont'd)</u>

Call Transfer

This optional feature allows the user to transfer any established call to another telephone number (inside or outside of the system) without the assistance of an attendant.

Call Waiting

This optional feature provides a tone to notify a Customer on an existing call that a second call is waiting.

Consultation Hold

This temporary hold feature is inherent in Call Transfer and Three Way Calling. It is activated by depressing the switch hook.

Direct Connect Hotline

This optional feature allows a Customer to automatically dial a designated number whenever the originating telephone goes off hook. This feature is assigned to a phone which is used only for this purpose.

Hunting

This standard feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several subtending lines so that the customer can receive calls on several lines, although all calls are placed to the same number. Hunting will not work with Call Forward Busy and Don't Answer.

Speed Dial

This optional feature allows a Customer to designate up to six numbers to be called by dialing a code.

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2 <u>Service Descriptions and Rates (cont'd)</u>

2.2 <u>Feature Descriptions (cont'd)</u>

Speed Dial, Expanded This optional feature allows Customer to designate up to thirty numbers to be called by dialing a code.

Speed Dial, Group

Allows up to five lines on a Customer's system to share a Speed Dial list. This can be either a six number or expanded speed dial list.

Three Way Calling

Allows a user to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the user hangs-up or depresses the flash key on the telephone and is reconnected to the original conversation.

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2.3 <u>Resold Centrex Service</u> (cont'd)

2.3.4 Feature Package

The feature package allows the customer to select any combination or all of the following features for a single monthly recurring charge, rather than subscribing to these features separately:

Call Pick Up	Call Forward - Variable
Call Transfer	Three Way Conference Calling
Call Hold	Call Waiting
Speed Dial	

2.3.4.1 Rate

Maximum Charge

Call Waiting*	
Non Recurring Charge	\$20.00
Monthly Recurring Charge	\$11.00

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- 2 <u>Service Description and Rates</u> (cont'd)
 - 2.4 <u>Resold Business Line Service</u>
 - A Resold Business Line service offers the Customer a choice of billing options, and a host of optional features. Term plans are also available.

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2 <u>Service Description and Rates</u> (cont'd)

2.4 <u>Resold Business Line Service</u>

2.4.1 <u>Rates</u>

Billing Option 1 - Customers receive a lower monthly recurring line charge in exchange for a term plan.

	Monthly Recurring Charge	Per Call Charge
Term Plan	Max.	Max.
Month to Month	\$75.00	\$.24
One Year	\$63.00	\$.24
Two Year	\$54.00	\$.24
Three Year	\$48.00	\$.24

Billing Option 2 - Customers receive a lower incremental charge in exchange for a term plan.

	Monthly Recurring Charge	Incremental Charge*
Term Plan	Max.	Max.
Month to Month	\$75.00	\$.036
One Year	\$75.00	\$.034
Two Year	\$75.00	\$.032
Three Year	\$75.00	\$.029

* Billing is in six second increments with an 18 second minimum.

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2 <u>Service Description and Rates</u>

2.5 <u>Features</u>

For feature descriptions, see Section 2.2 and feature rates, see Section No. 3.2

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2 <u>Service Description and Rates</u> (cont'd)

- 2.6 <u>Service Conversion Fees</u>
- A Customers will be assessed a non-recurring fee for converting existing lines to the Company's service.
 - 2.6.1 <u>Service Conversion Waiver</u>
 - A Customers who opt for a term plan agreement are eligible for 100% waiver of Service Conversion Charges.
- 2.7 Installation Fees
- A A non-recurring installation fee will be assessed when a new line is added to a new or existing account.

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2 <u>Service Description and Rates</u> (cont'd)

2.8 <u>Directory Listings</u>

2.8.1 <u>Description</u>

Directory listing will be provided in accordance with Section 1.6 of this Product Guide. The following types of listings are available:

- Primary Listing. A primary listing contains the name of the Customer, or the name under which business is regularly conducted, as well as the address and telephone number of the Customer. Primary listings are provided at no charge;
- (ii) Additional Listings. Additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein;
- (iii) Non-Published Listings. Nonpublished listing are not printed in directories nor are they available from directory assistance. Nonpublished listings are subject to the provisions set forth in Sections 1.5.2 and 1.6;
- (iv) Non-Listed Numbers. Non-listed numbers are those which provide for the omission or deletion of the Customer's listing from the telephone directory. Such listing are available from directory assistance;
- (v) Foreign Listing. A foreign listing is one which is published in a directory not in the Customer's immediate calling area;
- (vi) Extra Line Listings. Provides additional information after a main or additional listings.
- (vii) Cross Reference Listing. This provides a reference to another listing in the same directory.

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2 <u>Service Description and Rates</u> (cont'd)

- 2.9 Directory Assistance
- A The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A monthly allowance of one call to Directory Assistance per account is allowed at no charge. A maximum of two number requests per call will be allowed.
- B The Customer will have the option of utilizing Directory Assistance Call Completion for the option of placing a call to the number requested.
- 2.9.1 Reserved for Future Use

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Effective Date: June 8, 2018

- 2 <u>Service Description and Rates</u> (cont'd)
 - 2.9 Directory Assistance
 - 2.9.2 Directory Assistance Credits
 - A Credit will be given for calls to Directory Assistance as follows:
 - (i) The Customer experiences poor transmission or is cut-off during the call; or
 - (ii) The Customer is given the incorrect telephone number.
 - B To obtain credit, the Customer must contact its Customer Service representative.

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2 <u>Service Description and Rates</u> (cont'd)

Issued: April 9, 2020

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2 <u>Service Description and Rates</u> (cont'd)

- 2.12 <u>Reserved for Future Use</u>
- 2.13 <u>Reserved for Future Use</u>

2.14 <u>Toll Disconnection</u>

Please see section 1.10 for regulations pertaining to disconnection.

2.14.1 <u>De-PICing</u>

Max. \$5.00

2.15 Carrier to Carrier Rates

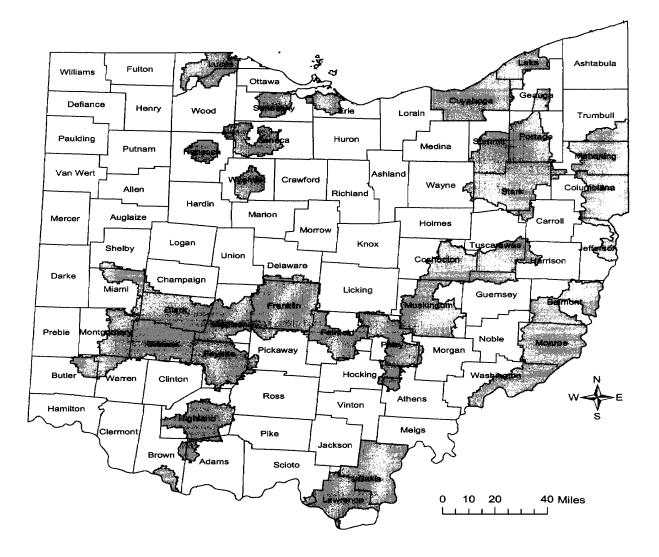
As a LEC that provides local service through its own facilities or in combination with its own facilities, all of the company's resale service offerings, with the exception of services not available for resale pursuant to Section IX.C. of the local competition guidelines, are available for resale to any other LEC on a non-discriminatory basis, at the retail rates set forth herein.

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2 <u>Service Description and Rates</u> (cont'd)

2.16 <u>Proposed Service Area</u> OHIO SERVICE AREA



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Metropolitan Telecommunications of Ohio LLC

Product Guide Section No. 3 1st Revised Page No. 1 Replacing Original Page No. 1

3. Local Exchange Service Price List

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Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: September 16, 2013

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Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: September 16, 2013

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1st Revised Page No. 3

Replacing Original Page No. 3

3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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Effective Date: September 16, 2013

3.2 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company

3.2.1 SBC Ameritech Calling Areas

Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the SBC Ameritech Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

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Effective Date: October 1, 2020

- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.1 SBC Ameritech Calling Areas
 - A. Message Rate

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

Message Rate w/o Hunting	Monthly Rate	
All Rate Groups		
Month-to-Month	\$104.56	(I)
12 Month Agreement	84.70	(I)
24 Month Agreement	79.47	(I)
36 Month Agreement	75.29	(I)

Message Rate w/ Hunting	Monthly Rate
All Rate Groups	
Month-to-Month	\$109.19
12 Month Agreement	88.44
24 Month Agreement	82.98
36 Month Agreement	78.62

¹Includes monthly rate for Hunting

Issue Date: January 11, 2024

Effective Date: February 8, 2024

- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.1 SBC Ameritech Calling Areas (cont'd)
 - A. Message Rate (cont'd)

PBX Trunks	Monthly Rate	
All Rate Groups	\$114.00	(
DID Trunk Ports	\$321.25	(
IOD Trunk Ports – (First 10)	\$59.28	
IOD Trunk Ports – (Eleven and greater)	\$363.75	
	- ·	_

Note: DID and IOD Ports are in addition to Trunk rates

Local Message Allowances and Charges

The monthly rates for usage packages associated with message rate services include the number of local messages specified below:

Monthly Call Allowance 73

The current charge per additional local message is \$0.08 The maximum charge per additional local message is \$0.08

Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage allowance.

Issue Date: January 11, 2024

Effective Date: February 8, 2024

- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.1 SBC Ameritech Calling Areas
 - B. Measured Rate
 - 1. Measured Rate Services

The local usage charges are based upon four measured elements, i.e., the total number of outgoing local messages, the distance and the duration of each local message and the time of day each local message is originated, subject to the following:

a. Distance

The charges for local messages vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the calling and called stations, determined in the same manner as message toll rate distances.

- b. Duration
 - (1) A charge applies for the initial minute, or fraction thereof, and for each additional minute, or fraction thereof.
 - (2) A local message is considered as starting at the time telephone communication is established between the calling station and the called telephone number.
 - (3) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telephone network.
 - (4) Chargeable time does not include time lost because of faults or defects in the service.

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Effective Date: October 1, 2020

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- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.1 SBC Ameritech Calling Areas (cont'd)
 - B. Measured Rate (cont'd)

Monthly Recurring Service Charges

Measured Rate w/o Hunting	Monthly Rate]
All Rate Groups		
Month-to-Month	\$96.88	(I)
12 Month Agreement	78.47	(I)
24 Month Agreement	73.63	(I)
36 Month Agreement	69.75	[] (I)

Measured Rate w/Hunting	Monthly Rate ¹	
All Rate Groups		
Month-to-Month	\$101.50	(
12 Month Agreement	82.22	(
24 Month Agreement	77.14	(
36 Month Agreement	73.08	(

¹Includes monthly rate for Hunting

Issue Date: January 11, 2024

Effective Date: February 8, 2024

- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.1 SBC Ameritech Calling Areas (cont'd)
 - B. Measured Rate (cont'd)

PBX Trunks	Monthly Rate
All Rate Groups	\$96.88
DID Trunk Ports	\$321.25
IOD Trunk Ports – (First 10)	\$59.28
IOD Trunk Ports – (Eleven and greater)	\$363.75
2W DID Call Transfer Port	\$33.75

Note: DID and IOD Ports are in addition to Trunk rates

C. Usage Rates*

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0353	0.0088
B (22 miles)	0.0397	0.0132
C (999miles)	0.0442	0.0177
Band	First Minute	Add'l Minute
Band A (10 miles)	First Minute 0.0177	Add'l Minute 0.0044

Per Minute Usage Charges – OFF-PEAK

*Time of day Discounts apply to the total charges for local calling during certain time periods as follows:

(1) Peak Rates No discounts; To, but not including 8:00 AM to 9:00 PM - Monday through Friday.

(2) Off Peak Rates 50% discount; 9:01 PM to 7:59 AM - Monday through Friday (All day Saturday, Sunday and Holidays).

(3) The holidays on which a 50% discount applies are Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, or on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1 or July 4 respectively.
(4) In cases where a local message begins in one time period and ends in another, the charges in effect at the time the message starts apply to the entire message.

Issue Date: January 11, 2024

Effective Date: February 8, 2024

- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.1 SBC Ameritech Calling Areas (cont'd)
- C. SBC Local Features

Feature	Business
Call Waiting	27.83
Call Forwarding (Variable)	27.83
Call Intercept Privacy Manager	55.66
Call Waiting ID	2.00
Select Call Block	6.00
Speed Calling	
30-Number	8.75
Three-Way Calling	26.44
Caller ID Number	34.23
Caller ID Name ¹¹	7.50
Distinctive Ring, each line	5.50
Repeat Dialing	7.00
Automatic Callback	7.00
Call Selector	6.00
Call Screening	5.50
Non-Published Service	5.45
Additional Listings, each	5.00
Remote Call Forwarding	\$42.69
Stop Hunt – Break Rotary Equipment	\$108.00
Trunk Make Busy Arrangement	\$513.00
Per Use Local Features	
Call Return	3.00
Busy Redial	0.75
Three-Way Calling	3.00
Call Trace	5.00
DID Numbers	
Each Group of 20	\$102.00
Each Individual Number	\$21.00
Non Directory Listed Service	\$4.50

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D. Directory Assistance

\$5.99

¹¹Caller ID Number must also be purchased

Issue Date: January 11, 2024

Effective Date: February 8, 2024

COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.1 SBC Ameritech Calling Areas (cont'd)
 - D. MetPak Plus Bundled Service Plan

MetPak Plus Bundled Service Plan is an optional business package offer that provides the following;

- 1. Business Network Access Line
- 2. Unlimited Local Usage
- 3. Custom Calling Features
- 4. Fixed monthly rates for 12, 24 or 36 month term or a Month-to-Month Option

Available Features

Call Management features associated with the Service Plan Plus option are available on each line in the package at no extra charge. The customer may choose any of the following features for each line in the package.

Anonymous Call Rejection	Call Waiting ID
Call Block	Caller ID Name and Number
Call Forward Busy Line	Hunting
Call Forward Don't Answer	Remote Access Call Forwarding
Call Forward Don't Answer Ring Control	Repeat Dialing
Call Forward Variable	Speed Calling 8
Call Return	Speed Calling 30
Call Waiting	Three Way Calling
R	

Requirements

Customers must use MetTel as their local and regional toll carrier. These plans only apply to voice traffic for sent-paid, directly dialed calls. Calls to Internet Service Providers which is not voice traffic is not covered under the plan. The plans are not available for use with PBX Trunks, ground start lines or trunks, ISDN BRI, ISDN PRI, Digital PBX Trunks, Remote Call Forwarding, Foreign Exchange, Coin or Pay Telephone Service or for use with Dial-up Modems, Predictive Dialers, Call Center operations, Broadcast Fax, Data Transmissions or Toll Free Services. Additional restrictions may apply.

A.	Rates			
	Month to Month	12 Months	24 Months	36 Months
	\$350.00 (I)	\$180.00 (I)	\$170.00 (I)	\$160.00 (I)

Issue Date: August 8, 2024

Effective Date: September 8, 2024

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Frontier Service Areas

Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the Frontier Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

A. Flat Rate Calling Service

Flat Rate Local Calling Service provides the customer with unlimited local calls within their local calling area for one flat monthly rate. A local calling area includes their home location and any EAS (Extended Area Service) locations that are available for their service area. Regional toll calls (outside the local area, but within regional boundaries) will be billed separately per minute.

Individual Line	Monthly Rate	
Rate Class 1	\$41.33	
Rate Class 2	\$42.43	
Rate Class 3	\$43.58	
Rate Class 4	\$45.20	
Rate Class 5	\$46.83	
Rate Class 6	\$53.69	

Issue Date: April 30, 2024

Effective Date: May 1, 2024

- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.2 Frontier Service Areas (cont'd)
 - A. Flat Rate Calling Service (cont'd)

Multiline Key	Monthly Rate	
Rate Class 1	\$58.43	(I)
Rate Class 2	\$58.43	
Rate Class 3	\$58.43	
Rate Class 4	\$58.43	
Rate Class 5	\$58.43	
Rate Class 6	\$58.43	(I)

PBX Trunks	Monthly Rate	
Rate Class 1	\$72.49	(1)
Rate Class 2	\$72.49	
Rate Class 3	\$72.49	
Rate Class 4	\$72.49	
Rate Class 5	\$72.49	
Rate Class 6	\$72.49	(1)

PBX Termination Rates (Ports)	Monthly Rate*	
DID Trunk Ports	\$18.75	(
DIOD Trunk Ports	\$18.75	(
10 DID Numbers	\$2.05	,
100 DID Numbers	\$20.50	

*Rates are in addition to PBX Trunk rates above

Issue Date: October 23, 2022

Effective Date: November 23, 2022

- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.2 Frontier Service Areas (cont'd)
 - B. Usage Sensitive Charges and Allowances

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party.

Monthly Charges

Individual Line	Monthly Rate
Rate Class 1	\$28.30
Rate Class 2	\$28.95
Rate Class 3	\$29.68
Rate Class 4	\$30.80
Rate Class 5	\$32.06
Rate Class 6	\$38.86

Issue Date: April 30, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: May 1, 2024

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- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.2 Frontier Service Areas (cont'd)
 - B. Usage Sensitive Charges and Allowances (cont'd)

Multiline Key	Monthly Rate
Rate Class 1	\$38.43
Rate Class 2	\$38.43
Rate Class 3	\$38.43
Rate Class 4	\$42.18
Rate Class 5	\$42.18
Rate Class 6	\$47.18

PBX Trunks	Monthly Rate
Rate Class 1	\$49.68
Rate Class 2	\$49.68
Rate Class 3	\$54.68
Rate Class 4	\$54.68
Rate Class 5	\$69.68
Rate Class 6	\$80.30

PBX Termination Rates (Ports)Monthly Rate*DID Trunk Ports\$18.75DIOD Trunk Ports\$18.7510 DID Numbers\$2.05100 DID Numbers\$20.50

*Rates are in addition to PBX Trunk rates above

Issue Date: November 8, 2024

Effective Date: December 8, 2024

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- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.2 Frontier Service Areas (cont'd)

B. Usage Sensitive Charges and Allowances (cont'd)

Usage Charges

	PEAK		OFF-PEAK ¹³	
	First	Add'l	First	Add'l
	Minute	Minute	Minute	Minute
Home Calling Area	0.0300	0.0100	0.0150	0.0050
Extended Service Area				
Area A (1-10 miles)	0.0700	0.0200	0.0350	0.0100
Area B (11-22 miles)	0.0900	0.0300	0.0450	0.0150
Area C (22+ miles)	0.1200	0.0400	0.0600	0.0200

¹³9:00 PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and Holidays

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Effective Date: October 1, 2020

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Т

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Frontier Service Areas (cont'd)

C. Frontier Local Features

Feature	Business
Call Waiting	\$14.50 (I)
Call Waiting-Cancel CW	14.50 (I)
Call Forwarding (Variable)	9.50
Select Call Forwarding	6.99
Special Call Acceptance	6.25
Special Call Waiting	5.00
Speed Calling	
8-Number	6.00
30-Number	6.99
Three-Way Calling	8.55
Caller ID Number ¹	14.00 (I)
Caller ID Name ¹⁴	19.75 (I)
Distinctive Ring, each line	7.50
Do Not Disturb	6.25
Fixed Call Forwarding	
Busy	9.50
No Answer	9.50
Remote Call Forwarding (initial/addl paths)	55.00 (I)

¹Grandfathered, available to existing customers only

¹⁴Caller ID must also be purchased

Issue Date: November 8, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: December 8, 2024

- 3.2 Standard Business Local Exchange Service (cont'd)
 - 3.2.2 Frontier Calling Areas (cont'd)
 - C. Frontier Local Features (cont'd)

Feature	Business
Call Forwarding Busy No Answer	9.50
Call Block	6.99
Anonymous Call Block ¹⁵	6.50
Priority Call	6.99
*69 Call Return	6.99
*66 Call Redial	6.99
Non-Published Service	8.00
Additional Listing, each	25.00
Duplicate Listing	25.00
Foreign Dir. Listings	12.50 (I)
Non Listed Service	7.50
Call Forward Multiple Calls	11.00
Per Use Local Features ¹⁶	
Call Tracing	8.25
Call Return	3.00
Busy Redial	3.00
Three-Way Calling	3.00

D. Directory Assistance

Local and National

\$5.99 per call

¹⁵ Anonymous Call Block (ACB) is included at no charge with your Caller ID service. If you do not subscribe to Caller ID, ACB may be ordered separately for a monthly fee.

¹⁶ The maximum monthly charge is \$15.00 per line per local feature 2Way, Return & Redial and \$32.00 for Trace.

Issue Date: July 31, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: Auguast 1, 2024

- 3.2 Standard Business Local Exchange Service (cont'd)
- 3.2.3 Brightspeed of Ohio fUnited Tel. Ohio, Embarq cont'd
 - 3.2.3.1 Standard Business Lines

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the Brightspeed of Ohio fUnited Tel. Ohio, Embarq T Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

A. Flat Rate Calling Service

Flat Rate Local Calling Service provides the customer with unlimited local calls within their local calling area for one flat monthly rate. A local calling area includes their home location and any EAS (Extended Area Service) locations that are available for their service area. Regional toll calls (outside the local area, but within regional boundaries) will be billed separately per minute.

Single Line and Multi-Line	Monthly Rate	
Rate Class 1	\$52.50	(
Rate Class 2 and 9	\$52.50	
Rate Class 3 and 10	\$52.50	
Rate Class 4 and 8	\$56.25	
Rate Class 5	\$56.25	
Rate Class 6, 7 and 11	\$56.25	ſ

B. Measured Rate Lines¹

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party.

¹Service is only available in Bellefontaine, Gerald, Lake Milton, Mt. Vernon, Napoleon and Orrville exchanges.

Issue Date: November 8, 2024

Effective Date: December 8, 2024

- Standard Business Local Exchange Service (cont'd) 3.2
- 3.2.3 Brightspeed of Ohio fUnited Tel. Ohio, Embarq cont'd
 - Standard Business Lines, (cont'd) 3.2.3.1
 - Measured Rate Lines, (cont'd) B.

Individual Line	Monthly Rate	
Rate Class 9, 10 and 11	\$50.69	(I)

Usage Charges

	PEAK		OFF-PEAK*	
	First	Add'l	First	Add'l
	Minute	Minute	Minute	Minute
0 – 10 Miles	0.0563	0.0188	0.0488	0.0113
11+ Miles	0.0625	0.0250	0.0500	0.0125
Extended Local Calling:				
-Apple Creek to Wilmont	0.0563	0.0563	0.0313	0.0313
-Marysville to Richmond	0.0563	0.0563	0.0313	0.0313

*9:00 PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and

Issue Date: November 8, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

Effective Date: December 8, 2024

- 3.2 Standard Business Local Exchange Service (cont'd)
- 3.2.3 Brightspeed of Ohio fUnited Tel. Ohio, Embarq cont'd
 - 3.2.3.2 Business Flat Rate Key Trunk

Key Trunk	Monthly Rate
Rate Class 1	\$60.88
Rate Class 2 and 9	65.00
Rate Class 3 and 10	69.00
Rate Class 4 and 8	73.25
Rate Class 5	66.85
Rate Class 6 and 11	81.50
Rate Class 7	79.00

3.2.3.3 Business Flat Rate PBX Trunk

Trunks	Monthly Rate
Rate Class 1	\$116.56 (I)
Rate Class 2 and 9	\$114.06 (I)
Rate Class 3 and 10	\$116.56 (I)
Rate Class 4	\$116.56 (I)
Rate Class 5	\$99.63
Rate Class 6 and 11	\$116.56
Rate Class 7 and 8	\$97.81 (I)

DID Trunk and DID Port	Monthly Rate
Rate Class 1	\$136.56 (I)
Rate Class 2 and 9	\$134.06 (I)
Rate Class 3 and 10	\$136.56 (I)
Rate Class 4	\$136.56 (I)
Rate Class 5	119.63
Rate Class 6 and 11	136.56
Rate Class 7 and 8	\$117.81 (I)

DID Numbers	Monthly	Installation
Establish DID Trunk Group		\$312.50
Block of 20 Numbers	\$31.25	12.50
Block of 100 Numbers	150.00	62.50
Individual DID Number	1.88	12.50

Issue Date: November 8, 2024

Effective Date: December 8, 2024

3.2 Standard Business Local Exchange Service (cont'd)

3.2.3 Brightspeed of Ohio fUnited Tel. Ohio, Embarq cont'd

3.2.3.4	Optional Features
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3

Feature	Monthly Rate	Feature	Monthly Rate
		Selective Call Ring	\$6.25
		Selective Class of Call	
Call Forwarding -Basic	\$6.25	Screening (Collect or 3rd #	\$6.25
-Busy	\$3.75	Speed Calling (8-Code)	\$6.25
Call Forwarding-Don't			
Answer	\$3.75	Speed Calling (30-Code)	\$7.50
Call Forwarding-Busy			
Customer Programmable	\$3.75	Three-Way Calling	\$6.25
Call Forwarding-DA			
Customer Programmable	\$3.75	Three -Way Per Use	\$2.50
Call Forwarding Remote		Three-Way Calling w	
Activation	\$6.25	Transfer	\$6.25
		Billed Number Screening,	
Call Hold	\$6.25	Collect, Third Number	\$1.88
		Toll Restriction 1+, 0+, 0-,	
		011, DDD 1+, 411, 1+555-	
Call Tracing Per Use	\$6.00	1212	\$6.25
Call Waiting	\$7.50	Ultra-Forward Service	\$6.25
Caller ID Number only	\$12.50	Unlimited Call Return	\$6.25
Caller ID Deluxe	\$12.50	Call Return-Per Use	\$2.50
Distinctive Ring, Each			
Dependent Number	\$6.25	Unlimited Repeat Dialing	\$6.25
Outbound Call Block	\$6.25	Busy Redial-Per Use	\$2.50
Remote Call Forwarding,		Select/Preferred Call	
Add'l Path	\$35.00 (I)	Forward	\$6.25
Selective Call Acceptance	\$6.25	Selective Call Rejection	\$6.25
Hot Line	\$6.25	Warm Line	\$6.25

3.2.3.5 Directory Related

DIRECTORY ASSISTANCE	Per Call
Local & National	\$6.99
LISTINGS	Monthly
Additional Listings and/or Foreign Listings	\$10.00
Non-Listed Service	\$13.75(I)
Non-published Service	\$13.75(I)

Issue Date: November 8, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: December 8, 2024

3

Local Exchange Service Price List (cont'd) 3.2 Standard Business Local Exchange Service (cont'd) 3.2.4 Cincinnati Bell Telephone (CBT) Company Areas Standard Business Lines 3.2.4.1 Bus Individual Flat Rate (I) Rate Group 1 \$61.95 Rate Group 2 \$64.02 Rate Group 3 \$66.08 **Bus Individual Measured Rate** Rate Group 1 \$55.76 Rate Group 2 \$55.76 \$55.76 Rate Group 3 3.2.4.2 PBX Trunks PBX Flat Rate Trunk Rate Group 1 \$194.70 \$194.70 Rate Group 2 \$194.70 Rate Group 3 PBX Measured Rate Trunk Rate Group 1 \$90.69 Rate Group 2 \$93.41 Rate Group 3 \$96.12 PBX DID Trunk & Port Flat Rate Rate Group 1 \$265.50 \$265.50 Rate Group 2 Rate Group 3 \$265.50 PBX DID Trunk & Port Measured Rate Rate Group 1 \$161.49 Rate Group 2 \$164.21 \$166.92 Rate Group 3 (I)

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Effective Date: April 23, 2022

3	Local	Exchange Service Price List (cont'd)			
	3.2	3.2 Standard Business Local Exchange Service (cont'd)3.2.4 Cincinnati Bell Telephone (CBT) Company Areas (cont'd)			
	3.2.4				
		3.2.4.3	Local and Extended Calling		
		Local Calls, A	ll Hours of Day	\$0.0500 per minute of use	(I)
		Withdrawn 4/1	//21		(D)
					(D)

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Effective Date: April 23, 2022

3.2 Standard Business Local Exchange Service (cont'd)

3.2.4 Cincinnati Bell Telephone (CBT) Company Areas (cont'd)

Feature	Monthly Rate	Feature	Monthly Rate
Anonymous Call Rejection	\$7.50 (I)	Caller ID, Number only	\$11.56 (I)
Call Block	\$9.38 (I)	DID Numbers Blk of 20	\$10.00 (I)
Call Forwarding -Basic	\$14.69 (I)	DID Trunk Termination	\$70.80 (I)
Call Forwarding BL/DA	\$8.13 (I)	Distinctive Ring 1 st Dependent #	\$5.00 (I)
Call Forwarding Busy	\$10.63 (I)	Distinctive Ring 2 nd Dependent #	\$5.00 (I)
Call Forwarding Don't Answer	\$10.63 (I)	Hunting, per line	\$16.25 (I)
Call Forwarding Priority	\$5.00 (I)	Repeat Dialing Per Use	\$2.25
Call Forwarding Ultra	\$14.69 (I)	Reveal Privacy Mgmt	\$9.38 (I)
Call Return, Per Use	\$2.25	Selective Call Acceptance	\$1.25 (I)
Call Trace, per Use	\$2.50	Speed Calling 30	\$9.38 (I)
Call Transfer	\$9.38 (I)	Speed Calling 8	\$9.38 (I)
Call Waiting	\$9.38 (I)	Three-Way Calling	\$9.38 (I)
Call Waiting Deluxe	\$13.44 (I)	Three-Way Calling per USE	\$2.25
Caller ID Name & Number	\$15.94 (I)	Three-Way Calling with Transfer	\$9.38 (I)
Remote Call Forwarding, per Path	\$36.88 (I)	Unlimited Call Return	\$9.38 (I)
Caller ID Name only	\$15.94 (I)	Unlimited Repeat Dialing	\$9.38 (I)

3.2.4.5 Directory Related

DIRECTORY ASSISTANCE	Per Call	
Local	\$5.99	
National	\$5.99	
Verification	\$1.84	
Interruption	\$2.61	
LISTINGS		
Additional Listings and/or Foreign Listings	\$11.88	(I)
Non-published Service	\$11.88	
Non Listed Service	\$3.70	(I)

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Effective Date: April 23, 2022

3	Local Exchange Service Price List (cont'd)					
	3.2	Standard Business Local Exchange Service (cont'd)				
	3.2.5	Windstream Areas				
		3.2.5.1 Standard Business Lines	3			
		Bus Individual Flat Rate				
		Rate Group 1	\$35.25	(I)		
		Rate Groups 2-4	\$46.05			
		Rate Groups 5	\$57.98			
		Rate Groups 6-10 (T)	\$52.58			
		Rate Group 11-12 (T)	\$59.85			
		Rate Group 13-16	\$61.95			
		Rate Group 17	\$67.35	(I)		
	3.2.5.	2 PBX Trunks				
		PBX Flat Rate Trunk				
		Rate Group 1	\$29.93	(I)		
		Rate Groups 2-4	\$58.80			
		Rate Groups 5-10	\$65.93			
		Rate Group 11	\$73.88			
		Rate Group 12	\$74.63			
		Rate Group 13-16	\$77.03			
		Rate Group 17	\$87.45	(I)		
				(-)		

Issue Date: August 8, 2024

Effective Date: September 8, 2024

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3 Local Exchange Service Price List (cont'd)

- 3.2 Standard Business Local Exchange Service (cont'd)
- 3.2.5 Windstream Areas (cont'd)

3.2.5.3 Optional Extended Local Calling Plans

Windstream Western Reserve Areas Mont		Month	hly Rate	
	Per	<u>30 Hour</u>	Unlimited	
<u>Plan Name</u>	<u>Minute</u>	<u>Option</u>	<u>Option</u>	
County Community Plan (CCP)	\$0.0750	N/A	\$4.50	
Community Calling Service (CCS)	\$0.0750	\$18.00	N/A	
Complete Countywide Plan (CCWP)	\$0.0750	N/A	\$9.00	
Contiguous Community Calling Plan (CCCP)	\$0.0750	\$12.60	N/A	
Expanded Community Calling Plan (ECCP)	\$0.1050	\$12.60	N/A	
Extended Local Calling Service (ELCS)	\$0.0750	N/A	N/A	
Modified Extended Local Calling Service (MELCS)	\$0.0750	N/A	\$27.00	
Metropolitan Calling Plan (MCP)	\$0.1050	\$25.20	N/A	
Metropolitan Calling Plan Plus (MCP Plus)	\$0.0750	\$29.70	N/A	

Plan Name

Bainbridge, East Claridon, Middlefield, Parkman. Russell County Community Plan (CCP) Community Calling Service (CCS) Richfield Complete Countywide Plan (CCWP) Chardon Bloomingdale, Centerville, Cumberland, Fairview, Hopedale, Morristown, Old Washington, Perry, Contiguous Community Calling Plan (CCCP) Powhatan Point, Quaker City Expanded Community Calling Plan (ECCP) Chardon Hinckley, Hiram, Little Hocking, Madison, Mesopotamia, Montville Extended Local Calling Service (ELCS) Ashtabula, Austinburg, Dorset, Geneva, Kingsville, Perry, Pierpont, Richfield, Modified Extended Local Calling Service (MELCS) Rock Creek, Trumbull East Claridon, Huntsburg, Middlefield, Montville, Newbury, Parkman, Perry, Metropolitan Calling Plan (MCP) Thompson Metropolitan Calling Plan Plus (MCP Plus) Perry

Issue Date: August 8, 2024

Effective Date: September 8, 2024

Exchanges Where Available

- 3.2 Standard Business Local Exchange Service (cont'd)
- 3.2.5 Windstream Areas (cont'd)

3.2.5.3 Optional Extended Local Calling Plans

Windstream Ohio Areas	Peak		Off-Peak		Monthly Rate	
	<u>Initial</u>	<u>Add'1</u>	<u>Initial</u>	<u>Add'l</u>	<u>30 Hour</u>	<u>Unlimited</u>
<u>Plan Name</u>	Minute	Minute	Minute	<u>Minute</u>	<u>Option</u>	<u>Option</u>
Contiguous Community Calling Plan (CCCP) ¹						
1-11 Miles	\$0.1050	\$0.0900	\$0.1050	\$0.0750	\$12.60	N/A
Over 11 Miles	\$0.1050	\$0.1050	\$0.1050	\$0.1050	\$12.60	N/A
Extended Local Calling Service (ELCS) ²						
1-10 Miles	\$0.1050	\$0.0900	\$0.1050	\$0.0750	N/A	N/A
11-55 Miles	\$0.1050	\$0.1050	\$0.1050	\$0.1050	N/A	N/A
Modified Extended Local Calling Service						
(MELCS)	\$0.0750	\$0.0750	\$0.0750	\$0.0750	N/A	\$27.00
Metropolitan Calling Plan (MCP)	\$0.1050	\$0.1050	\$0.1050	\$0.1050	\$25.20	N/A

Plan Name

Contiguous Community Calling Plan (CCCP) Extended Local Calling Service (ELCS) Modified Extended Local Calling Service (MELCS) Metropolitan Calling Plan (MCP) Exchanges Where Available Chesterfield, Delta, Neapolis, Kenton, Granville, Newark Delta, Mame, St. Louisville, St. Paris Elyria Granville

- 1. Contiguous Community Calling Plan Off-Peak period is 9PM to but not including 8AM.
- 2. Extended Local Calling Service Off-Peak period is Monday thru Friday 9PM to but not including 8AM plus Saturday, Sunday and holidays

Issue Date: August 8, 2024

Effective Date: September 8, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 (I)

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- 3.2 Standard Business Local Exchange Service (cont'd)
- 3.2.5 Windstream Areas (cont'd)

3.2.5.4 Optional Features

Feature	Monthly Rate	Feature	Monthly Rate
Anonymous Call Rejection	\$4.49 (I)	DID Numbers Blk of 10	\$11.63 (I)
Call Block	\$7.50 (I)	DID Trunk Termination	\$0.00
		Distinctive Ring 1 st	
Call Forwarding -Basic	\$7.49 (I)	Dependent #	\$7.50 (I)
		Distinctive Ring 2 nd	
Call Forwarding BL/DA	\$3.38 (I)	Dependent #	\$7.50 (I)
Call Forwarding Busy	\$3.38 (I)	Hunting, per line	\$7.50 (I)
Call Forwarding Don't			
Answer	\$3.38 (I)	Repeat Dialing Per Use	\$2.50
Call Forwarding Priority	\$7.49 (I)	Selective Call Acceptance	\$7.50 (I)
Call Forwarding Ultra	N/A	Speed Calling 30	\$7.49 (I)
Call Return, Per Use	\$2.50	Speed Calling 8	\$5.99 (I)
Call Trace, per Use	\$5.99	Three-Way Calling	\$7.49 (I)
		Three-Way Calling per	
Call Waiting	\$10.50 (I)	Use	\$2.50
Caller ID Name & Number	\$15.75 (I)	Unlimited Call Return	\$7.49 (I)
Caller ID, Number only	\$10.50 (I)	Unlimited Repeat Dialing	\$6.75 (I)
Remote Call Forwarding,			
per Path	\$37.50 (I)		

3.2.5.5 Directory Related

DIRECTORY ASSISTANCE	Per Call
Local	1. \$5.99
National	2. \$5.99
Verification	3. \$2.75
Interruption	4. \$3.00
LISTINGS	
Additional Listings and/or Foreign Listings	\$7.49 (I)
Non-published Service	\$6.00 (I)
Non Listed Service	\$4.50 (I)

Issue Date: August 8, 2024

Effective Date: September 8, 2024

3	Local Exchange Service Price List (cont'd)				
	3.2 Standard Business Local Exchange Service (cont'd	1)			
	3.2.6 Brightspeed of Northcentral Ohio fCenturyTel of	OH (T) Areas cont'd			
	3.2.6.1 Business Lines Flat Rate Service	Monthly \$55.00	(I)		
	3.2.6.2 Key Trunks Flat Rate Service	\$59.31			
	3.2.6.3 PBX Trunks				
	Flat Rate Service	\$78.44	(I)		
	DID Trunk Ports	\$60.56			
	PBX DID Trunk & Port (N)	\$139.00	(N)		
	100 DID Numbers	\$129.50			

Issued: November 8, 2024

Effective Date: December 8, 2024

- 3.2 Standard Business Local Exchange Service (cont'd)
- 3.2.6 Brightspeed of Northcentral Ohio fCenturyTel of OH (T) Areas cont'd
- 3.2.6.4 Optional Extended Local Calling Plans

Extended Local Calling Service is available upon request in the following exchanges:

Exchange(s) Which	Mileage From
Can Be Called	Exchange Offered
Elyria	7.95
Elyria	6.65
Elyria	10.83
Elyria	6.80
Elyria	12.76
Elyria	13.90
Oberlin	12.10
Cleveland	18.00
Trinity	7.91
	<u>Can Be Called</u> Elyria Elyria Elyria Elyria Elyria Elyria Oberlin Cleveland

The current monthly rates (in addition to those for individual-line business service are:

<u>Business</u> \$20.00

(1) <u>Initial Minute Rate</u>

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

		<u>1-10 Miles</u>	<u>11-22 Miles</u>	<u>23-55</u>
	Miles			
(a)	8 AM to, but not including 9 PM	\$.13	\$.15	\$.16
(b)	9 PM to, but not including 8 AM	\$.07	\$.08	\$.09
(-)	Cotondara Considera en dittalidare	¢ 07	¢ 00	¢ 00
(c)	Saturday, Sunday and Holidays	\$.07	\$.08	\$.09

Issued: June 30, 2019

Effective Date: July 1, 2019

3.2 Standard Business Local Exchange Service (cont'd)

3.2.6 Brightspeed of Northcentral Ohio fCenturyTel of OH (T) Areas cont'd

3.2.6.4 Optional Extended Local Calling Plans (cont'd)

(2) Additional Minute Rate

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

(a) 8 AN	A to, but not including 9 PM	<u>1-10 Miles</u> \$.045	<u>11-22 Miles</u> \$.07	<u>23-55 Miles</u> \$.08
(b) 9 PN	I to, but not including 8 AM	\$.035	\$.06	\$.07
(c) Satu	rday, Sunday and Holidays	\$.030	\$.06	\$.07

(3) COMMUNITY CALLING SERVICE

Monthly rates (in addition to those for individual-line business service per line) are:

Customer's	First 60 Minutes	Each Additional 6 Minutes or
Exchange Area	Per Month Per Line	Fraction Thereof
Avon	\$ 6.00	\$.40
Avon Lake	\$ 6.00	\$.40

(4) CUYAHOGA CALLING PLAN

The current monthly rates (in addition to those for individual-line business service are:

Business \$20.00

(5) ELYRIA CALLING PLAN

The current monthly rates (in addition to those for individual-line business service are:

Business \$19.00

Issued: June 30, 2019

Effective Date: July 1, 2019

3.2 Standard Business Local Exchange Service (cont'd)

3.2.6 Brightspeed of Northcentral Ohio fCenturyTel of OH (T) Areas cont'd

3.2.6.5 Optional Calling Features

Feature	Monthly Rate	Feature	Monthly Rate
		Intercom Svce - Single	
All Call Block	\$6.25	Line	\$6.25
Anonymous Call Rejection	\$6.25	Intercom Extra	\$6.25
Call Forwarding-Basic	\$6.25	Privacy Director	\$6.25
Call Forwarding-Busy	\$3.75	Special Call Acceptance	\$6.25
		Remote Call Forwarding –	
Call Forwarding-No Answer	\$3.75	Per Path	\$30.00 (I)
Call Transfer	\$6.25	Select Call Block	\$6.25
		Select/Preferred Call	
Call Waiting	\$8.75	Forward	\$6.25
		Selective Call Screening -	
Call Waiting ID	\$6.25	Collect, CC & 3rd No	\$6.50
Call Waiting ID with Name	\$8.75	Speed Calling (30-Code)	\$7.50
Call Waiting ID Deluxe with			
Number	\$8.75	Speed Calling (8-Code)	\$6.25
		Toll Restriction-Options 1,	
Caller ID	\$12.50	2 & 3	\$4.38
		Toll Restriction 1+, 0+, 0-,	
Caller ID - Number Only	\$12.50	011	\$2.50
		Toll Restriction- Directly	
Caller ID Name Delivery	\$2.06	Dialed 1+ Calls	\$2.50
Distinctive Ring –			
1 Dependent Number	\$7.50	Three-Way Calling	\$6.25
Distinctive Ring –			
2 Dependent Numbers	\$7.50	Unlimited Call Return *69	\$6.25
Distinctive Ring –		Unlimited Repeat Dialing	
3 Dependent Numbers	\$7.50	*66	\$6.25
Distinctive Ringing - Station			
Charge	\$6.25	Warm Line	\$6.25
Hot Line	\$6.25		

Usage Sensitive Features: Call Trace Three-Way Calling Call Return *69 Repeat Dialing *66 Per Use \$6.00 \$2.50

\$2.50

Issued: October 22, 2022

Effective Date: October 22, 2022

3	Local Exchange Service Price List (cont'd)				
3.2	Standard Business Local Exchange Service (cont'd)				
3.2.6	Brightspeed of Northcentral Ohio fCenturyTel of OH (T) Areas cont'd				
3.2.6.6	Directory Related Services				
	DIRECTORY ASSISTANCE	Per Call			
	Local	\$6.99			
	National	\$6.99			
	LISTINGS				
	Additional Listings and/or Foreign Listings	\$8.75 (I)			
	Non-published Service	\$13.75 (I)			
	Non Listed Service	\$13.75 (I)			

Issued: May 1, 2022

Effective Date: June 1, 2022

- 3.3 Advanced Features (cont'd)
- E. MetTel ISDN BRI Service i.- SBC Areas

Integrated Services Digital Network Basic Rate Interface (ISDN BRI) is a service that provides an integrated voice/data communications capability for the transmission of circuit switched voice and data signals. ISDN services use two 64 Kbps "B" channels to transmit any combination of Circuit Switched Voice and/or Circuit Switched Data. The "D" channel is used for signaling.

Monthly Recurring Charges

	\$	
ISDN BRI Basic Exchange Digital Line**	10,647.50	(I)
ISDN Basic Exch Ckt Sw Voice - 1st Chan	\$ 3.75	
ISDN Basic Exch Ckt Sw Voice - Addl Chan	\$ 3.75	ന
ISDN BRI AC Switched Voice or Data - per "B" Chan.	\$ 741.25	(1)
ISDN BRI Circuit-Switched Data - per "B" Chan.	\$ 10.00	

**includes C.O. Termination & Access Line

Usage

Measured Rate Local Usage per ISDN BRI Line – See Measured Rate Usage charges in Section 3.2.1 C of this Product Guide

Flat Rate Usage per ISDN BRI Line, per Month	\$ 84.50
Circuit Switched Data Toll Rates, per Minute	\$ 0.109

Issue Date: January 11, 2024

Effective Date: February 8, 2024

3.3 Advanced Features (cont'd)

E. MetTel ISDN BRI Service (cont'd)

ii - Brightspeed of Ohio fUnited Tel. Ohio, Embarq Areas (T) cont'd

	Monthly	Installation
ISDN BRI Meas. Rate w/30 Hour CSV/CSD Package	\$95.04	\$500.00
ISDN BRI w/Unlimited Flat Rate CSV/CSD	\$186.86	\$500.00
**Not available to new customers		
ISDN BRI Usage Rates	Per Minute	
Local Calls		
Measured Rate Calls over 30 Hr. Allowance	\$0.0250	
Long Distance Calls		
Regional Toll & In-State	\$0.109	
State-to-State	\$0.089	
<u>Features</u>		
Feature Package 1	\$18.75	
Loop extension	\$25.00	
ISDN BRI Additional Call Offering (ACO)	\$6.25	
ISDN BRI Additional Directory Number (each)	\$2.50	

ii.i - Frontier (former Verizon areas)	Monthly
ISDN BRI Single Line-Measured Rate*	\$30.00
ISDN BRI Multi-Point Access 3-25 Lines, each line*	\$29.38
ISDN BRI Features	
ISDN BRI AC Switched Voice or Data, Exc Svc	\$11.25
ISDN BRI Circuit Switched Data Exchange Svce	\$10.00
ISDN Basic Exch Ckt Sw Voice - 1st Chan	\$2.50
ISDN Basic Exch Ckt Sw Voice - Addl Chan	\$2.50
ISDN BRI Packet Switched Data- B Channel	\$150.00
ISDN BRI Packet Switched Data- D Channel	\$6.25
ISDN Usage – Local Circuit Switched Data Usage * Requires Measured Rate POTS line in addition to BRI	\$0.0625 per min

* Requires Measured Rate POTS line in addition to BRI

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Effective Date: November 23, 2022

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 (I) (I)

3	Local	Exchange Service Price List (cont'd)			
	3.3	Advanced Features (cont'd)			
	E.	MetTel ISDN BRI Service (cont'd)			
		iii - Cincinnati Bell Telephone (CBT) Com	ipany Areas		
ISD		C RATE INTERFACE SERVICE ate Access Line	Non-Recurring \$123.75	<u>Monthly</u> \$206.49	(I)
rate	B-Chan service	nel Circuit Switched Voice or Data with flat	\$32.41	\$62.50	
mea		nel Circuit Switched Voice and Data with te service (Note 1)	\$32.41	\$18.99	
	B-Chan	nel Packet Switched Data	\$32.41	\$162.04	
	D-Chan	nel Packet Switched Data	\$32.41	\$12.50	(I)

	Non-Recurring	<u>Monthly</u>	
Circuit Switched Optional Features Additional Call References	Initial/Subseq. \$6.49/\$19.45	\$6.49	(I)
Additional Directory Number	\$0.00/\$19.45	\$6.49	
Call Pickup	\$6.49/\$19.45	\$2.59	
Electronic Key Telephone Service (EKTS)	\$6.25/\$18.75	\$12.50	İ
Hunting	\$6.49/\$19.45	\$3.89	
Six Party Conference Calling	\$6.25/\$18.75	\$15.00	(I)

Note 1: A usage charge of \$0.0375 (I) per minute of use applies for all calls within the local service area.

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Dialing, Direct Ou ial, Make Busy, (7	ntward, Dialing, Distinctiv Ferminal/Group), Music-or tion-to-Station Dialing, Sto \$61.25(I) \$62.50 \$75.00
Dialing, Direct Ou ial, Make Busy, (7 vidual, (Short), Stat	Ferminal/Group), Music-or tion-to-Station Dialing, Sto \$61.25(I)
Dialing, Direct Ou ial, Make Busy, (7	Ferminal/Group), Music-or tion-to-Station Dialing, Sto
Dialing, Direct Ou ial, Make Busy, (7	Ferminal/Group), Music-or
36M)	\$66.88 (I) aiting, Cancel Call Waitin
ne)	\$1,004.13
Shuny fate for basic	e exchange access
onthly rate for basic	\$4.79
	\$161.63
.50	φ11.23
	\$4.50 \$11.25
7.50	M <u>onthly</u> \$19.13
24 th Revised	Product Guide Section No. 3 Page No. 47.3 Page No. 47.3

F. MetTel Centrex (continued)

5. Cincinnati Bell Telephone (CBT) Company Areas		
	Monthly	
MetPak Bundled Flat Rate Centrex	\$91.16	(I)
Centrex 2000 Basic (MTM,12,24,36M)		
Lines 1-10	\$86.72	(I)
Lines 11-20	\$83.77	
Lines 21-100	\$71.97	
Lines 101-300	\$71.38	
Over 300 Lines	\$70.79	(I)
		(-)
Centrex 2000 Deluxe (MTM, 12, 24, 36M)		
Lines 1-10	\$94.98	(I)
Lines 11-20	\$92.03	
Lines 21-100	\$80.23	
Lines 101-300	\$79.64	
Over 300 Lines	\$79.05	(I)

10-1010-TP-ORD

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 April 23, 2022

3.5 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, for additions or changes to the Customer's calling features, for changes to the Customer's Primary Interexchange Carrier (PIC) code and for changes in the Customer's billing information.

A. SBC Service Areas

New Line Installation / Move / Add	
First Line	\$200.00 (I)
Each Additional Line, Same Order	\$200.00 (I)
Telephone Number Change – per line (N)	\$41.55 (N)
Restore Service for Non Payment per account (N)	\$32.30 (N)
Change of Service per line (N)	\$24.75 (N)
Features- Add Change Delete per order (N)	\$24.00 (N)
Hunting Arrangement- per line group (N)	\$41.55 (N)
Rewire Charge – per line (N)	\$41.55 (N)
Toll free Set-up Charge (N)	\$25.00 (N)

Issue Date: January 15, 2023

Effective Date: February 15, 2023

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3 <u>Local Exchange Service Price List</u> (cont'd)

3.5 Service Order and Change Charges (cont'd)

IntraLATA PIC Change Charge

IntraLATA Presubscription Change Charge, per business, trunk, or port:

SBC Area	\$5.56
Frontier Area	\$5.56
Brightspeed of Ohio fUnited Tel. Ohio, Embarq (T)	\$6.67
Windstream Area	\$5.56
Cincinnati Bell Area	\$6.67

Issue Date: January 15, 2023

Effective Date: February 15, 2023

- 3.5 Service Order and Change Charges
- B. Frontier Service Areas

		Each
	First Line	Add'l Line
New Line Installation	\$200.00	\$200.00
Move Service-Different Premises	\$200.00	\$200.00
Telephone Number Change	\$52.15	\$13.10
Restore Service for Non-Payment - per line	\$40.35	\$13.10
Change of Service Charge	\$24.75	\$24.75
Hunting Arrangement - per order	\$31.15	
Rewire Charge	\$52.15	\$13.10
Features – Add/Change /Delete	\$24.00	

		Each Add'l
New Install - Inside Wire	First 1 hour	hour
Business Hours	\$250.00	\$125.00
Outside Business Hours	\$375.00	\$187.50

		Each Add'l
Repair Charges	First 1 hour	hour
Inside Wire Repair	\$250.00	\$125.00

Issue Date: October 23, 2022

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: November 23, 2022

3.5 Service Order and Change Charges (cont'd)

(D) | | | | | | | | (D)

Issue Date: May 8, 2018

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: June 8, 2018 1

- 3 <u>Local Exchange Service Price List</u> (cont'd)
 - 3.5 Service Order and Change Charges (cont'd)

(D)

(D)

(D) | | | | (D)

Issue Date: April 9, 2020

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: April 10, 2020

3.5 Service Order and Change Charges

3.5.3 Brightspeed of Ohio fUnited Tel. Ohio, Embarq cont'd (T) (cont'd)

	First Line	Each Add'l Line
New Line Installation	\$200.00	\$200.00
Move Service-Different Premises	\$200.00	\$200.00
Telephone Number Change	\$22.35	\$8.44
Restore Service for Non-Payment - per line	\$30.88	\$7.94
Change of Service Charge	\$24.75	\$24.75
Hunting Arrangement - per line	\$22.35	\$8.44
Rewire Charge	\$22.35	\$8.44
Toll Free Set-Up Charge - each	\$22.35	\$8.44
New Install - Inside Wire	First 1 hour	Each Add'l 1 hour
Business Hours	\$250.00	\$125.00
Outside Business Hours	\$375.00	\$187.50
Repair Charges	First 1 hour	Each Add'l 1 hour
Inside Wire Repair	\$250.00	\$125.00

Issue Date: January 15, 2023

Effective Date: February 15, 2023

3.5 Service Order and Change Charges

3.5.4 Cincinnati Bell Telephone (CBT) Company Areas

	First Line	Each Add'l Line
New Line Installation	\$200.00	\$200.00
Move Service-Different Premises	\$200.00	\$200.00
Telephone Number Change	\$31.24	\$31.24
Restore Service for Non-Payment - per line	\$22.88	\$22.88
Change of Service Charge	\$24.75	\$24.75
Hunting Arrangement - per line	\$10.63	\$10.63
Rewire Charge	\$31.24	\$31.24
Toll Free Set-Up Charge - each	\$31.24	
New Install - Inside Wire	First 1 hour	Each Add'l 1 hour
Business Hours	\$250.00	\$125.00
Outside Business Hours	\$375.00	\$187.50
Repair Charges	First 1 hour	Each Add'l 1 hour
Inside Wire Repair	\$250.00	\$125.00

Issue Date: January 15, 2023

Effective Date: February 15, 2023

3.5 Service Order and Change Charges

3.5.5 Windstream Areas

	First Line	Each Add'l Line
New Line Installation	\$200.00	\$200.00
Move Service-Different Premises	\$200.00	\$200.00
Telephone Number Change	\$58.65 (I)	\$36.13 (I)
Restore Service for Non-Payment - per line	\$42.68 (I)	\$42.68 (I)
Change of Service Charge	\$24.75	\$24.75
Hunting Arrangement - per line	\$22.50 (I)	\$22.50 (I)
Rewire Charge	\$22.50 (I)	\$22.50 (I)
Toll Free Set-Up Charge - each	\$31.25	
New Install - Inside Wire	First 1 hour	Each Add'l 1 hour
Business Hours	\$250.00	\$125.00
Outside Business Hours	\$375.00	\$187.50
Repair Charges	First 1 hour	
Inside Wire Repair	\$250.00	

Issue Date: August 8, 2024

Effective Date: September 8, 2024

- 3.5 Service Order and Change Charges
- 3.5.6 Brightspeed of Northcentral Ohio fCenturyTel of OH (T) Areas cont'd

	First Line	Each Add'l Line
New Line Installation	\$200.00	\$200.00
Move Service-Different Premises	\$200.00	\$200.00
Telephone Number Change	\$20.44	\$10.06
Restore Service for Non-Payment - per line	\$12.50	\$12.50
Change of Service (N)	\$24.75 (N)	\$24.75 (N)
Features-Add/Change/Delete-per order	\$24.00	-
Listings – Add/Change	\$10.38	\$10.38
Rewire Charge	\$20.44	\$10.06
Remote Call Forwarding	\$16.31	\$10.06
Toll Free Set-Up Charge - each	\$25.00	
New Install - Inside Wire	First 1 hour	Each Add'l 1 hour
Business Hours	\$250.00	\$125.00
Outside Business Hours	\$375.00	\$187.50
Repair Charges	First 1 hour	Each Add'l 1 hour
Inside Wire Repair	\$250.00	\$125.00

Issued: Janaury 15, 2023

Effective Date: February 15, 2023

3.5 Service Order and Change Charges (cont'd)

3.5.7 Additional Business Service Charges – All Areas 1

Disconnection Order Charge: When subscriber lines and trunks are disconnected the Company incurs costs which may include other carrier related charges.

Change of Service Charge: Requests to change service of a line or trunk will be billed a Change of Service Charge.

Change of Features: Requests to add/change or delete features, including hunting will be charged on a per order basis.

Disconnection Order Charge Change of Service Charge	Per Line or Trunk \$24.75 \$24.75	Per Order
Change of Feature Charge		\$24.00

¹Applicable to Business Subscribers Per Line

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Effective Date: November 23, 2022

- 3.7 Insufficient Fund Charge
- 3.8 E-911

\$25.00

\$0.12 per month Ameritech pass through

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Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: October 1, 2020

3.9 Subscriber Intrastate Access Service

3.9.1 General Description

The Subscriber Intrastate Access Service provides interconnected access to the local public switched telephone network so that local exchange customers can make and receive calls to and from the customers of other carriers within the state.

3.9.2 Limitations

(A) A telephone number is not provided with Subscriber Intrastate Access Service.

(B) Detail billing is not provided with Subscriber Intrastate Access Service.

(C) Directory listings are not included with Subscriber Intrastate Access Service.

(D) Intercept arrangements are not included with Subscriber Intrastate Access Service

3.9.3 Undertaking of the Company

The Company will provide Subscriber Intrastate Access Service to each Customer that subscribes to its local exchange service.

3.9.4 Term of Service

Subscriber Intrastate Access Service shall be coterminous with the Company's local exchange service, and the Subscriber Access Charge shall apply for each telephone line or service as defined herein for all periods in which Customer subscribes to local exchange service from the Company.

3.9.5 Rate Regulations

(A) If Customer is eligible to receive prorated credit for their associated local exchange service, such as for network outages or suspension or termination of service, the Subscriber Access Charge will be prorated or credited in the same manner consistent with the terms of this tariff and any contract. No other credits are available for Subscriber Intrastate Access Service.

(B) When Customer is provided more than one local business exchange service in a state, the Subscriber Access Charge Multi-line Business Subscriber rates are assessed for each line.

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Effective Date: April 2, 2015

- 3.9 Subscriber Intrastate Access Service, continued
- 3.9.5 Rate Regulations, continued

(C) The Subscriber Access Charge, as set forth in 3.9.6 following, will be billed to the end user subscriber of the associated local exchange service, including, where applicable, a reseller of the associated local exchange service, in which case the reseller shall be deemed an end user for purposes of application of such charges.

(D) For each local exchange service provided as remote call forwarding business service under the Local Exchange Service Tariff or Product Guide, the Subscriber Access Charge does not apply.

3.9.6 Rates

	ILEC AREA / OCN					
	Brightspeed of	Brightspeed of				
	OH fUnited	Northcentral OH				
	Tel, OH,	fCenturyTel of				
Business Customer	Embarq	OH Areas	CBT /	FRONTIER /		WINDSTREAM
Service Type	0661	0630	5062	0615	SBC / 5150	0665,0666
Single Line Local						
Exchange Service	7.50	7.50	6.94 (I)	7.50	7.50	7.50
Multi-line Local						
Exchange Service	10.20	10.20	6.94 (I)	10.20	8.89 (I)	10.20
Centrex	10.20	10.20	6.94 (I)	10.20	8.89 (I)	10.20
Trunk	10.20	10.20	6.94 (I)	10.20	8.89 (I)	10.20
PRI	51.00	51.00	34.70 (I)	51.00	44.45 (I)	51.00
T-1/Digital PBX	244.80	244.80	166.56 (I)	244.80	213.36 (I)	244.80
BRI	8.15	7.50	6.94 (I)	8.00	8.00 (I)	7.50 (I)

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Effective Date: December 1, 2023

3.10 Local Telecom Surcharge

Rate Regulations,

(A)Telecommunications rules and regulations allows Incumbent Local Exchange Carriers to increase rates to wholesale providers in the form of a surcharge per line. As a result of these rate increases, the Company will assess the Local Telecom Surcharge on all local exchange service lines provided by the Company. See table in paragraph 3.15 following for rates.

3.11 Carrier Access Recovery Charge

Rate Regulations,

(A) Customers assessed a Subscriber Intrastate Access Charge as specified in paragraph 3.9.6 preceding will be assessed a flat-rated, monthly Carrier Access Recovery Charge (CARC). CARCs will be billed to the associated end user or reseller of the local exchange services except for those customers who participate in the Lifeline Assistance Program. See table in paragraph 3.15 following for rates.

3.12 Regulatory Recovery Fee-State

Rate Regulations,

(A) Regulatory Recovery Fee-State (RRF-S) is a charge assessed to recover the costs of state and local regulatory activities, including costs associated with compliance filings, payments to industry organizations for required services, legal expenses and employee salaries related to those Company regulatory activities. See table in paragraph 3.15 following for rates.

3.13 End User Port Charges

Rate Regulations,

Certain local exchange services provided under the general and/or local exchange service tariffs are subject to End User Port Charges. These services include:

- Business Lines, Centrex Lines

- Integrated Services Digital Network (ISDN) Basic Rate and Primary Rate
- T-1 Digital PBX Services
- PBX Trunks

See table in paragraph 3.16 following for rates.

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3.14 Local Portability Charge

Rate Regulations,

(A) Telecommunications rules and regulations require all local phone companies to provide "service provider number portability," which allows customers to retain their local phone number when switching companies to provide their local phone service. The Local Portability Charge (LPC) is used by telephone companies to recover the costs associated with the development, implementation, and operability of service provider number portability.

(B) The Company will assess the Local Portability Charge (LPC) on all local exchange services. The LPC, as set forth below applies to all local exchange service lines provided by the Company. See table in paragraph 3.15 following for rates.

	<u>Monthly Per Line or Per Trunk*</u>			
	Business			
Services	Local Telecom Surcharge	Carrier Access Recovery Charge	Regulatory Recovery Fee-State	Local Portability Charge
Single Line Local Exchange Svc.	\$5.00	\$4.50	\$2.99	\$1.49
Multi-line Local Exchange Svc.	\$5.00	\$4.50	\$2.99	\$1.49
Lifeline customer	-	-	-	-
ISDN BRI	\$5.00	\$4.50	\$2.99	\$1.49
ISDN PRI (rates per svc.)	-	\$22.50	\$14.95	\$53.55
Foreign Exchange– Single Line	\$5.00	\$4.50	\$2.99	\$1.49
Foreign Exchange– Multi-Line	\$5.00	\$4.50	\$2.99	\$1.49
Remote Call Forward	\$5.00	-	-	\$1.49
Centrex	\$5.00	\$4.50	\$2.99	\$1.49
Trunks	\$5.00	\$4.50	\$2.99	\$10.71
T-1/Digital PBX (rates per svc.)	-	\$22.50	\$14.95	\$53.55

3.15	Rate Table (LTS,	CARC, RRF-S and LPC) applies to all service areas.
		Monthly Per Line or Per Trunk*

*Unless otherwise noted

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EFFECTIVE DATE: June 30, 2023

3.16 End User Port Charge Rate Table

	End User Port Charge					
Business	Brightspeed of OH fUnited	Brightspeed of Northcentral	CBT /	FRONTIER	SBC / 5150	WINDSTREAM
Customer Service Type	Tel, OH, Embarq /0661	OH fCenturyTel of OH/ 0630	5062	0615	520,0100	0665, 0666
Single Line Local Exchange Svc.	\$0.85	-	-	-	\$0.99	-
Multi-line Local Exchange Svc.	\$0.85	-	-	-	\$0.99	-
Lifeline customer	-	-	-	-	-	-
ISDN BRI	\$0.85	\$2.23	\$1.40	\$1.98	\$1.58	\$1.20
ISDN PRI (rates per svc.)	\$4.25	\$23.51	\$32.78	\$15.53	\$15.53	\$18.18
Foreign Exchange– Single Line	\$0.85	-	-	-	\$0.99	-
Foreign Exchange– Multi-Line	\$0.85	-	-	-	\$0.99	-
Remote Call Forward	-	-	-	-	-	-
Centrex	\$0.85	-	-	-	\$0.99	-
Trunks	\$0.85	-	-	-	\$0.99	-
T-1/Digital PBX (rates per svc.)	\$21.25	\$23.51	\$23.76	\$28.18	\$28.18	\$18.18

Monthly Per Line or Per Trunk*

*Unless otherwise noted

ISSUE DATE: June 29, 2023

EFFECTIVE DATE: June 30, 2023

- 4.8 Payment and Billing
 - 4.8.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 30 days after rendition of bills.

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Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: May 27, 2011

4.9 <u>RESERVED FOR FUTURE USE</u>

4.10 Late Charge

A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

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Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: May 27, 2011

4.11 Payphone Dial Around Surcharge

A dial around surcharge of \$0.28 per call will be added to any completed intrastate toll access code and subscriber 800/888 type calls placed from a public or semi-public payphone.

4.12 Presubscribed Interexchange Carrier Charge

A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills as permitted by the Commission.

4.13 <u>Returned Check Charge</u>

A minimum fee of \$10.00 and maximum fee of \$25.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

4.14 <u>Customer Complaints and/or Billing Disputes</u>

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

55 Water Street, Floor 31	(T)
New York, New York 10041	(T)
(877) 638-8351	

Or at the Commission:

Attn: Public Interest Center Ohio Public Utilities Commission 180 East Broad Street Columbus, Ohio 43215-3793 (800)-686-7826 (voice) (800)-686-1570 (TDD)

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Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective Date: October 24, 2012

PRICE LIST (Cont'd)

H.

(D) (D)

I. <u>Returned Check Charge</u>

\$25.00

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Issued: August 31, 2019

Effective Date: September 1, 2019